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UMN

```

GET DATA /TYPE=XLSX
  /FILE='C:\Users\USER\Desktop\Angelia Document\EXCEL SKRIPSI KUISIONEER.xlsx'
  /SHEET=name 'Sheet2'
  /CELLRANGE=full
  /READNAMES=on
  /ASSUMEDSTRWIDTH=32767.
EXECUTE.
DATASET NAME DataSet2 WINDOW=FRONT.
RELIABILITY
  /VARIABLES=HP1 HP2 HP3 HP4
  /SCALE('ALL VARIABLES') ALL
  /MODEL=ALPHA.

```

Reliability

Notes

Output Created		17-JAN-2018 19:54:32
Comments		
Input	Active Dataset	DataSet2
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	100
	File	
Missing Value Handling	Matrix Input	
	Definition of Missing	User-defined missing values are treated as missing.
Cases Used		Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=HP1 HP2 HP3 HP4 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA.
Resources	Processor Time	00:00:00.00
	Elapsed Time	00:00:00.01

[DataSet2]

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded ^a	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.835	4

```
RELIABILITY
/VARIABLES=TW1 TW2 TW3 TW4
/SCALE('ALL VARIABLES') ALL
/MODEL=ALPHA.
```

Reliability

Notes

Output Created	17-JAN-2018 19:55:34
Comments	

Input	Active Dataset	DataSet2
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	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	100
	File	
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=TW1 TW2 TW3 TW4 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA.
Resources	Processor Time	00:00:00.00
	Elapsed Time	00:00:00.01

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded ^a	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
------------------	------------

.782	4
------	---

RELIABILITY

```

/VARIABLES=EP1 EP2 EP3 EP4
/SCALE('ALL VARIABLES') ALL
/MODEL=ALPHA.

```

Reliability



Notes

Output Created		17-JAN-2018 19:56:17
Comments		
Input	Active Dataset	DataSet2
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	100
	File	
Missing Value Handling	Matrix Input	
	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=EP1 EP2 EP3 EP4 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA.
Resources	Processor Time	00:00:00.00
	Elapsed Time	00:00:00.03

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded ^a	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.906	4

```
DATASET ACTIVATE DataSet2.  
DATASET CLOSE DataSet1.  
RELIABILITY  
  /VARIABLES=AT1 AT2 AT3  
  /SCALE('ALL VARIABLES') ALL  
  /MODEL=ALPHA.
```

Reliability

Notes

Output Created	17-JAN-2018 19:57:50	
Comments		
Input	Active Dataset	DataSet2
	Filter	<none>
	Weight	<none>
	Split File	<none>

	N of Rows in Working Data	100
	File	
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=AT1 AT2 AT3 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA.
Resources	Processor Time	00:00:00.00
	Elapsed Time	00:00:00.01

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded ^a	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.838	3

```
RELIABILITY
/VARIABLES=IT1 IT2 IT3
```

```

/SCALE('ALL VARIABLES') ALL
/MODEL=ALPHA.

```

Reliability

Notes

Output Created	17-JAN-2018 19:58:43	
Comments		
Input	Active Dataset	DataSet2
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	100
	File	
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax	RELIABILITY /VARIABLES=IT1 IT2 IT3 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA.	
Resources	Processor Time	00:00:00.02
	Elapsed Time	00:00:00.01

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded ^a	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics	
Cronbach's Alpha	N of Items
.801	3

```
RELIABILITY
/VARIABLES=EP1 EP2 EP3 EP4
/SCALE('ALL VARIABLES') ALL
/MODEL=ALPHA.
```

Reliability

Notes

Output Created		17-JAN-2018 19:59:17
Comments		
Input	Active Dataset	DataSet2
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	100
	File	
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.

Cases Used		Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=EP1 EP2 EP3 EP4 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA.
Resources	Processor Time	00:00:00.02
	Elapsed Time	00:00:00.02

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded ^a	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.906	4

FACTOR

```

/VARIABLES HP1 HP2 HP3 HP4
/MISSING LISTWISE
/ANALYSIS HP1 HP2 HP3 HP4
/PRINT INITIAL CORRELATION SIG KMO AIC EXTRACTION
/CRITERIA MINEIGEN(1) ITERATE(25)
/EXTRACTION PC
/ROTATION NOROTATE
/METHOD=CORRELATION.

