



Hak cipta dan penggunaan kembali:

Lisensi ini mengizinkan setiap orang untuk menggubah, memperbaiki, dan membuat ciptaan turunan bukan untuk kepentingan komersial, selama anda mencantumkan nama penulis dan melisensikan ciptaan turunan dengan syarat yang serupa dengan ciptaan asli.

Copyright and reuse:

This license lets you remix, tweak, and build upon work non-commercially, as long as you credit the origin creator and license it on your new creations under the identical terms.

LAMPIRAN



UMN

Kuesioner analisis pengaruh Employee Loyalty, Affective Commitment, dan Continuous Commitment terhadap Employee Engagement.

Perkenalkan nama saya Andy Mulia, saya salah satu trainee HRD di Hotel The Park Lane Jakarta sekaligus mahasiswa tingkat akhir di Universitas Multimedia Nusantara. Saat ini saya sedang melakukan penelitian terhadap karyawan Hotel The Park Lane Jakarta dengan judul “Analisis Pengaruh Employee Loyalty, Affective Commitment, dan Continuous Commitment terhadap Employee Engagement”.

Saya mohon bantuan para staff untuk berkontribusi dalam mengisi kuesioner ini agar dapat melengkapi informasi dalam penelitian ini. Tidak ada jawaban benar atau salah dalam kuesioner ini, maka dari itu saya berharap para staff dapat mengisi kuesioner ini berdasarkan pendapat pribadi anda.

Terima Kasih

| | | |
|---------------|-----------|-----------|
| Jenis Kelamin | Laki Laki | Perempuan |
| | | |

| | | | | | |
|---------------|---------------|---------------|---------------|-------------|--------|
| Usia Saat Ini | 17 th - 21 th | 22 th - 26 th | 27 th - 31 th | 32th - 36th | > 36th |
| | | | | | |

| | | | | | | | | |
|------------|----|------------|------------|----------|-----|----|-----|---------|
| Departemen | HK | FB Service | FB Product | Security | S&M | FO | ENG | Finance |
| | | | | | | | | |

| | | | |
|-----------------|--------------|---------|-------|
| Status Karyawan | Daily Worker | Kontrak | Tetap |
| | | | |

Bagian 1 (EE)

| No | Pernyataan | Skala | | | | |
|-----|--|-------|----|---|---|----|
| | | STS | TS | N | S | SS |
| 1. | Saya tau apa yang saya harapkan dari pekerjaan saya. | | | | | |
| 2. | Saat bekerja, saya memiliki kesempatan untuk melakukan yang terbaik setiap harinya. | | | | | |
| 3. | Dalam 90 hari terakhir, saya mendapatkan pujian dari atasan saya karena bekerja dengan baik. | | | | | |
| 4. | Atasan saya peduli terhadap saya | | | | | |
| 5. | Ada orang di tempat kerja saya yang mendorong perkembangan saya. | | | | | |
| 6. | Saat bekerja, pendapat saya di pertimbangkan. | | | | | |
| 7. | Saya merasa tujuan perusahaan penting bagi saya. | | | | | |
| 8. | Rekan karyawan saya berkomitmen untuk melakukan pekerjaan yang berkualitas. | | | | | |
| 9. | Saya memiliki teman baik di tempat kerja. | | | | | |
| 10. | Dalam 6 bulan terakhir, seseorang di tempat kerja saya membicarakan kinerja saya. | | | | | |
| 11. | Selama 1 tahun ini, saya merasa memiliki kesempatan untuk belajar dan berkembang. | | | | | |

Bagian 2 (EL)

| No | Pernyataan | Skala | | | | |
|----|---|-------|----|---|---|----|
| | | STS | TS | N | S | SS |
| 1. | Saya merasa kalau masalah perusahaan saya bagian dari masalah saya juga. | | | | | |
| 2. | Saya merasa “bagian dari keluarga” di perusahaan ini. | | | | | |
| 3. | Salah satu alasan saya tetap bekerja di perusahaan ini karena saya percaya loyalitas itu penting. | | | | | |
| 4. | Saya berusaha untuk yakin tentang nilai loyalitas terhadap satu perusahaan. | | | | | |
| 5. | Berat bagi saya untuk meninggalkan perusahaan saya walaupun saya mau. | | | | | |

Bagian 3 (AC)

| No | Pernyataan | Skala | | | | |
|----|--|-------|----|---|---|----|
| | | STS | TS | N | S | SS |
| 1. | Saya merasa senang menghabiskan sisa karir saya di perusahaan ini. | | | | | |
| 2. | Saya senang membicarakan perusahaan saya dengan orang luar. | | | | | |
| 3. | Saya merasa emosional dengan perusahaan ini. | | | | | |
| 4. | Perusahaan ini memiliki arti yang banyak bagi saya. | | | | | |
| 5. | Saya merasa senang selama bekerja di perusahaan ini. | | | | | |

