



Hak cipta dan penggunaan kembali:

Lisensi ini mengizinkan setiap orang untuk mengubah, memperbaiki, dan membuat ciptaan turunan bukan untuk kepentingan komersial, selama anda mencantumkan nama penulis dan melisensikan ciptaan turunan dengan syarat yang serupa dengan ciptaan asli.

Copyright and reuse:

This license lets you remix, tweak, and build upon work non-commercially, as long as you credit the origin creator and license it on your new creations under the identical terms.

DAFTAR PUSTAKA

- [1] Henderi and S. Abbas, “Peranan IT Governance dalam Meningkatkan Kinerja Organisasi: Permasalahan, Rencana Pengembangan dan Strategi Penerapan,” *CCIT J.*, no. September 2008, 2008.
- [2] H. T. Sihotang, “Penerapan Tata Kelola Teknologi Informasi Dengan Menggunakan Cobit Framework 4.1 Studi Kasus pada PT. Perkebunan Nusantara III Medan (Persero),” *J. Mantik Penusa*, vol. 17, no. 1, pp. 1–7, 2015.
- [3] A. A. F. Simangunsong and L. H. Atrinawati, “EVALUASI TATA KELOLA TEKNOLOGI INFORMASI DI FUNGSI ICT PT XYZ MENGGUNAKAN FRAMEWORK COBIT 5 PADA DOMAIN PROSES BAI06 MENGELOLA PROGRAM DAN PROYEK,” *J. Inform. dan Rekayasa Perangkat Lunak*, vol. 1, no. 1, pp. 43–48, Mar. 2019.
- [4] T. H. N. Ulfah, O. Rukmana, and A. N. Supena, “Penerapan Tata Kelola Teknologi Informasi Menggunakan Metode Control Objective For Information And Related Technology (COBIT) Versi 5 . 0 Domain Delivery Service And Support (DSS) (Studi Kasus : Divisi Satuan Pengawasan Intern (SPI) PT . Dirgantara,” pp. 335–343, 2017.
- [5] T. Oktavia, “Peran Serta Strategi Sistem Informasi Terhadap Keberhasilan Penerapan Teknologi Informasi Perusahaan,” *ComTech Comput. Math. Eng. Appl.*, vol. 2, no. 1, p. 42, 2011.
- [6] H. Purnomo, S. Fauziati, and W. W. Winarno, “Penilaian Tingkat Kapabilitas Proses Tata Kelola Teknologi Informasi Dengan Cobit 5 Pada Domain Edm (Studi Kasus Di Pt. Nusa Halmahera Minerals),” *Konf. Nas. Teknol. Inf. dan Komun. (KNASTIK 2016)*, no. November, pp. 63–69, 2016.
- [7] S. De Haes and W. Van Grembergen, “An Exploratory Study into IT Governance Implementations and its Impact on Business/IT Alignment,” *Inf. Syst. Manag.*, vol. 26, no. 2, pp. 123–137, Apr. 2009.
- [8] P. Weill and J. W. Ross, “IT Governance on One Page,” *SSRN Electron. J.*, 2011.

