



Hak cipta dan penggunaan kembali:

Lisensi ini mengizinkan setiap orang untuk mengubah, memperbaiki, dan membuat ciptaan turunan bukan untuk kepentingan komersial, selama anda mencantumkan nama penulis dan melisensikan ciptaan turunan dengan syarat yang serupa dengan ciptaan asli.

Copyright and reuse:

This license lets you remix, tweak, and build upon work non-commercially, as long as you credit the origin creator and license it on your new creations under the identical terms.

DAFTAR PUSTAKA

- Aguinis, H. (2013). *Performance management*. United States of America: Prentice Hall.
- Bateman, T. S., & Snell, S. A. (2007). *Management: Leading & Collaborating in a Competitive World*. United States: McGraw-Hill Companies.
- Bernardin, H. J., & Russel, J., (2003). *Human Resources Management: Approach*. Singapore: International Edition: McGraw-Hill Inc.
- Blanchard, P. N., & Thacker, J. W. (2010). *Effective Training : Systems, Strategies, and Practices*. Canada, United States: Pearson Education Inc.
- Dessler, G. (2017). *Human Resources Management*. England, UK: Pearson Education Limited.
- Dessler, G. (2015). *Business Essentials*. United States of America: Pearson Education Ind.
- Griffin. (2015). *Business Essentials*. United States of America: Pearson Education Ind.
- Handoko, T. H. (2001). *Manajemen sumber daya manusia*. Yogyakarta: BPF.
- Grafik Industri. (2017). Retrieved September 13, 2019, from <https://www.kemenperin.go.id/gpr>.
- Jackson, S. E., Schuler, R. S., & Jiang, K. (2014). An Aspirational Framework for Strategic Human Resource Management. *Academy of Management Annals*, 8(1), 1 – 56. doi: 10.5465/19416520.2014.872335.
- Kinicki, A., & Williams, B. K. (2016). *Management: a practical introduction*. New York, NY: McGraw-Hill/Irwin.
- Kreitner, R. (2008). *Organizational behavior: key concepts, skills & best practices*. Boston: McGraw-Hill Irwin.

- Lakshminarayanan, S., Pai, Y. P., & Ramaprasad, B. S. (2016). Competency need assessment: a gap analytic approach. *Industrial and Commercial Training*, 48(8), 423–430. doi: 10.1108/ict-04-2016-0025.
- Mathis, R. L., & Jackson, J. H. (2016). *Human resources management: essential perspectives*. Boston, MA, USA: Cengage Learning.
- Mondy, R. W. (2008). *Human Resources Management*. Canada, United States: Pearson Education Inc.
- MOYA ASIA. (2019). Retrieved September 16, 2019, from <http://www.moyaasia.com/>.
- Nitisemito, A. S. (1982). *Manajemen personalia: (Manajemen sumber daya manusia)*. Jakarta: Ghalia Indonesia.
- Noe, R. A. (2010). *Employee Training and Development*. New York: McGraw-Hill Education.
- Robbins, S. P., & Coulter, M. (2009). *Management*. United States of America: Pearson Education Inc.
- Sanusi. (2016, October 12). Pemerintah Diminta Perkuat Infrastruktur Air Bersih. Retrieved September 13, 2019, from <https://www.tribunnews.com/bisnis/2016/10/12/pemerintah-diminta-perkuat-infrastruktur-air-bersih>.
- Schermerhorn. (2010). *Introduction to Management*. Asia: John Wiley & Sons.
- Utilities. (2019). Retrieved September 13, 2019, from <https://www.vault.com/industries-professions/industries/utilities>.
- Widodo, S. E. (2015). *Manajemen Pengembangan Sumber Daya Manusia*. Yogyakarta: Pustaka Pelajar.
- Wungu, J., & Brotoharsojo, H. (2003). *Tingkatan Kinerja Perusahaan Anda dengan Merit System*. Jakarta: PT. Raja Grafindo Persada.