Bagian 4 (CC)

| No | Pernyataan | Skala | | | | |
|----|--|-------|----|---|---|----|
| | | STS | TS | N | S | SS |
| 1. | Kedepannya kehidupan saya akan terganggu jika saya memutuskan untuk meninggalkan perusahaan dalam waktu dekat. | | | | | |
| 2. | Sekarang, bertahan di perusahaan saya adalah kebutuhan saya. | | | | | |
| 3. | Saya merasa saya memiliki sedikit pilihan untuk meninggalkan perusahaan saya. | | | | | |
| 4. | Saya tidak meninggalkan pekerjaan saya yang sekarang karena saya belum mendapat pekerjaan yang baru. | | | | | |
| 5. | Saya bekerja disini karena perusahaan ini memiliki benefit yang lebih baik dibandingkan dengan perusahaan yang lain. | | | | | |

Keterangan :

1. STS : Sangat tidak setuju
2. TS : Tidak setuju
3. N : Netral
4. S : Setuju
5. SS : Sangat setuju

UMMN

Hasil transkrip in depth interview

In Dept Interview I

Waktu : 12 Maret 2018

Tempat : Lantai BI Bistro Hotel The Park Lane Jakarta

Narasumber : Kak Cynthia dari departemen Sales and Marketing

A : Andy

C : Kak Cynthia

A : Selamat siang kak,maaf mengganggu. Perkenalkan nama saya Andy Mulia, saya anak trainee baru di bagian HRD. Boleh kenalan kak ?

C : Iyaa dek selamat siang. Bole kok nama saya Cynthia. Gak apa-apa kok santai aja. Kalau boleh tau ada apa ya ?

A : Oke kak jadi begini,saat ini saya sedang mengambil skripsi dan sedang melakukan penelitian terhadap karyawan disini. Apakah saya boleh bertanya seputar pekerjaan kakak ? kalau boleh tau sudah berapa lama bekerja disini ?

C : Untuk sekarang ya saya disini kerja seperti biasa, kan sudah ada job desc yang diberikan oleh atasan tentang apa saja yang perlu saya kerjakan. Kalau bekerja si sudah 3 tahun.

A : Oh 3 tahun ya sudah lumayan lama ya. Kalau begitu termasuk loyal juga ya sama hotel

C : Ah tidak juga lah

A : Jadi misalkan ada tawaran dari tempat lain yang memberikan kakak jabatan lebih tinggi dan pengalaman baru, apa kakak akan pindah ?

C : Iya bisa jadi, karena saya juga masih muda dan ingin berkarir lebih lagipula jika berharap level dan pangkat naik di sini akan sangat susah butuh waktu yang lama. Dan jika diberikan kesempatan seperti itu tentunya akan saya terima. Lagian kan kita harus semakin maju dong ya kan ? hehe

A : Iya benar si kak pemikiran seperti itu hehe masih terlalu cepat juga ya kak untuk stay di 1 tempat dalam jangka panjang

C : Benar. Ntar kalau kamu sudah kerja pasti ngerasain kok

A : Iyaa kak. Kalau begitu maaf mengganggu jam istirahat kakak, sekali lagi saya ucapkan terima kasih ya kak.

C : Iya gapapa kok sama-sama ya andy

UMMN

In Dept Interview II

Waktu : 13 Maret 2018

Tempat : Dapur Riva Kitchen Hotel The Park Lane Jakarta

Narasumber : Ko Hendy dari departemen Riva Kitchen

A : Andy Mulia

H : Ko Hendy

A : Halo selamat siang ko Hendy, apa kabar ? baik ?

H : Siang andy, baik dong. Gimana ada apa ini ?

A : Gini ko, kebetulan kan aku lagi ambil skripsi dan lagi ada penelitian tentang karyawan di hotel ini jadi saya boleh minta waktu ko Hendy sebentar ga untuk interview ?

H : Boleh kok andy santai saja

A : Oke ko, jadi gini selama bekerja disini ada gak sih kendala atau masalah yang dihadapi ?

H : Problem sih pasti selalu ada ya, apalagi semakin ke depan kan orang juga berkembang jadi kita harus biasakan diri dan ikut berkembang juga.

A : Kalau untuk specific masalahnya apa boleh dijelaskan ? untuk masalah yang sering dialami saja ko

H : Salah satunya ya biasa agak cek cok dengan pak Hengky. Saya sama dia kan ngak gimana cocok dan kadang sedikit berselisih gitu, tapi ya saya si tetap respect sama dia, apalagi dia kan atasan saya.

A : Benar juga ko, saling menghargai sih yang penting. Asalkan kerjaan ko Hendy sekarang baik-baik saja. Tapi apakah dengan adanya perselisihan dengan atasan membuat ko Hendy agak sedikit tidak nyaman dalam bekerja ?

H : Hmm kalau tidak nyaman ya pasti ada, tapi kita harus bekerja secara professional.

A : Oke deh ko kalau gitu terima kasih atas jawabannya dan waktunya ko, have a nice day.

The logo for UMMN (Universitas Muhammadiyah Negeri Negeri) is displayed in a large, bold, blue, sans-serif font. The letters are thick and have a slightly rounded appearance. The logo is centered horizontally and vertically on the page.

In Dept Interview III

Waktu : 13 Maret 2018

Tempat : Lounge kantor HRD Hotel The Park Lane Jakarta

Narasumber : Kak Nana dari departemen HRD

A : Andy Mulia

N : Ci Nana

A : Selamat siang ci nana, apakah saya boleh minta waktunya sebentar ? kebetulan saya lagi ambil skripsi dan sedang meneliti karyawan di hotel.