```

Factor Analysis



Notes

Output Created	17-JAN-2018 19:59:59	
Comments		
Input	Active Dataset	DataSet2
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	100
	File	
Missing Value Handling	Definition of Missing	MISSING=EXCLUDE: User-defined missing values are treated as missing.
	Cases Used	LISTWISE: Statistics are based on cases with no missing values for any variable used.
Syntax	FACTOR /VARIABLES HP1 HP2 HP3 HP4 /MISSING LISTWISE /ANALYSIS HP1 HP2 HP3 HP4 /PRINT INITIAL CORRELATION SIG KMO AIC EXTRACTION /CRITERIA MINEIGEN(1) ITERATE(25) /EXTRACTION PC /ROTATION NOROTATE /METHOD=CORRELATION.	
Resources	Processor Time	00:00:00.87
	Elapsed Time	00:00:01.01
	Maximum Memory Required	2872 (2.805K) bytes

Correlation Matrix

		HP1	HP2	HP3	HP4
Correlation	HP1	1.000	.497	.634	.564
	HP2	.497	1.000	.526	.430
	HP3	.634	.526	1.000	.743
	HP4	.564	.430	.743	1.000
Sig. (1-tailed)	HP1		.000	.000	.000
	HP2	.000		.000	.000
	HP3	.000	.000		.000
	HP4	.000	.000	.000	

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.775
Bartlett's Test of Sphericity	Approx. Chi-Square	168.208
	df	6
	Sig.	.000

Anti-image Matrices

		HP1	HP2	HP3	HP4
Anti-image Covariance	HP1	.545	-.146	-.136	-.082
	HP2	-.146	.678	-.119	-.014
	HP3	-.136	-.119	.358	-.228
	HP4	-.082	-.014	-.228	.434
Anti-image Correlation	HP1	.842 ^a	-.241	-.309	-.168
	HP2	-.241	.858 ^a	-.241	-.025
	HP3	-.309	-.241	.716 ^a	-.579
	HP4	-.168	-.025	-.579	.743 ^a

a. Measures of Sampling Adequacy(MSA)

Communalities

	Initial	Extraction
HP1	1.000	.674

HP2	1.000	.527
HP3	1.000	.799
HP4	1.000	.709

Extraction Method: Principal
Component Analysis.

Total Variance Explained

Component	Initial Eigenvalues			Extraction Sums of Squared Loadings		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	2.709	67.714	67.714	2.709	67.714	67.714
2	.610	15.246	82.961			
3	.439	10.965	93.926			
4	.243	6.074	100.000			

Extraction Method: Principal Component Analysis.

Component Matrix^a

	Component
	1
HP1	.821
HP2	.726
HP3	.894
HP4	.842

Extraction Method:
Principal Component
Analysis.^a

a. 1 components
extracted.

FACTOR

```

/VARIABLES TW1 TW2 TW3 TW4
/MISSING LISTWISE
/ANALYSIS TW1 TW2 TW3 TW4
/PRINT INITIAL CORRELATION SIG KMO AIC EXTRACTION
/CRITERIA MINEIGEN(1) ITERATE(25)
/EXTRACTION PC
/ROTATION NOROTATE

```

/METHOD=CORRELATION.

Factor Analysis



Notes

Output Created	17-JAN-2018 20:00:55	
Comments		
Input	Active Dataset	DataSet2
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	100
	File	
Missing Value Handling	Definition of Missing	MISSING=EXCLUDE: User-defined missing values are treated as missing.
	Cases Used	LISTWISE: Statistics are based on cases with no missing values for any variable used.
Syntax	FACTOR /VARIABLES TW1 TW2 TW3 TW4 /MISSING LISTWISE /ANALYSIS TW1 TW2 TW3 TW4 /PRINT INITIAL CORRELATION SIG KMO AIC EXTRACTION /CRITERIA MINEIGEN(1) ITERATE(25) /EXTRACTION PC /ROTATION NOROTATE /METHOD=CORRELATION.	
Resources	Processor Time	00:00:00.39
	Elapsed Time	00:00:00.57
	Maximum Memory Required	2872 (2.805K) bytes

Correlation Matrix

		TW1	TW2	TW3	TW4
Correlation	TW1	1.000	.329	.510	.492
	TW2	.329	1.000	.506	.513
	TW3	.510	.506	1.000	.514
	TW4	.492	.513	.514	1.000
Sig. (1-tailed)	TW1		.000	.000	.000
	TW2	.000		.000	.000
	TW3	.000	.000		.000
	TW4	.000	.000	.000	

