

DAFTAR PUSTAKA

- Adams, Dennis A., Nelson., Ryan., Todd, Peter A., (1992), “Perceived Usefulness, Ease of use, and Usage of Information Technology : A Replication” , *Journal of Management Information System Vol 16, No 2.*
- Agus Pambagio (2012), “Bom Waktu di Industri Penerbangan Indonesia” , www.newsdetik.com
- Akbar, Mohammad M., Parvez, Noorjahan, “Can Service Quality, Trust, and Customers Satisfaction Engender Customer Loyalty” , *ABAC Journal Vol 29, 24-38.*
- Al- Momani, Khalid., Noor, Noor Azila., (2009), “E-Service Quality, Ease Of Use, Usability and Enjoyment as Antecedents of E-CRM Performance : An Empirical Investigation In Jordan Mobile Phone Service”, *Journal of Technology Management, Vol 2 No 2.*
- Al-Somali, Sabah Abdullah., Gholani Raya., Clegg Ben., (2008), “ Internet Banking Acceptance In The Context of Developing Countries : An Extension of The Technology Acceptance Model, *Operation and Information Management.*
- Al Sajjan, Bander A., Dennis Charles., (2006), “ The Impact of Trust on Acceptance of Online Banking”, *Europian Assosiation of Education of Research 2006.*

Bandara Web, “ Low Cost Carrier – Fenomena Dunia Penerbangan” ,
www.bandara.web.id

Baloglu, Mustafa, (2000), “Expectations of International Students From
Counseling Services.”

Bisnis UKM, (2014), “E-Commerce Indonesia Tumbuh Hingga Tiga Kali Lipat” ,
www.bisnisukm.com.

Bojei, Jamil., Hoo, Wong Chee, “ Factors Influencing Repurchase Intention of
Smartphones” , *Business Branding and Innovation*.

Business News, (2013), “Industri Penerbangan Tumbuh Signifikan”,
www.businessnews.co.id.

Chaffey, D., (2007). *E-Business and E-commerce Management 3rd Edition*.
Pearson Education Limited, England.

Cecep Supriadi (2013), “ Pertumbuhan E-commerce Indonesia Tercepat di
Dunia” , www.marketing.co.id

Chiu, Chao Min (2008), “Determinants of Customers Repurchase Intention of
Smartphones” , *Journal of Information Review* Vol 33, 761-784.

Deliusno (2013), “Pengguna Internet Dunia Capai 2,4 Miliar” ,
www.kompas.com

Devi Ali (2013), “Industri Penerbangan Alami Pertumbuhan Pesat” ,
www.sindonews.com

- Dutta, Soumitra., Dutton., William H and Law, Ginete., (2011), “The New Internet World : A Global Perspective of Freedom of Expression, Privacy, Trust, and Security Online” , *Social Science Research Network*.
- Dwyer, Catherine., Hillz, Star Roxanne., Passerini, Katia., (2007), “ Trust and Privacing Concern Within Social Networking Sites : A Comparison of Facebook and Myspace”
- Ester Meryana (2012), “Industri Penerbangan Indonesia Tumbuh 20%” , www.swa.co.id.
- Hair, J., Black, W., Babin, B., Anderson, R., Tatham, R., (2010). *Multivariate Data Analysis. Pearson Education, Inc., New Jersey*.
- Igbaria, M., Chakrabarti A., (1990)., “ Computer Anxiety and Attitude Towards Microcomputer Use, *Behavior Inform, Tech* : 229-241.
- Jahangir, Nadim., Akbar, Muzahid., Begum, Noorjahan (2006)., “The Role of Social Power, Procedural Justice, Organizational Commitment, and Job Satisfaction To Engender Organizational Citizenship Behavior”., *ABAC Journal*, Vol 26 No.3.
- Josang, Audun., Bewsell, Glenn., (2000) ., “Guest editors Introduction Trust and Trust Management” , *Journal of Teoritical and Applied Eletronic Commerce Research*, Vol 5.
- Kovacs, Michelle and Farias, Salomao et al., (2011)., “ Relation Between Customer Effort, Risk Reducation Startegies, and Satisfaction With The

E-commerce Buying Process : The Development of A Conceptual Frame Work ” , *International Journal of Management*, Vol 28 No 1 Part 2.