N : Oh bole kok andy, mau Tanya apa ?

A : Gimana pekerjaan cici ? apa ada kendala atau problem ?

N : Kerjaan lancer si cuman ya numpuk soalnya kan posisi HR Supervisor masih kosong, jadi sekarang kerjaan kayak double kan.

A : Jadinya sekarang banyak juga ya kerjaan ci, tapi senang tidak sama pekerjaan disini ?

N : Lumayan lah, kalau kerjaan ya harus kita nikmati ngak boleh ngak biar kerjanya gak berat

A : Benar juga. Kalau boleh tau untuk sekarang cici fokus kerja disini terus atau ada coba apply di perusahaan lain ?

N : Sejujurnya sekarang aku lagi apply di perusahaan tempat teman aku kerja, di luar negeri cuman masih dalam proses dan sekarang juga lagi nunggu info selanjutnya gimana.

A : Faktornya apa ci kenapa sampai mencari pekerjaan lain ?

N : Faktor utama ya sebenarnya gaji sih, soalnya gaji disini kan standar standar aja, dan kalau mau nunggu gaji naik pasti harus tunggu level naik juga dan pastinya itu akan lama. Sedangkan di tempat teman aku kerja fresh graduate di gaji 2x lipat dari hotel kita dan benefit yang diberikan juga sama dengan hotel ini yaitu asuransi,

A : Lumayan yaa 2x lipat gaji dengan benefit yang sama. Okedeh ci kalau gitu aku doain yang terbaik ya untuk cici semoga kerjaan lancar.

C : Terima kasih Andy.

UMMN

In Dept Interview IV

Waktu : 13 Maret 2018

Tempat : Lounge kantor HRD Hotel The Park Lane Jakarta

Narasumber : Ci Nana dari departemen FB Service

A : Andy Mulia

C : Ci Nana

A : Selamat Siang Ci Nana, aku mau Tanya dong. Kan tadi aku lihat di meja Pak Ezra kan ada surat peringatan, itu maksudnya gimana ya ci ? bole dijelasin ga ?

C : Oh yang di meja Pak Ezra ya, bulan ini lagi ada karyawan yang kena surat peringatan. Kalau masih di meja berarti karyawan baru aja di kasi surat peringatan dan akan di review kembali.

A : Banyak juga ya ci yang dapat, emang gara-gara apa si mereka pada kena surat peringatan ?

N : Itu kemarin kana da anak trainee yang ga sengaja numpahin kopi ke tamu, jadi pak Dadan di panggil ama Pak Hendra lalu di kasi surat peringatan 1. Terus ada miss komunikasi dari FO ama Room Service soal kamar tamu, jadi kena surat peringatan 1 juga. Masih adalagi sih cuman aku ingatnya itu, kira-kira ada 4 sampai 5 orang gitu sih yang kena bulan ini.

A : Banyak juga ya ci yang kena, tapi kok yang miss communication gitu sampai kena surat peringatan ? apa enggak berlebihan ?

C : Iya sebenarnya agak berlebihan, padahal bisa di kasi peringatan verbal aja sih ngak perlu dikasih surat peringatan 1. Bulan lalu juga ada yang telat masuk kerja gara-gara lupa kalau ada shift kerja itu langsung kena surat peringatan 1 juga.

A : Begitu ya, keras juga ya peraturan disini. Baik lah ci, terima kasih atas penjelasannya.

C : Sama sama.

The logo of Universitas Muhammadiyah Negeri (UMMN) is a large, light blue circle containing a stylized white building with several square windows. Below the circle, the letters "UMMN" are written in a bold, light blue, sans-serif font.

UMMN

Uji Validitas Pre Test

1. Employee Engagement

KMO and Bartlett's Test

| | |
|--|--------------------|
| Kaiser-Meyer-Olkin Measure of Sampling Adequacy. | .856 |
| Bartlett's Test of Sphericity | Approx. Chi-Square |
| | 193.433 |
| | df |
| | 55 |
| | Sig. |
| | .000 |

Anti-image Matrices

| | Emp loye e | Emp loye e | Emp loye e | Emp loye e | Emp loye e | Emp loye e | Emp loye e | Emp loye e | Emp loye e | Emp loye e | Emp loye e | |
|-----------------------------------|------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|---------------------------|---------------------------|-------|
| | Eng age men t 1 | Eng age men t 2 | Eng age men t 3 | Eng age men t 4 | Eng age men t 5 | Eng age men t 6 | Eng age men t 7 | Eng age men t 8 | Eng age men t 9 | Eng age men t 10 | Eng age men t 11 | |
| Anti- image Correlat ion | Employee Engage ment 1 | .855 ^a | -.267 | -.117 | .164 | .303 | -.270 | -.228 | .143 | -.317 | -.063 | -.104 |
| | Employee Engage ment 2 | -.267 | .885 ^a | -.129 | -.401 | -.161 | .048 | .035 | -.075 | .253 | -.057 | -.174 |
| | Employee Engage ment 3 | -.117 | -.129 | .898 ^a | -.031 | -.141 | .325 | -.070 | -.063 | -.214 | -.137 | -.093 |
| | Employee Engage ment 4 | .164 | -.401 | -.031 | .834 ^a | .269 | -.519 | -.063 | -.259 | -.329 | -.139 | .035 |