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.756
Bartlett's Test of Sphericity	Approx. Chi-Square	109.548
	df	6
	Sig.	.000

Anti-image Matrices

		TW1	TW2	TW3	TW4
Anti-image Covariance	TW1	.668	.008	-.207	-.187
	TW2	.008	.656	-.195	-.206
	TW3	-.207	-.195	.584	-.124
	TW4	-.187	-.206	-.124	.592
Anti-image Correlation	TW1	.755 ^a	.012	-.331	-.297
	TW2	.012	.751 ^a	-.315	-.330
	TW3	-.331	-.315	.755 ^a	-.211
	TW4	-.297	-.330	-.211	.761 ^a

a. Measures of Sampling Adequacy(MSA)

Communalities

	Initial	Extraction
TW1	1.000	.547

TW2	1.000	.560
TW3	1.000	.668
TW4	1.000	.661

Extraction Method: Principal
Component Analysis.

Total Variance Explained

Component	Initial Eigenvalues			Extraction Sums of Squared Loadings		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	2.437	60.924	60.924	2.437	60.924	60.924
2	.672	16.792	77.716			
3	.485	12.123	89.839			
4	.406	10.161	100.000			

Extraction Method: Principal Component Analysis.

Component Matrix^a

	Component
	1
TW1	.740
TW2	.748
TW3	.817
TW4	.813

Extraction Method:
Principal Component
Analysis.^a

a. 1 components
extracted.

FACTOR

```

/VARIABLES EP1 EP2 EP3 EP4
/MISSING LISTWISE
/ANALYSIS EP1 EP2 EP3 EP4
/PRINT INITIAL CORRELATION SIG KMO AIC EXTRACTION
/CRITERIA MINEIGEN(1) ITERATE(25)
/EXTRACTION PC
/ROTATION NOROTATE

```

/METHOD=CORRELATION.

Factor Analysis



Notes

Output Created	17-JAN-2018 20:01:41	
Comments		
Input	Active Dataset	DataSet2
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	100
	File	
Missing Value Handling	Definition of Missing	MISSING=EXCLUDE: User-defined missing values are treated as missing.
	Cases Used	LISTWISE: Statistics are based on cases with no missing values for any variable used.
Syntax	FACTOR /VARIABLES EP1 EP2 EP3 EP4 /MISSING LISTWISE /ANALYSIS EP1 EP2 EP3 EP4 /PRINT INITIAL CORRELATION SIG KMO AIC EXTRACTION /CRITERIA MINEIGEN(1) ITERATE(25) /EXTRACTION PC /ROTATION NOROTATE /METHOD=CORRELATION.	
Resources	Processor Time	00:00:00.09
	Elapsed Time	00:00:00.11
	Maximum Memory Required	2872 (2.805K) bytes

Correlation Matrix

		EP1	EP2	EP3	EP4
Correlation	EP1	1.000	.663	.720	.724
	EP2	.663	1.000	.760	.769
	EP3	.720	.760	1.000	.660
	EP4	.724	.769	.660	1.000
Sig. (1-tailed)	EP1		.000	.000	.000
	EP2	.000		.000	.000
	EP3	.000	.000		.000
	EP4	.000	.000	.000	

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.789
Bartlett's Test of Sphericity	Approx. Chi-Square	269.070
	df	6
	Sig.	.000

Anti-image Matrices

		EP1	EP2	EP3	EP4
Anti-image Covariance	EP1	.371	.002	-.147	-.145
	EP2	.002	.296	-.152	-.156
	EP3	-.147	-.152	.339	.007
	EP4	-.145	-.156	.007	.327
Anti-image Correlation	EP1	.812 ^a	.005	-.413	-.416
	EP2	.005	.770 ^a	-.480	-.500
	EP3	-.413	-.480	.792 ^a	.021
	EP4	-.416	-.500	.021	.786 ^a

a. Measures of Sampling Adequacy(MSA)

Communalities

	Initial	Extraction
EP1	1.000	.764

EP2	1.000	.811
EP3	1.000	.783
EP4	1.000	.790

Extraction Method: Principal
Component Analysis.

Total Variance Explained

Component	Initial Eigenvalues			Extraction Sums of Squared Loadings		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	3.148	78.710	78.710	3.148	78.710	78.710
2	.343	8.574	87.284			
3	.339	8.472	95.756			
4	.170	4.244	100.000			

Extraction Method: Principal Component Analysis.

