

**MODULE PROJECT IN HOUSEKEEPING**

**DEPARTMENT**

**Universitas Multimedia Nusantara**

**Industrial Placement Report**

Submitted for partial fulfillment of the course curriculum



**UMN**  
UNIVERSITAS  
MULTIMEDIA  
NUSANTARA

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Program : Hotel Operations  
Faculty : Business

**UNIVERSITAS MULTIMEDIA NUSANTARA**

**TANGERANG**

**2021**



**INDUSTRIAL PLACEMENT REPORT  
VALIDATION HOUSEKEEPING DEPARTMENT  
IN UNIVERSITAS MULTIMEDIA NUSANTARA**

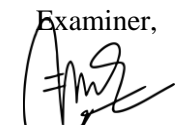
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## **NON-PLAGIARISM DECLARATION FORM**

Hereby, I:

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Who have conducted an Industrial Placement at:

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Department : Housekeeping

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Training periods: 19<sup>th</sup> July 2021 – 7<sup>th</sup> 2022

Advisor : Septi Fahmi Choirisa, S.Kom.I, M.Par

Confirm that this report is my own work, is not copied from any other person's work (published or unpublished), and has not previously submitted for assessment either at Universitas Multimedia Nusantara or elsewhere. Every citation and quote from different sources has been mentioned at Bibliography part in this report. If one day, a fraud is found in the report or in the industrial placement, I accept to receive the sanction, which is failing in Industrial Placement subject.

Pontianak, 19 July 2021

Nicholas Keane



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## **ABSTRAK**

Untuk kebutuhan di bidang Akademik Operasi Perhotelan Universitas Multimedia Nusantara, penulis harus melakukan program Penempatan Industri. Namun, penulis tidak berkesempatan untuk melakukan program ini di hotel karena situasi pandemi. Oleh karena itu, Hotel Operations memberikan program lain yang bisa dilakukan di rumah. Penulis melakukan Program Penempatan Industri di Universitas Multimedia Nusantara dan memilih proyek modul dari 19 Juli 2021 hingga 7 Januari 2022. Proyek utama Program Penempatan Industri adalah membuat modul untuk calon mahasiswa, khususnya pada mata pelajaran Housekeeping. Dengan proyek modul ini, penulis dapat mengembangkan pengetahuan tentang teori Housekeeping dan penerapan teknis penulisan, seperti bagaimana memparafrasekan kalimat, mengedit modul agar tersusun dengan rapi, dan bagaimana bekerja sama dan berkoordinasi dengan pembimbing dan rekan kerja. Masalah selama proyek ini adalah koneksi internet. Namun masalah ini dapat diselesaikan dengan menggunakan data seluler saat mengerjakan modul.

Kata Kunci : Universitas Multimedia Nusantara, Departemen Housekeeping, Project Modul, Program Penempatan Industri, Operasi Perhotelan

## **ABSTRACT**

For the requirement in academic of Hotel Operations Universitas Multimedia Nusantara, the writer has to do an Industrial Placement program. However, the writer could not have the opportunity to do this program at a hotel due to the pandemic situation. Therefore, Hotel Operations provides another program that can be done at home. The writer did an Industrial Placement Program at Universitas Multimedia Nusantara and chooses a module project from 19 July 2021 To 7 January 2022. The Industrial Placement Program main project is to make modules for future students, especially in Housekeeping subjects. With this module project, the writer can develop the knowledge of Housekeeping theory and the application of technical writing, such as how to paraphrase sentences, edit modules so that they are neatly arranged, and how to cooperate and coordinate with supervisors and colleagues. The problem during this project was internet connection. However this problem can be solved by using cellular data while working the module.

**Keywords:** Universitas Multimedia Nusantara, Housekeeping Department, ModuleProject, Industrial Placement Program, Hotel Operations

## **PREFACE**

During the six months of doing an Industrial Placement, the writer will not be successful and successful if there are no people who support and provide explanations regarding the internship program such as the module program and the internship program report. Without the people who support the author will not be able to survive this long to do an Industrial Placement Program.

First of all, the writer would like to thank God Almighty for His blessing, the writer was able to complete the six-month module Industrial Placement Program. The writer would also like to thank both parents who have allowed the writer to do an Industrial Placement Program and the study program that provides a choice of module programs.

The writer would like to thank Mrs. Yoanita Alexandra, S.E, B.A, M.PAR as the housekeeping program supervisor and colleague during the Industrial Placement. Thank you for providing, guiding, and helping the writer to work on the module for six months, therefore the writer can learn how to make the right module, look for accurate sources, and paraphrase sentences to avoid plagiarism.

Finally, the writer would like to thank all the lecturers who have taught the writer well and allowed the writer to take an Industrial Placement Program. The writer would also like to thank as much as possible Miss Septi Fahmi Choirisa, S.Kom.I, M.Par as an academic counselor, who helped the writer in working on this Industrial Placement Program report. Thank you for helping the writer in writing the report and guiding the writer during the Industrial Placement Program at Universitas Multimedia Nusantara.

**Nicholas Keane**

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## TABLE OF CONTENT

COVER PAGE	
NON-PLAGIARISM DECLARATION FORM.....	i
ABSTRACT .....	ii
PREFACE.....	iv
TABLE OF CONTENT.....	v
LIST OF TABLE.....	vi
LIST OF FIGURES .....	vii
CHAPTER I INTRODUCTION .....	1
A. Background .....	1
B. Purpose.....	3
C. Period and Procedures.....	4
CHAPTER II GENERAL DESCRIPTION.....	6
A. Hotel's Profile .....	6
1. History .....	6
2. Facilities .....	7
B. Organizational Structure .....	10
CHAPTER III TRAINEE PERFORMANCE .....	12
A. Placement and Coordination.....	12
B. Job Description.....	12
C. Problems and Solution.....	14
CHAPTER IV CONCLUSION AND RECOMMENDATION.....	17
REFERENCES	
APPENDIX	

## LIST OF TABLES

Table2.1.....	7
Table2.2.....	9



## LIST OF FIGURES

Figures 2.1.....	1
Figures 2.2.....	7
Figures 2.3.....	7
Figure 2.4 .....	8
Figure 2. 5 .....	8
Figure 2. 6 .....	8
Figure 2. 7 .....	9
Figure 2. 8 .....	9
Figure 2. 9 .....	9
Figure 2. 10 .....	9