| | | | | | | | | | | | |
|------------------------|------|------|------|------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| Employee Engagement 5 | .303 | - | - | .269 | .776 ^a | - | - | .103 | - | - | - |
| Employee Engagement 6 | .270 | .048 | .325 | .519 | .483 | .798 ^a | .043 | .017 | .138 | .248 | .022 |
| Employee Engagement 7 | .228 | .035 | .070 | .063 | .214 | .043 | .878 ^a | .524 | .190 | .050 | .063 |
| Employee Engagement 8 | .143 | .075 | .063 | .259 | .103 | .017 | .524 | .849 ^a | .410 | .151 | .234 |
| Employee Engagement 9 | .317 | .253 | .214 | .329 | .133 | .138 | .190 | .410 | .839 ^a | .087 | .395 |
| Employee Engagement 10 | .063 | .057 | .137 | .139 | .147 | .248 | .050 | .151 | .087 | .941 ^a | .110 |
| Employee Engagement 11 | .104 | .174 | .093 | .035 | .141 | .022 | .063 | .234 | .395 | .110 | .898 ^a |

a. Measures of Sampling Adequacy(MSA)

Communalities

| | Initial | Extraction |
|------------------------|---------|------------|
| Employee Engagement 1 | 1.000 | .548 |
| Employee Engagement 2 | 1.000 | .585 |
| Employee Engagement 3 | 1.000 | .419 |
| Employee Engagement 4 | 1.000 | .710 |
| Employee Engagement 5 | 1.000 | .386 |
| Employee Engagement 6 | 1.000 | .590 |
| Employee Engagement 7 | 1.000 | .611 |
| Employee Engagement 8 | 1.000 | .683 |
| Employee Engagement 9 | 1.000 | .729 |
| Employee Engagement 10 | 1.000 | .554 |
| Employee Engagement 11 | 1.000 | .526 |

Extraction Method: Principal Component Analysis.

Total Variance Explained

| Component | Initial Eigenvalues | | | Extraction Sums of Squared Loadings | | |
|-----------|---------------------|---------------|--------------|-------------------------------------|---------------|--------------|
| | Total | % of Variance | Cumulative % | Total | % of Variance | Cumulative % |
| 1 | 6.341 | 57.646 | 57.646 | 6.341 | 57.646 | 57.646 |
| 2 | .978 | 8.889 | 66.535 | | | |
| 3 | .860 | 7.820 | 74.355 | | | |
| 4 | .635 | 5.774 | 80.129 | | | |
| 5 | .496 | 4.512 | 84.641 | | | |
| 6 | .443 | 4.030 | 88.671 | | | |
| 7 | .436 | 3.961 | 92.632 | | | |
| 8 | .329 | 2.995 | 95.627 | | | |
| 9 | .238 | 2.161 | 97.788 | | | |
| 10 | .134 | 1.219 | 99.007 | | | |
| 11 | .109 | .993 | 100.000 | | | |

Extraction Method: Principal Component Analysis.

Component Matrix^a

| | Component |
|------------------------|-----------|
| | 1 |
| Employee Engagement 1 | .740 |
| Employee Engagement 2 | .765 |
| Employee Engagement 3 | .648 |
| Employee Engagement 4 | .843 |
| Employee Engagement 5 | .622 |
| Employee Engagement 6 | .768 |
| Employee Engagement 7 | .782 |
| Employee Engagement 8 | .826 |
| Employee Engagement 9 | .854 |
| Employee Engagement 10 | .744 |
| Employee Engagement 11 | .725 |

Extraction Method: Principal Component Analysis.

a. 1 components extracted.

2. Employee Loyalty

KMO and Bartlett's Test

| | | |
|--|--------------------|--------|
| Kaiser-Meyer-Olkin Measure of Sampling Adequacy. | | .613 |
| Bartlett's Test of Sphericity | Approx. Chi-Square | 52.478 |
| | df | 10 |
| | Sig. | .000 |

Anti-image Matrices

| | | Employee Loyalty 1 | Employee Loyalty 2 | Employee Loyalty 3 | Employee Loyalty 4 | Employee Loyalty 5 |
|------------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Anti-image Correlation | Employee Loyalty 1 | .537 ^a | -.725 | -.145 | .281 | -.390 |
| | Employee Loyalty 2 | -.725 | .567 ^a | -.029 | -.249 | .215 |
| | Employee Loyalty 3 | -.145 | -.029 | .739 ^a | -.507 | -.170 |
| | Employee Loyalty 4 | .281 | -.249 | -.507 | .591 ^a | -.310 |
| | Employee Loyalty 5 | -.390 | .215 | -.170 | -.310 | .686 ^a |

a. Measures of Sampling Adequacy(MSA)

Communalities

| | Initial | Extraction |
|--------------------|---------|------------|
| Employee Loyalty 1 | 1.000 | .891 |
| Employee Loyalty 2 | 1.000 | .834 |
| Employee Loyalty 3 | 1.000 | .737 |
| Employee Loyalty 4 | 1.000 | .780 |
| Employee Loyalty 5 | 1.000 | .571 |

Extraction Method: Principal Component Analysis.