Component Matrix^a

	Component
	1
EP1	.874
EP2	.901
EP3	.885
EP4	.889

Extraction Method:
Principal Component
Analysis.^a

a. 1 components
extracted.

FACTOR

```

/VARIABLES AT1 AT2 AT3
/MISSING LISTWISE
/ANALYSIS AT1 AT2 AT3
/PRINT INITIAL CORRELATION SIG KMO AIC EXTRACTION
/CRITERIA MINEIGEN(1) ITERATE(25)
/EXTRACTION PC
/ROTATION NOROTATE

```


/METHOD=CORRELATION.

Factor Analysis



Notes

Output Created		17-JAN-2018 20:02:19
Comments		
Input	Active Dataset	DataSet2
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	100
Missing Value Handling	File	
	Definition of Missing	MISSING=EXCLUDE: User-defined missing values are treated as missing.
Syntax	Cases Used	LISTWISE: Statistics are based on cases with no missing values for any variable used.
		FACTOR /VARIABLES AT1 AT2 AT3 /MISSING LISTWISE /ANALYSIS AT1 AT2 AT3 /PRINT INITIAL CORRELATION SIG KMO AIC EXTRACTION /CRITERIA MINEIGEN(1) ITERATE(25) /EXTRACTION PC /ROTATION NOROTATE /METHOD=CORRELATION.
Resources	Processor Time	00:00:00.41
	Elapsed Time	00:00:00.60
	Maximum Memory Required	1860 (1.816K) bytes

Correlation Matrix

		AT1	AT2	AT3
Correlation	AT1	1.000	.810	.504
	AT2	.810	1.000	.580
	AT3	.504	.580	1.000
Sig. (1-tailed)	AT1		.000	.000
	AT2	.000		.000
	AT3	.000	.000	

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.653
Bartlett's Test of Sphericity	Approx. Chi-Square	144.217
	df	3
	Sig.	.000

Anti-image Matrices

		AT1	AT2	AT3
Anti-image Covariance	AT1	.342	-.237	-.033
	AT2	-.237	.304	-.152
	AT3	-.033	-.152	.660
Anti-image Correlation	AT1	.625 ^a	-.736	-.070
	AT2	-.736	.602 ^a	-.340
	AT3	-.070	-.340	.830 ^a

a. Measures of Sampling Adequacy(MSA)

Communalities

	Initial	Extraction
AT1	1.000	.807
AT2	1.000	.859
AT3	1.000	.606

Extraction Method: Principal
Component Analysis.

Total Variance Explained

Component	Initial Eigenvalues			Extraction Sums of Squared Loadings		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	2.272	75.748	75.748	2.272	75.748	75.748
2	.544	18.142	93.891			
3	.183	6.109	100.000			

Extraction Method: Principal Component Analysis.

Component Matrix^a

	Component
	1
AT1	.898
AT2	.927
AT3	.778

Extraction Method:
Principal Component
Analysis.^a

a. 1 components
extracted.

```

FACTOR
/VARIABLES IT1 IT2 IT3
/MISSING LISTWISE
/ANALYSIS IT1 IT2 IT3
/PRINT INITIAL CORRELATION SIG KMO AIC EXTRACTION
/CRITERIA MINEIGEN(1) ITERATE(25)
/EXTRACTION PC
/ROTATION NOROTATE
/METHOD=CORRELATION.

```

Factor Analysis

Notes

Output Created	17-JAN-2018 20:02:58	
Comments		
Input	Active Dataset	DataSet2
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	100
	File	
Missing Value Handling	Definition of Missing	MISSING=EXCLUDE: User-defined missing values are treated as missing.
	Cases Used	LISTWISE: Statistics are based on cases with no missing values for any variable used.
Syntax	FACTOR /VARIABLES IT1 IT2 IT3 /MISSING LISTWISE /ANALYSIS IT1 IT2 IT3 /PRINT INITIAL CORRELATION SIG KMO AIC EXTRACTION /CRITERIA MINEIGEN(1) ITERATE(25) /EXTRACTION PC /ROTATION NOROTATE /METHOD=CORRELATION.	
Resources	Processor Time	00:00:00.00
	Elapsed Time	00:00:00.04
	Maximum Memory Required	1860 (1.816K) bytes