- [9] ISACA and R. R. Sabilillah, "COBIT Self-assessment Guide: Using COBIT 5," 2013.
- [10] T. S. Agoan, H. F. Wowor, and S. Karouw, "Analisa Tingkat Kematangan Teknologi Informasi Pada Dinas Komunikasi Dan Informatika Kota Manado Menggunakan Framework COBIT 5 Domain Evaluate, Deirect, Monitor (EDM) dan Deliver, Service, and Support (DSS)," *J. Tek. Inform.*, vol. 10, no. 1, pp. 1–9, Apr. 2017.
- [11] A. F. Wijaya and A. T. Andani, "Evaluasi Kinerja Sistem Informasi E-Filing Menggunakan COBIT 5 Pada Kantor Pelayanan Pajak Pratama Kota Salatiga," *J. Terap. Teknol. Inf.*, vol. 1, no. 1, pp. 61–70, Apr. 2017.
- [12] F. Ajismanto, "Analisis Domain Proses COBIT Framework 5 Pada Sistem Informasi Worksheet (Studi Kasus: Perguruan Tinggi STMIK, Politeknik Palcomtech)," *CogITo Smart J.*, vol. 3, no. 2, p. 207, Jan. 2018.
- [13] ISACA, *A Business Framework for the Governance and Management of Enterprise IT*. 2012.
- [14] ISACA, *Enabling Processes*. 2012.
- [15] A. Wicahyani Mutiara, S. Hari Wijanto, and F. Anindra, "Information Technology Governance Process Capability Level at ABC Company (a State-Owned Enterprise in Indonesia)," in *Proceedings of the Asia Pacific Business and Economics Conference (APBEC 2018)*, 2019, vol. 89, no. Apbec 2018, pp. 281–287.
- [16] F. Muttaqin, M. Idhom, F. A. Akbar, M. H. P. Swari, and E. D. Putri, "Measurement of the IT Helpdesk Capability Level Using the COBIT 5 Framework," *J. Phys. Conf. Ser.*, vol. 1569, no. 2, 2020.
- [17] Y. Heningtyas, I. M. Sihaloho, and A. Junaidi, "IMPLEMENTASI FRAMEWORK COBIT 5.0 FOKUS DOMAIN DELIVERY, SUPPORT, DAN SERVICE PADA PT.XYZ," *KLIK - Kumpul. J. ILMU Komput.*, vol. 7, no. 2, p. 199, 2020.
- [18] C. I. Pramita Ady, P. N. Basuki, and A. D. Manuputty, "Analysis of Information Technology Governance Using the COBIT 5 Framework (Case Study: E-Legal Drafting Legal Section of the Regional Secretariat of Salatiga

- City),” *J. Inf. Syst. Informatics*, vol. 1, no. 2, pp. 136–151, Sep. 2019.
- [19] I. G. Wahyudi, J. Setiawan, and W. Wella, “Capability Model of Manage Human Resource And Service Agreement at PT X,” *Int. J. New Media Technol.*, vol. 4, no. 1, pp. 54–58, Jun. 2017.
- [20] Fitroh, A. Damanik, and A. F. Firmansyah, “Strategies to Improve Human Resource Management using COBIT 5 for Data and Information Centre of Ministry of Agriculture of Indonesia of Republic,” in *2018 6th International Conference on Cyber and IT Service Management, CITSM 2018*, 2019, no. Citsm, pp. 1–4.
- [21] M. Megawati and E. Setianigsih, “Evaluasi Pengukuran Sumber Daya Manusia It Terhadap Pengelolaan IRAISE Bedasarkan COBIT 5,” *J. Sains, Teknol. dan Ind.*, vol. 18, no. 1, p. 134, Dec. 2020.
- [22] A. N. Pratiwi, Suharjito, and A. A. Sukmandhani, “Analysis of capability level in dealing with IT business transformation competition using cobit framework 5 (case study at airasia Indonesia),” *Proc. 2020 Int. Conf. Inf. Manag. Technol. ICIMTech 2020*, vol. 5, no. August, pp. 609–614, 2020.
- [23] F. Novianto and M. U. Siregar, “Evaluation of E-Government Using COBIT 5 Framework Case Study of Sistem Database Pemasyarakatan Implementation in Ministry of Law and Human Rights in the Special Region of Yogyakarta,” *IJID (International J. Informatics Dev.*, vol. 8, no. 2, p. 72, Mar. 2020.
- [24] “Asosiasi Produsen Peralatan Listrik Indonesia.” [Online]. Available: https://appi-electric.co.id/members_view.php?page=110#. [Accessed: 19-Nov-2021].
- [25] A. Sekarwati, T. Gantini, and S. K. Yefta, “Penerapan Domain DSS Cobit 5 pada Analisis GAP dan Kecukupan Layanan Teknologi Informasi,” *J. Tek. Inform. dan Sist. Inf.*, vol. 3, no. 3, pp. 609–617, Dec. 2017.