Total Variance Explained

| Component | Initial Eigenvalues | | | Extraction Sums of Squared | | | Rotation Sums of Squared | | |
|-----------|---------------------|---------------|--------------|----------------------------|---------------|--------------|--------------------------|---------------|--------------|
| | | | | Loadings | | | Loadings | | |
| | Total | % of Variance | Cumulative % | Total | % of Variance | Cumulative % | Total | % of Variance | Cumulative % |
| 1 | 2.681 | 53.618 | 53.618 | 2.681 | 53.618 | 53.618 | 2.013 | 40.252 | 40.252 |
| 2 | 1.132 | 22.637 | 76.255 | 1.132 | 22.637 | 76.255 | 1.800 | 36.003 | 76.255 |
| 3 | .610 | 12.209 | 88.465 | | | | | | |
| 4 | .381 | 7.628 | 96.093 | | | | | | |
| 5 | .195 | 3.907 | 100.000 | | | | | | |

Extraction Method: Principal Component Analysis.

Component Matrix^a

| | Component | |
|--------------------|-----------|-------|
| | 1 | 2 |
| Employee Loyalty 1 | .747 | -.576 |
| Employee Loyalty 2 | .728 | -.551 |
| Employee Loyalty 3 | .773 | .373 |
| Employee Loyalty 4 | .689 | .553 |
| Employee Loyalty 5 | .721 | .226 |

Extraction Method: Principal Component Analysis.

a. 2 components extracted.

Rotated Component Matrix^a

| | Component | |
|--------------------|-----------|------|
| | 1 | 2 |
| Employee Loyalty 1 | .185 | .926 |
| Employee Loyalty 2 | .187 | .894 |
| Employee Loyalty 3 | .828 | .227 |
| Employee Loyalty 4 | .882 | .035 |
| Employee Loyalty 5 | .692 | .303 |

Extraction Method: Principal Component Analysis.

Rotation Method: Varimax with Kaiser

Normalization.

a. Rotation converged in 3 iterations.

Component Transformation Matrix

| Component | 1 | 2 |
|-----------|------|-------|
| 1 | .754 | .657 |
| 2 | .657 | -.754 |

Extraction Method: Principal

Component Analysis.

Rotation Method: Varimax with Kaiser

Normalization.

UMMN

3. Affective Commitment

KMO and Bartlett's Test

| | |
|--|--------------------|
| Kaiser-Meyer-Olkin Measure of Sampling Adequacy. | .812 |
| Bartlett's Test of Sphericity | Approx. Chi-Square |
| | 82.218 |
| | df |
| | 10 |
| | Sig. |
| | .000 |

Anti-image Matrices

| | | Affective Commitment 1 | Affective Commitment 2 | Affective Commitment 3 | Affective Commitment 4 | Affective Commitment 5 |
|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|
| Anti-image Correlation | Affective Commitment 1 | .750 ^a | -.723 | -.183 | -.017 | -.219 |
| | Affective Commitment 2 | -.723 | .747 ^a | .074 | -.110 | -.234 |
| | Affective Commitment 3 | -.183 | .074 | .877 ^a | -.080 | -.308 |
| | Affective Commitment 4 | -.017 | -.110 | -.080 | .940 ^a | -.171 |
| | Affective Commitment 5 | -.219 | -.234 | -.308 | -.171 | .880 ^a |

a. Measures of Sampling Adequacy(MSA)

Communalities

| | Initial | Extraction |
|------------------------|---------|------------|
| Affective Commitment 1 | 1.000 | .827 |
| Affective Commitment 2 | 1.000 | .803 |
| Affective Commitment 3 | 1.000 | .514 |
| Affective Commitment 4 | 1.000 | .405 |
| Affective Commitment 5 | 1.000 | .779 |

Extraction Method: Principal Component Analysis.

Total Variance Explained

| Component | Initial Eigenvalues | | | Extraction Sums of Squared Loadings | | |
|-----------|---------------------|---------------|--------------|-------------------------------------|---------------|--------------|
| | Total | % of Variance | Cumulative % | Total | % of Variance | Cumulative % |
| 1 | 3.327 | 66.538 | 66.538 | 3.327 | 66.538 | 66.538 |
| 2 | .681 | 13.628 | 80.167 | | | |
| 3 | .590 | 11.808 | 91.974 | | | |
| 4 | .282 | 5.648 | 97.622 | | | |
| 5 | .119 | 2.378 | 100.000 | | | |

Extraction Method: Principal Component Analysis.

Component Matrix^a

| | Component |
|------------------------|-----------|
| | 1 |
| Affective Commitment 1 | .909 |
| Affective Commitment 2 | .896 |
| Affective Commitment 3 | .717 |
| Affective Commitment 4 | .636 |
| Affective Commitment 5 | .882 |

Extraction Method: Principal Component Analysis.

a. 1 components extracted.