Correlation Matrix

		IT1	IT2	IT3
Correlation	IT1	1.000	.484	.496
	IT2	.484	1.000	.739
	IT3	.496	.739	1.000

Sig. (1-tailed)	IT1		.000	.000
	IT2	.000		.000
	IT3	.000	.000	

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.661
Bartlett's Test of Sphericity	Approx. Chi-Square	108.076
	df	3
	Sig.	.000

Anti-image Matrices

		IT1	IT2	IT3
Anti-image Covariance	IT1	.723	-.113	-.131
	IT2	-.113	.436	-.284
	IT3	-.131	-.284	.429
Anti-image Correlation	IT1	.834 ^a	-.201	-.235
	IT2	-.201	.624 ^a	-.656
	IT3	-.235	-.656	.620 ^a

a. Measures of Sampling Adequacy(MSA)

Communalities

	Initial	Extraction
IT1	1.000	.571
IT2	1.000	.788
IT3	1.000	.796

Extraction Method: Principal
Component Analysis.

Total Variance Explained

Component	Initial Eigenvalues	Extraction Sums of Squared Loadings
-----------	---------------------	-------------------------------------

	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	2.155	71.821	71.821	2.155	71.821	71.821
2	.584	19.470	91.291			
3	.261	8.709	100.000			

Extraction Method: Principal Component Analysis.

Component Matrix^a

	Component
	1
IT1	.755
IT2	.887
IT3	.892

Extraction Method:
Principal Component
Analysis.^a

a. 1 components
extracted.

UMN

STRUKTURAL MODEL OUTPUT

Regression Weights: (Group number 1 - Default model)

			Estimate	S.E.	C.R.	P	Label
TW	<---	HP	.908	.094	9.690	***	
EP	<---	HP	.855	.098	8.696	***	
AT	<---	HP	1.997	.488	4.092	***	
AT	<---	TW	-.966	.467	-2.069	.039	
AT	<---	EP	-.337	.087	-3.869	***	
IT	<---	TW	.291	.138	2.099	.036	
IT	<---	AT	.711	.101	7.021	***	
IT	<---	EP	.195	.090	2.178	.029	
HP1	<---	HP	1.000				
EP1	<---	EP	1.000				
EP2	<---	EP	1.448	.099	14.571	***	
EP3	<---	EP	1.300	.096	13.560	***	
EP4	<---	EP	1.130	.082	13.756	***	
TW4	<---	TW	1.000				
TW3	<---	TW	.944	.100	9.483	***	
TW2	<---	TW	.861	.098	8.756	***	
TW1	<---	TW	1.008	.116	8.673	***	
AT1	<---	AT	1.000				
AT2	<---	AT	1.178	.071	16.669	***	
AT3	<---	AT	.739	.074	9.994	***	
IT3	<---	IT	1.000				
IT2	<---	IT	.839	.063	13.247	***	
IT1	<---	IT	.636	.070	9.098	***	
HP2	<---	HP	1.166	.115	10.175	***	
HP3	<---	HP	1.268	.106	11.963	***	
HP4	<---	HP	1.144	.100	11.462	***	

Standardized Regression Weights: (Group number 1 - Default model)

			Estimate
TW4	<---	TW	.732
TW3	<---	TW	.722
TW2	<---	TW	.670
TW1	<---	TW	.651
EP4	<---	EP	.849
EP3	<---	EP	.839
EP2	<---	EP	.884
EP1	<---	EP	.810
HP4	<---	HP	.776
HP3	<---	HP	.796
HP2	<---	HP	.718
HP1	<---	HP	.749
AT3	<---	AT	.639
AT2	<---	AT	.910
AT1	<---	AT	.877
IT3	<---	IT	.874
IT2	<---	IT	.820
IT1	<---	IT	.615

Model Fit Summary

CMIN

Model	NPAR	CMIN	DF	P	CMIN/DF
Default model	44	688.447	127	.000	5.421
Saturated model	171	.000	0		
Independence model	18	2823.357	153	.000	18.453

RMR, GFI

Model	RMR	GFI	AGFI	PGFI
Default model	.079	.734	.642	.545
Saturated model	.000	1.000		
Independence model	.428	.210	.117	.188

Baseline Comparisons

Model	NFI Delta1	RFI rho1	IFI Delta2	TLI rho2	CFI
Default model	.756	.706	.792	.747	.790
Saturated model	1.000		1.000		1.000
Independence model	.000	.000	.000	.000	.000