Kotler, P., Armstrong, G., (2012). Principles of Marketing 14th edition. *Pearson Education, Inc.*, New Jersey.

Lambert, Lisa Schurer., Edwards, Jeffrey S., Cable, Daniel M, “Breanch and Fulfilment of The Psychological Contract : A Comparison of Traditional and Expanded Views”, *Journal of Personnel Psychology*, Vol 56, 895-934.

Lane, Christel., Bachmann Reinhard., (1997)., “ Co-Operation In Inter-Film Relations In Britain and Germany : The Role Of Social Institutions., *Journal of Sociology* Vol 48.

Langelo, Andretha., (2013)., “Perceived Usefulness, Perceived Ease Of Use, Perceived Risk To Lectrure’s” , *Journal of EMBA* Vol 1 No 4.

Lee, Chai Har, Eze, Uchenna Cyril., Ndubsi, Nelson Oly., (2011)., “Analyzing Key Determinants of Online Repurchase Intention”, *Asia Pacific of Marketing and Logistic*, Volume 23, Number 2.

Liu, H.K., Jamieson, R (2003), “TRITAM : A Model For Integrating Trust and Risk Perception In Business to Consumer Electronic Commerce” , *16th Bled E-Commerce Transformation Bled*, Slovenia, 349-364.

Malhotra, N., (2012). Basic Marketing Research 4th Edition. *Pearson Education, Inc.*, New Jersey.

Marketeers (2013), "Pengguna Internet Indonesia 74 Juta di Tahun 2013" ,
www.kompas.com

Morgan, J.A, et al (1994)., "Enhanced Root System C-Sink Activity, Water Relation and Aspects of Nutrient Acquisition In Mycotrophic *Bouteloua Gracilis* Subjected To CO₂ Enrichment" , *Plant and Soil*, Vol 165, 139-146.

Monsuwe, Tonita Perea Y, "Delleart Benedict G.C and Ruyter., (2004)., "What Drives Consumers To Shop Online? A Literature Review" , *International Journal of Service Industry Management* : Volume 15, No.1.

Moorman, Christin., Gerald Zaltman, and Rohit Deshpande., (2002)., "Relationship Between Provider and Users of Market Reseat : The Dynamic of Trust Within and Between Organizations", *Journal of Marketing Research*, Vol xxxix, 314-218.

Reigelsberger, J., Sasse, M.A., Maccarthy, J.D., (2003)., "The Researcer's Dilemma: Evaluating Trust In Computer Radiated Communication., *International Journal Of Human-Computer Studies*, 58:759-781.

Reichheld, Frederick F., Schefter, Phill., (2000)., "E-Loyalty : Your Secret Weapon On The Web" ., *Economic of Business*.

Saade, R Bahli, B. (2005)., "The Impact of Cognitif Absorption On Perceived Usefulness and Perceived Ease of Use In Online Learning : An Extension of The Technology Acceptance Model" , *Information and Management* : 317 – 327.

- Schofield, Carina B. Paine., Joinson, Adam N., (2008) , “Privacy, Trust, and Disclosure Online” , *Economic and Social Research Council E-Society Programme*.
- Sekaran, Uma and Boungie, Roger., “Reseach Method for Business : A Skill Building Approach”
- Sharma, Neoru., Patterson, Paul G., “The Impact of Communication Effectiveness and Service Quality On Relationship Commitment In Consumer, Professional Service., *Journal Of Service marketing* Volume 13.
- Tan, Tze Lin., (2013), “ The Determinants Of Customers Repurchase Intention : Empirical study Of Malaysia Online Fashion Store” , *International Coference On Management*.
- Wijanto, S., (2008). Structural Equation Modeling Dengan Lisrel 8.8. *Graha Ilmu*, Yogyakarta.
- Yan, Xiu Ping., Li Yan., Wu, Peng., (2009), “Research Center For Analytical Sciences” , *Americal Chemistry Society*.
- Y, Yousafzai., et al (2005)., “Strategies For Buliding and Communicating Trust In Electronic Banking : A Field Experimen” , *Journal Of Psychology and Marketing*, Vol 22, 181-201.
- Yussoff, Yusliza Moh, (2009), “ Individuial Differences, Perceived Ease Of Use, and Perceveid Usefulness In The E-Library Usage” , *Journal Of Computer and Information Science*, Vol 2 No 1.