4. Continuous Commitment

KMO and Bartlett's Test

| | | |
|--|--------------------|--------|
| Kaiser-Meyer-Olkin Measure of Sampling Adequacy. | | .832 |
| Bartlett's Test of Sphericity | Approx. Chi-Square | 79.133 |
| | df | 10 |
| | Sig. | .000 |

Anti-image Matrices

| | | Continuous Commitment 1 | Continuous Commitment 2 | Continuous Commitment 3 | Continuous Commitment 4 | Continuous Commitment 5 |
|---------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| Anti-image Correlation | Continuous Commitment 1 | .920 ^a | -.120 | .021 | -.096 | -.183 |
| | Continuous Commitment 2 | -.120 | .824 ^a | -.523 | -.223 | -.203 |
| | Continuous Commitment 3 | .021 | -.523 | .782 ^a | -.437 | .062 |
| | Continuous Commitment 4 | -.096 | -.223 | -.437 | .834 ^a | -.326 |
| | Continuous Commitment 5 | -.183 | -.203 | .062 | -.326 | .871 ^a |

a. Measures of Sampling Adequacy(MSA)

Communalities

| | Initial | Extraction |
|-------------------------|---------|------------|
| Continuous Commitment 1 | 1.000 | .354 |
| Continuous Commitment 2 | 1.000 | .806 |
| Continuous Commitment 3 | 1.000 | .770 |
| Continuous Commitment 4 | 1.000 | .813 |
| Continuous Commitment 5 | 1.000 | .612 |

Extraction Method: Principal Component Analysis.

Total Variance Explained

| Component | Initial Eigenvalues | | | Extraction Sums of Squared Loadings | | |
|-----------|---------------------|---------------|--------------|-------------------------------------|---------------|--------------|
| | Total | % of Variance | Cumulative % | Total | % of Variance | Cumulative % |
| 1 | 3.355 | 67.102 | 67.102 | 3.355 | 67.102 | 67.102 |
| 2 | .745 | 14.902 | 82.004 | | | |
| 3 | .488 | 9.768 | 91.772 | | | |
| 4 | .237 | 4.736 | 96.508 | | | |
| 5 | .175 | 3.492 | 100.000 | | | |

Extraction Method: Principal Component Analysis.

Component Matrix^a

| | Component |
|-------------------------|-----------|
| | 1 |
| Continuous Commitment 1 | .595 |
| Continuous Commitment 2 | .898 |
| Continuous Commitment 3 | .877 |
| Continuous Commitment 4 | .901 |
| Continuous Commitment 5 | .783 |

Extraction Method: Principal Component Analysis.

a. 1 components extracted.

Uji Reliabilitas Pre Test

1. Employee Engagement

Reliability Statistics

| Cronbach's Alpha | Cronbach's Alpha Based on Standardized Items | N of Items |
|------------------|--|------------|
| .925 | .925 | 11 |

2. Employee Loyalty

Reliability Statistics

| Cronbach's Alpha | Cronbach's Alpha Based on Standardized Items | N of Items |
|------------------|--|------------|
| .776 | .783 | 5 |

3. Affective Commitment

Reliability Statistics

| Cronbach's Alpha | Cronbach's Alpha Based on Standardized Items | N of Items |
|------------------|--|------------|
| .871 | .869 | 5 |

4. Continuous Commitment

Reliability Statistics

| Cronbach's Alpha | Cronbach's Alpha Based on Standardized Items | N of Items |
|------------------|--|------------|
| .873 | .871 | 5 |

Uji Validitas Main Test

1. Employee Engagement

KMO and Bartlett's Test

| | |
|--|--------------------|
| Kaiser-Meyer-Olkin Measure of Sampling Adequacy. | .861 |
| Bartlett's Test of Sphericity | Approx. Chi-Square |
| | 1061.048 |
| | df |
| | 55 |
| | Sig. |
| | .000 |

Anti-image Matrices

| | | Empl oyee Enga geme nt 1 | Empl oyee Enga geme nt 2 | Empl oyee Enga geme nt 3 | Empl oyee Enga geme nt 4 | Empl oyee Enga geme nt 5 | Empl oyee Enga geme nt 6 | Empl oyee Enga geme nt 7 | Empl oyee Enga geme nt 8 | Empl oyee Enga geme nt 9 | Empl oyee Enga geme nt 10 | Empl oyee Enga geme nt 11 |
|-----------------------------------|------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|---------------------------------------|---------------------------------------|
| Anti- image Correlati on | Employee Engagem ent 1 | .876 ^a | -.220 | -.171 | .074 | .243 | -.274 | -.257 | .216 | -.321 | -.065 | -.169 |
| | Employee Engagem ent 2 | -.220 | .895 ^a | -.155 | -.249 | -.242 | .095 | -.261 | -.026 | .262 | .016 | -.172 |
| | Employee Engagem ent 3 | -.171 | -.155 | .941 ^a | .001 | -.019 | .178 | .025 | -.075 | -.149 | -.169 | -.125 |
| | Employee Engagem ent 4 | .074 | -.249 | .001 | .831 ^a | .227 | -.544 | .071 | -.540 | -.228 | .173 | -.085 |
| | Employee Engagem ent 5 | .243 | -.242 | -.019 | .227 | .787 ^a | -.413 | -.139 | .166 | -.325 | -.137 | -.037 |
| | Employee Engagem ent 6 | -.274 | .095 | .178 | -.544 | -.413 | .793 ^a | .046 | .111 | .208 | -.396 | -.007 |
| | Employee Engagem ent 7 | -.257 | -.261 | .025 | .071 | -.139 | .046 | .884 ^a | -.427 | -.150 | .023 | .240 |