Parsimony-Adjusted Measures

Model	PRATIO	PNFI	PCFI
Default model	.830	.628	.656
Saturated model	.000	.000	.000
Independence model	1.000	.000	.000

NCP

Model	NCP	LO 90	HI 90
Default model	561.447	482.923	647.479
Saturated model	.000	.000	.000
Independence model	2670.357	2501.554	2846.502

FMIN

Model	FMIN	F0	LO 90	HI 90
Default model	3.460	2.821	2.427	3.254
Saturated model	.000	.000	.000	.000

Model	FMIN	F0	LO 90	HI 90
Independence model	14.188	13.419	12.571	14.304

RMSEA

Model	RMSEA	LO 90	HI 90	PCLOSE
Default model	.149	.138	.160	.000
Independence model	.296	.287	.306	.000

AIC

Model	AIC	BCC	BIC	CAIC
Default model	776.447	785.736	921.573	965.573
Saturated model	342.000	378.100	906.012	1077.012
Independence model	2859.357	2863.157	2918.727	2936.727

ECVI

Model	ECVI	LO 90	HI 90	MECVI
Default model	3.902	3.507	4.334	3.948
Saturated model	1.719	1.719	1.719	1.900
Independence model	14.369	13.520	15.254	14.388

HOELTER

Model	HOELTER .05	HOELTER .01
Default model	45	49
Independence model	13	14



TripAdvisor

Yth. Responden,

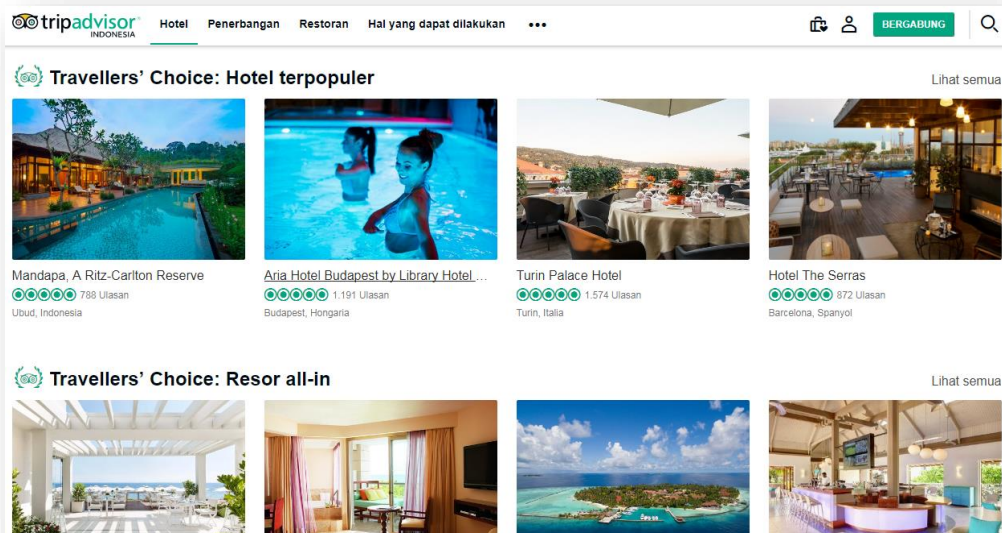
Saya Mahasiswa dari Program Studi Manajemen – Universitas Multimedia Nusantara (UMN) sedang melakukan penelitian terkait seorang yang memberikan content *review* atau *reviewer* (*User Generated Content*) dalam TripAdvisor. Untuk itu saya mohon dengan hormat bantuan anda untuk memberikan penilaian terhadap Reviewer di TripAdvisor berdasarkan informasi dan pengetahuan yang anda miliki. Perlu saya sampaikan bahwa tidak ada jawaban benar atau salah karena yang saya harapkan adalah anda menjawab dengan jujur dan seobjektif mungkin terhadap pertanyaan yang diberikan. Seluruh data yang terkumpul melalui kuisioner ini adalah untuk tujuan akademis dan informasi pribadi yang anda berikan akan dirahasiakan sesuai dengan kode etik penelitian. Semoga partisipasi yang anda berikan untuk penelitian ini dapat memberikan masukan dan kontribusi positif.

Atas bantuan dan kerjasama anda, saya mengucapkan terima kasih.

