DAFTAR PUSTAKA

Baby, C. J., Khan, F. A., dan Swathi, J. N. (2017). Home automation using IoT and a chatbot using natural language processing. Dalam: *International Conference on Innovations in Power and Advanced Computing Technologies*. hh. 1-6.

Braun, D., Mendez, A. H., Matthes F., dan Langen, M. (2017). Evaluating Natural Language Understanding Services for Conversational Question Answering Systems. Dalam: *Proceedings of the SIGDIAL 2017 Conference*. hh. 174-185.

Cahn, J. (2017). *CHATBOT: Architecture, Design, & Development*. Department of Computer and Information Science, University of Pennsylvania. Tersedia sebagai technical report EAS499.

Canonico, M. dan Russis L. D. (2018). A Comparison and Critique of Natural Language Understanding Tools. Dalam: *CLOUD COMPUTING 2018 : The Ninth International Conference on Cloud Computing, GRIDs, and Virtualization*. hh. 110-115.

Chin, W. W., dan Matthew, K. O. L. (2000). A proposed model and measurement instrument for the formation of IS satisfaction: the case of end-user computing satisfaction. Dalam: *Proceeding ICIS '00 Proceedings of the twenty first international conference on Information systems*. hh. 553-563.

Christen, P. (2006). *A Comparison of Personal Name Matching: Techniques and Practical Issues*. Department of Computer Science, The Australian National University. Tersedia sebagai technical report TR-CS-06-02.

Coster, X. D., Groote, C. D., Destine, A., Deville, P., Lamouline, L., Leruitte, L., dan Nuttin, V. (2011). *Mahalanobis distance, Jaro-Winkler distance and nDollar in UsiGesture*. [online]. Tersedia di: https://pdfs.semanticscholar.org/1e44/d6df6c37cdadc072ffc9f9af13da62e5 3d1a.pdf [Diakses 17 Februari 2019].

Doll, W. J., dan Torkzadeh, G. (1988). The measurement of end-user computing satisfication. *MIS Quarterly*, 12(2). hh. 259-274.

Dreßler, K. dan Ngomo, A. C. N. (2016). On the Efficient Execution of Bounded Jaro-Winkler Distances. *Semantic Web*, 8(2). hh. 185-197.

Enge, E. (2018). Mobile Voice Usage Trends 2018 [online]. Tersedia di: https://www.stonetemple.com/voice-usage-trends/ [Diakses 7 Februari 2019

Ernawati. t.th. Ensiklopedi Nama-Nama Bayi Dunia. Jakarta: Wahyumedia.

Hadyd, A. A. (2018). Macam-Macam Media Komunikasi Beserta Fungsinya. [online]. Tersedia di: https://www.smartsiana.com/2018/01/macam-macam-media-komunikasi.html [Diakses 12 Juni 2018].

Hansun, S. (2019). Diwawancara oleh penulis. Tangerang, Indonesia, 13 Februari.

Helm, S. F. A., Chaparro, B. S., dan Farmer, S. M. (2005). Using the End-User Computing Satisfaction (EUCS) Instrument to Measure Satisfaction with a Web Site. *Decision Sciences*, 36(2). hh. 341-364.

Hernawa, A. S. (2019a). Diwawancara oleh penulis. Tangerang, Indonesia, 12 Februari.

Hernawa, A. S. (2019b). Diwawancara oleh penulis. Tangerang, Indonesia, 22 April.

Joshi, A., Kale, S., Chandel, S., dan Pal, D. K. (2015). Likert Scale: Explored and Explained. *British Journal of Applied Science & Technology*, 7(4). hh. 396-4

Kacur, J., Vojtko, J., dan Rozinaj, G. (2007). The training of Slovak speech recognition system based on Sphinx 4 for GSM networks. Dalam: *Proceedings of International Symposium "EL, MAR (Electronics in Marine) focused on Mobile Multimedia"*. hh. 147-150.

Kantrowitz, M., dan Ross, B. (1991a). List of common female names. [online]. Tersedia dalam: https://www.cs.cmu.edu/Groups/AI/areas/nlp/corpora/names/female.txt [diakses 18 Maret 2019].

Kantrowitz, M., dan Ross, B. (1991b). List of common male names. [online]. Tersedia dalam: https://www.cs.cmu.edu/Groups/AI/areas/nlp/corpora/names/male.txt [diakses 18 Maret 2019].

Këpuska, V. dan Bohouta, G. (2018). Next-generation of virtual personal assistants (Microsoft Cortana, Apple Siri, Amazon Alexa and Google Home). Dalam: 2018 IEEE 8th Annual Computing and Communication Workshop and Conference (CCWC), Las Vegas: CCWC, hh. 99-103.

Lalwani, T., Bhalotia, S., Pal, A., Bisen, S., dan Rathod, V. (2018). Implementation of a Chat Bot System using AI and NLP. *International Journal of Innovative Research in Computer Science & Technology (IJIRCST),* 6(3). hh. 26-30.

Mauldin, M. (1994). ChatterBots, TinyMuds, and the Turing Test: Entering the Loebner Prize Competition. Dalam: *Proceeding AAAI'94 Proceedings of the Twelfth AAAI National Conference on Artificial Intelligence*. hh. 16-21.

PanduanIbu. t.th. Kumpulan Rangkaian Nama Bayi. [online]. Tersedia dalam: https://panduanibu.com/userfiles/uploads/NamaBayi-PanduanIbu.pdf [diakses 18 Maret 2019].

Preez, S. J. D., Lall, M., dan Sinha, S. (2009). AN INTELLIGENT WEB-BASED VOICE CHAT BOT. Dalam: *IEEE EUROCON 2009*. hh. 386-391.

UMN. (2019). International Program. [online]. Tersedia di: http://www.umn.ac.id/international-program [Diakses 31 Januari 2019].

VOICE. (2018). The Evolution of Chatbot Technology. [online] Tersedia di: https://cwoodall.expressions.syr.edu/2018/04/24/the-evolution-of-chatbot-technology/ [Diakses 20 Juni 2018].

WIT.AI. (2019). Natural Language for Developers. [online]. Tersedia dalam: https://wit.ai [Diakses 7 Januari 2019].