| | | | | | | | | | | | |
|------------------------|-------|-------|-------|-------|-------|-------|-------|-------------------|-------------------|-------------------|-------------------|
| Employee Engagement 8 | .216 | -.026 | -.075 | -.540 | .166 | .111 | -.427 | .833 ^a | -.237 | -.284 | .135 |
| Employee Engagement 9 | -.321 | .262 | -.149 | -.228 | -.325 | .208 | -.150 | -.237 | .861 ^a | .058 | -.396 |
| Employee Engagement 10 | -.065 | .016 | -.169 | .173 | -.137 | -.396 | .023 | -.284 | .058 | .899 ^a | -.140 |
| Employee Engagement 11 | -.169 | -.172 | -.125 | -.085 | -.037 | -.007 | .240 | .135 | -.396 | -.140 | .892 ^a |

a. Measures of Sampling Adequacy(MSA)

Component Matrix^a

| | Component |
|------------------------|-----------|
| | 1 |
| Employee Engagement 1 | .793 |
| Employee Engagement 2 | .779 |
| Employee Engagement 3 | .700 |
| Employee Engagement 4 | .856 |
| Employee Engagement 5 | .606 |
| Employee Engagement 6 | .760 |
| Employee Engagement 7 | .782 |
| Employee Engagement 8 | .817 |
| Employee Engagement 9 | .858 |
| Employee Engagement 10 | .764 |
| Employee Engagement 11 | .726 |

Extraction Method: Principal Component Analysis.

a. 1 components extracted.

2. Employee Loyalty

KMO and Bartlett's Test

| | |
|--|--------------------|
| Kaiser-Meyer-Olkin Measure of Sampling Adequacy. | .740 |
| Bartlett's Test of Sphericity | Approx. Chi-Square |
| | 260.829 |
| df | 10 |
| Sig. | .000 |

Anti-image Matrices

| | | Employee Loyalty 1 | Employee Loyalty 2 | Employee Loyalty 3 | Employee Loyalty 4 | Employee Loyalty 5 |
|------------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Anti-image Correlation | Employee Loyalty 1 | .688 ^a | -.577 | -.386 | .168 | -.082 |
| | Employee Loyalty 2 | -.577 | .708 ^a | .002 | -.301 | .052 |
| | Employee Loyalty 3 | -.386 | .002 | .759 ^a | -.342 | -.377 |
| | Employee Loyalty 4 | .168 | -.301 | -.342 | .760 ^a | -.176 |
| | Employee Loyalty 5 | -.082 | .052 | -.377 | -.176 | .817 ^a |

a. Measures of Sampling Adequacy(MSA)

Component Matrix^a

| | Component |
|--------------------|-----------|
| | 1 |
| Employee Loyalty 1 | .804 |
| Employee Loyalty 2 | .773 |
| Employee Loyalty 3 | .853 |
| Employee Loyalty 4 | .720 |
| Employee Loyalty 5 | .703 |

Extraction Method: Principal Component Analysis.

a. 1 components extracted.

3. Affective Commitment

KMO and Bartlett's Test

| | |
|--|--------------------|
| Kaiser-Meyer-Olkin Measure of Sampling Adequacy. | .768 |
| Bartlett's Test of Sphericity | Approx. Chi-Square |
| | 330.380 |
| | df |
| | 10 |
| | Sig. |
| | .000 |

Anti-image Matrices

| | | Affective Commitment 1 | Affective Commitment 2 | Affective Commitment 3 | Affective Commitment 4 | Affective Commitment 5 |
|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|
| Anti-image Correlation | Affective Commitment 1 | .699 ^a | -.652 | -.263 | .196 | -.399 |
| | Affective Commitment 2 | -.652 | .736 ^a | .110 | -.289 | -.083 |
| | Affective Commitment 3 | -.263 | .110 | .854 ^a | -.177 | -.198 |
| | Affective Commitment 4 | .196 | -.289 | -.177 | .764 ^a | -.245 |
| | Affective Commitment 5 | -.399 | -.083 | -.198 | -.245 | .847 ^a |

a. Measures of Sampling Adequacy(MSA)

Component Matrix^a

| | Component |
|------------------------|-----------|
| | 1 |
| Affective Commitment 1 | .889 |
| Affective Commitment 2 | .860 |
| Affective Commitment 3 | .707 |
| Affective Commitment 4 | .632 |
| Affective Commitment 5 | .866 |

Extraction Method: Principal Component Analysis.

a. 1 components extracted.

4. Continuous Commitment

KMO and Bartlett's Test

| | |
|--|--------------------|
| Kaiser-Meyer-Olkin Measure of Sampling Adequacy. | .816 |
| Bartlett's Test of Sphericity | Approx. Chi-Square |
| | 388.737 |
| df | 10 |
| Sig. | .000 |

Anti-image Matrices

| | | Continuous Commitment 1 | Continuous Commitment 2 | Continuous Commitment 3 | Continuous Commitment 4 | Continuous Commitment 5 |
|------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| Anti-image Correlation | Continuous Commitment 1 | .858 ^a | .081 | -.014 | -.168 | -.277 |
| | Continuous Commitment 2 | .081 | .826 ^a | -.305 | -.267 | -.443 |
| | Continuous Commitment 3 | -.014 | -.305 | .796 ^a | -.566 | .069 |
| | Continuous Commitment 4 | -.168 | -.267 | -.566 | .804 ^a | -.172 |
| | Continuous Commitment 5 | -.277 | -.443 | .069 | -.172 | .825 ^a |

a. Measures of Sampling Adequacy(MSA)

Component Matrix^a

| | Component |
|-------------------------|-----------|
| | 1 |
| Continuous Commitment 1 | .595 |
| Continuous Commitment 2 | .886 |
| Continuous Commitment 3 | .862 |
| Continuous Commitment 4 | .906 |
| Continuous Commitment 5 | .826 |

Extraction Method: Principal Component Analysis.

a. 1 components extracted.