Tangerang, 04 Desember 2017

Angelia Magdalena

Nim. 12130110108 (email: angelia.magdalina@student.umn.ac.id)





Bagian I

Petunjuk pengisian :

- Pilihlah jawaban yang paling mencerminkan diri anda dengan memilih pada salah satu jawaban yang tersedia.
- Anda wajib menjawab seluruh pertanyaan yang diberikan.

1. Kapan Anda terakhir berpergian keluar kota dan atau keluar negeri?

- ☐ Kurang dari 1bulan
- ☐ 1-6 bulan yang lalu
- ☐ 6-12 bulan yang lalu
- ☐ > 12 bulan

2. Tujuan Anda berpergian keluar kota dan atau keluar negeri?

- ☐ Liburan
- ☐ Bisnis
- ☐ Keduanya

3. Apakah Anda mengetahui TripAdvisor?

- ☐ Ya
- ☐ Tidak * (jika menjawab tidak, maka tidak lanjut ke pertanyaan selanjutnya)

4. Darimana Anda mengetahui tentang TripAdvisor?

- ☐ Teman / keluarga
- ☐ Iklan
- ☐ Ketika *browsing*
- ☐ Grup/ komunitas
- ☐ Lainnya, _____

5. Apakah Anda pernah mengakses website TripAdvisor ?

- ☐ Ya
- ☐ Tidak * (jika menjawab tidak, maka tidak lanjut ke pertanyaan selanjutnya)



- 6. Apakah dalam kurun waktu 12 bulan terakhir Anda mengakses website TripAdvisor ?**
- ☐ Ya
- ☐ Tidak
- 7. Melalui apakah anda mengakses TripAdvisor?**
- ☐ Komputer
- ☐ Tablet
- ☐ Smartphone
- 8. Apakah Anda pernah membaca Review hotel di TripAdvisor?**
- ☐ Ya
- ☐ Tidak * (jika menjawab tidak, maka tidak lanjut ke pertanyaan selanjutnya)
- 9. Ketika Anda berencana memilih hotel yang akan anda tempati, apakah Anda selalu membaca review di TripAdvisor terlebih dahulu?**
- ☐ Ya
- ☐ Tidak
- 10. Usia Anda pada tahun 2017**
- ☐ Kurang dari 20 tahun
- ☐ 20 – 25 tahun
- ☐ 25 – 30 tahun
- ☐ Lebih dari 35 tahun

11. Alamat email Anda

Bagian II

Petunjuk pengisian :

- Responden wajib menjawab seluruh pertanyaan yang tertulis
- Berikan penilaian Anda terhadap pertanyaan – pertanyaan di bawah ini mengenai reviewer hotel di TripAdvisor dengan memberikan tanda pada kolom angka yang tersedia



berdasarkan tingkat persetujuan Anda. Tingkat yang diberikan adalah dari angka 2(sangat tidak setuju), hingga angka 7 (sangat setuju).

- Jika Anda merasa semakin tidak setuju dengan pernyataan yang diberikan maka berikanlah angka yang semakin rendah, sebaliknya jika Anda semakin setuju dengan pernyataan tersebut, berikanlah angka yang semakin tinggi.

1. Menurut saya informasi yang diberikan reviewer untuk hotel yang terdapat di TripAdvisor dapat diandalkan

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju

2. Menurut saya reviewer memberikan informasi secara jujur terkait hotel yang terdapat di TripAdvisor

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju

3. Menurut saya Informasi terkait hotel yang disampaikan oleh reviewer dalam TripAdvisor dapat digunakan sebagai referensi menginap

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju

4. Menurut saya informasi hotel yang diberikan oleh reviewer dalam TripAdvisor dapat dipercaya

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju



5. Menurut saya reviewer adalah seseorang yang berpengalaman dalam *travel*

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju

6. Menurut saya reviewer adalah seseorang yang ahli dalam *travel*

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju

7. Menurut saya reviewer adalah seseorang yang berpengetahuan luas dalam *travel*

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju

8. Menurut saya reviewer adalah seseorang yang berkompetensi dalam memberikan informasi

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju

9. Saya menyukai review hotel yang diberikan oleh reviewer di TripAdvisor

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju

10. Ketika saya membaca review, saya merasa memiliki kesamaan pengalaman travel dengan viewer

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju



11. Menurut saya, saya memiliki kesamaan sudut pandang (viewpoints) terkait hotel antara saya dan viewer (Contoh sudut pandang : bagi reviewer hotel budget itu adalah hotel yang murah, bersih, dan menyediakan fasilitas mandi)

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju

12. Menurut saya, saya memiliki selera yang sama dengan viewer terkait hotel yang berhubungan dengan travel

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju

13. Menurut saya, menggunakan review hotel di TripAdvisor adalah keputusan yang baik

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju

14. Menurut saya, menggunakan review hotel di TripAdvisor adalah keputusan yang bijaksana

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju

15. Secara keseluruhan, sikap saya terhadap review hotel di Tripadvisor sangat baik

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju



16. Ketika akan mencari Hotel, saya akan menggunakan masukan dari reviewer di Tripadvisor sebagai panduan

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju

17. Saya akan menambahkan Tripadvisor sebagai link favorit saya

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju

18. Saya berniat untuk meningkatkan layanan penggunaan review hotel di Triadvisor di masa yang akan datang

1 2 3 4 5 6 7

Sangat Tidak Setuju ☐ ☐ ☐ ☐ ☐ ☐ ☐ Sangat Setuju

FORMULIR KONSULTASI SKRIPSI PRODI MANAJEMEN

Semester :
 Nama Mahasiswa : Angelia Magdalena
 NIM : 12130110108
 Nama Dosen Pembimbing :

Tanggal Konsultasi	Agenda/Pokok Bahasan	Saran Perbaikan	Paraf Dosen Pembimbing
	1. Pertemuan Pertama	1. Ganti Topik & Jurnal 2. Cari Fenomena yang Tepat	
20 Oct 2017	1. Pengajuan Jurnal baru & Topik/objek baru	1. Pelajari Topiknya 2. Cari tahu Fenomenanya / kelebihannya 3. Pelajari Jurnal	
24 Oct 2017	1. Bahas Topik & Fenomena 2. Bahas Jurnal	1. Ganti Jurnal	
3 Nov 2017	1. Jurnal Baru	1. Pelajari Jurnal & Topik 2. Masuk Bab I	

Catatan: Form ini wajib dibawa pada saat konsultasi & dilampirkan di dalam skripsi

Tangerang, 22/01/2018



 Dosen Pembimbing

FORMULIR KONSULTASI SKRIPSI PRODI MANAJEMEN

Semester :
 Nama Mahasiswa :
 NIM :
 Nama Dosen Pembimbing :

Tanggal Konsultasi	Agenda/Pokok Bahasan	Saran Perbaikan	Paraf Dosen Pembimbing
Jumat, 10 Nov 2017	1. Perkuat Fenomena 2. masukan Teori Perkembangan Teknologi & UGC	1. Revisi BAB I	
Rabu 29 Nov 2017		1. Revisi BAB I 2. Perkuat Pengertian UGC 3. Mulai masuk BAB 2.	
Senin 4 Dec 2017		1. Mulai persiapan pre-test 2. buat kuesioner	
Selasa 5 dec 2017		1. Revisi kuesioner	

Catatan: Form ini wajib dibawa pada saat konsultasi & dilampirkan di dalam skripsi

Tangerang, 22/01/2018



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Semester :
 Nama Mahasiswa :
 NIM :
 Nama Dosen Pembimbing :

Tanggal Konsultasi	Agenda/Pokok Bahasan	Saran Perbaikan	Paraf Dosen Pembimbing
Kamis 21 Dec 2017		1. ACC Questioner	
Jumat 12 Jan 2018		- evaluasi hasil pretest - mulai masuk BAB 3 & BAB IV	
Senin 15 Jan 2018		Revisi BAB 3 & BAB 4.	
Rabu 17 Jan 2018		- Babas error AMOS - Pelajari lagi AMOS - perbaiki bab 4 & masuk BAB 5	

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Tangerang, 22/01/2018



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Semester :
Nama Mahasiswa :
NIM :
Nama Dosen Pembimbing :

Tanggal Konsultasi	Agenda/Pokok Bahasan	Saran Perbaikan	Paraf Dosen Pembimbing
Sabtu 20 Jan 2017		- Cumpulin BAB 1-5	
Minggu 21 Jan 2017		- Revisi sesuai catatan	
Senin 22 Jan 2017	Acc	- ACC BAB 1-5	

Catatan: Form ini wajib dibawa pada saat konsultasi & dilampirkan di dalam skripsi

Tangerang, 22/01/2018


Dosen Pembimbing