Uji Reliabilitas Main Test

1. Employee Engagement

Reliability Statistics

| Cronbach's Alpha | Cronbach's Alpha Based on Standardized Items | N of Items |
|------------------|--|------------|
| .930 | .930 | 11 |

2. Employee Loyalty

Reliability Statistics

| Cronbach's Alpha | Cronbach's Alpha Based on Standardized Items | N of Items |
|------------------|--|------------|
| .830 | .829 | 5 |

3. Affective Commitment

Reliability Statistics

| Cronbach's Alpha | Cronbach's Alpha Based on Standardized Items | N of Items |
|------------------|--|------------|
| .853 | .851 | 5 |

4. Continuous Commitment

Reliability Statistics

| Cronbach's Alpha | Cronbach's Alpha Based on Standardized Items | N of Items |
|------------------|--|------------|
| .877 | .875 | 5 |

Regresi Linear Berganda

Variables Entered/Removed^a

| Model | Variables Entered | Variables Removed | Method |
|-------|--|-------------------|--------|
| 1 | Continuous Commitment, Affective Commitment, Employee Loyalty ^b | | Enter |

a. Dependent Variable: Employee Engagement

b. All requested variables entered.

Model Summary^b

| Model | R | R Square | Adjusted R Square | Std. Error of the Estimate |
|-------|-------------------|----------|-------------------|----------------------------|
| 1 | .890 ^a | .793 | .788 | .23890 |

a. Predictors: (Constant), Continuous Commitment, Affective Commitment, Employee Loyalty

b. Dependent Variable: Employee Engagement

ANOVA^a

| Model | | Sum of Squares | df | Mean Square | F | Sig. |
|-------|------------|----------------|-----|-------------|---------|-------------------|
| 1 | Regression | 27.540 | 3 | 9.180 | 160.842 | .000 ^b |
| | Residual | 7.191 | 126 | .057 | | |
| | Total | 34.731 | 129 | | | |

a. Dependent Variable: Employee Engagement

b. Predictors: (Constant), Continuous Commitment, Affective Commitment, Employee Loyalty

Coefficients^a

| Model | | Unstandardized Coefficients | | Standardized Coefficients | t | Sig. |
|-------|-----------------------|-----------------------------|------------|---------------------------|-------|------|
| | | B | Std. Error | Beta | | |
| 1 | (Constant) | .235 | .173 | | 1.357 | .177 |
| | Employee Loyalty | .231 | .098 | .214 | 2.360 | .020 |
| | Affective Commitment | .479 | .083 | .475 | 5.752 | .000 |
| | Continuous Commitment | .244 | .060 | .267 | 4.077 | .000 |

a. Dependent Variable: Employee Engagement

Coefficients^a

| Model | | Unstandardized Coefficients | | Standardized Coefficients | Collinearity Statistics | |
|-------|-----------------------|-----------------------------|------------|---------------------------|-------------------------|-------|
| | | B | Std. Error | Beta | Tolerance | VIF |
| 1 | (Constant) | .235 | .173 | | | |
| | Employee Loyalty | .231 | .098 | .214 | .199 | 5.016 |
| | Affective Commitment | .479 | .083 | .475 | .241 | 4.153 |
| | Continuous Commitment | .244 | .060 | .267 | .383 | 2.611 |

a. Dependent Variable: Employee Engagement

Residuals Statistics^a

| | Minimum | Maximum | Mean | Std. Deviation | N |
|-----------------------------------|---------|---------|---------|----------------|-----|
| Predicted Value | 2.5257 | 4.6702 | 3.9385 | .46204 | 130 |
| Std. Predicted Value | -3.058 | 1.584 | .000 | 1.000 | 130 |
| Standard Error of Predicted Value | .022 | .072 | .040 | .011 | 130 |
| Adjusted Predicted Value | 2.5489 | 4.6902 | 3.9398 | .46071 | 130 |
| Residual | -.34777 | .52990 | .00000 | .23611 | 130 |
| Std. Residual | -1.456 | 2.218 | .000 | .988 | 130 |
| Stud. Residual | -1.510 | 2.236 | -.003 | 1.004 | 130 |
| Deleted Residual | -.37654 | .53854 | -.00136 | .24361 | 130 |
| Stud. Deleted Residual | -1.517 | 2.273 | -.001 | 1.009 | 130 |
| Mahal. Distance | .117 | 10.686 | 2.977 | 2.348 | 130 |
| Cook's Distance | .000 | .051 | .008 | .010 | 130 |
| Centered Leverage Value | .001 | .083 | .023 | .018 | 130 |

a. Dependent Variable: Employee Engagement

UMMN