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CHAPTER I

INTRODUCTION

A. Background

The writer motivation for this industrial placement at Hotel Santika BSD City-Serpong is to improve the ability of the writer to achieve his goals and increase knowledge to be better. Motivation is also one's direction to behavior, or what causes a person to want to repeat a behavior. Motivation is also the reason of people in doing an action or job. Motivation that arises from the self is not from others. In undergoing this industrial placement the writer also has the motivation. There are 3 points that motivate the writer in doing the industrial placement at Hotel Santika BSD City-Serpong.

First, the writer gets a lot of knowledge from Hotel Santika BSD City-Serpong. Hotel Santika BSD City-Serpong is one of the 3 star hotels in Tangerang. At Hotel Santika BSD City-Serpong the writer gained a lot of knowledge and experience. And The Hotel Santika BSD City-Serpong Staff willing to share knowledge to the writer. The writer also learns about how to make a product with a proper steps.

Second, working at Hotel Santika BSD City-Serpong gets a lot of experience, as the hotel from Indonesia, and also under Kompas Group. The writer is also proud of getting such a good workplace, and can show the results of hard work during college to the writer family. And this industrial placement is in accordance with the target of the writer, that is get the industrial placement in 3 star hotel. Facilities from Hotel Santika BSD City-Serpong itself is like restaurant, wifi, meeting room, mall and all the facilities using modern tools.

Third, motivation writer works at Hotel Santika BSD City-Serpong is a writer wants to succeed by showing some developments and want to make proud parents of writers by working in this hotel. The writer also wants to work hard because the writer gets a lot of knowledge in cooking. And this industrial placement is the writer's first step because the writer wanted to show that the writer can carry out his duties as a child and student to the family of writers.

Last but not least, working at the Santika Hotel BSD City-Serpong will provide a lot of experience to the writer. So the writer can show his progress while studying in Jakarta. In the finals, to start a good job to pursue intentions first. Intention itself arises from self-motivation rather than dependent on others. The Industrial Placement program is giving so many experiences to the writer, and furthermore it also adding more working links that might be

important for the writer career in the future. In the end there is a lot of experience in the writer of this industrial placement at Hotel Santika BSD City-Serpong.

B. Purpose

The purpose of the industrial placement at Hotel Santika BSD City-Serpong is to train the readiness, mentality and focus of a student ready for work. As can be seen the industrial placement takes about six months. The industrial placement give the writer a lot of knowledge and experience before entering the real world of work. This industrial placement itself is one of the requirements for the graduation of Hotel Multimedia Nusantara University Ss Program. Therefore authors must carry out the industrial placement with the best performance, and also make a report work.

This Industrial placement can also be influential in graduation terms and GPA scores so the writer is easy to get a job. Thus the training report is aimed at junior authors, so they can imagine how the industrial placement is gained and in the can if they want to do they industrial placement at this hotel. This industrial placement also give the writer more about how to managing time, leadership, how to work together, how to solve a problem and work experience directly. The report of this industrial placement is not only made to complement the regulations from Universitas Multimedia Nusantara, but the report of this industrial placement is also intended for junior author who will follow the next industrial placement.

In this industrial placement everyone has his own hours and work schedules. While the writer himself has a work schedule 5 times a week. Here the writer is trained to arrange a resting schedule and how to manage time, because in this world of work one can get extra work time depending on the number of guests who come to the hotel. Therefore the rest time should be used as well as possible because if not take time off, someone may be sick or his body condition is not fit. Therefore, the writer is very conscious about health conditions. Because if not, the absence of work will not be sufficient for the pass program requirements work.

This industrial placement also helps writers to establish good relations with the hotel, because the writers always go through the task given by Hotel Santika BSD City-Serpong without complaining at all. For the future the writer wants to be a Chef, and for this industrial placement the writer gets a job in Hot Kitchen Department. And the writer also looks forward to becoming an Executive Chef after graduating from Multimedia Nusantara University.

In the end, to form the character of a worker, this industrial placement is very necessary, because in this industrial placement someone will get a lot of experience, knowledge and picture in doing the work later. This industrial placement is also a requirement to graduate from

hospitality majors at UMN. And also this industrial placement is also intended to provide good relation to the hotel where someone executing the industrial placement. All of those things can be viewed from the 3 points of the industrial placement created by the writer.

C. Period and Procedures

Period is the time needed for one complete cycle of vibration to pass in a given point. Procedure is a set of actions that is the official or accepted way of doing something. The period of this industrial placement is 6 months. But, the procedure and preparation from Hotel Santika BSD City-Serpong & Universitas Multimedia Nusantara are more than six month because of this 3 procedures.

First, UMN provides knowledges in the courses at the field of hospitality to prepare students to follow the industrial placement that became the standard for graduation. Students are taught about SOP to run their work later in the industrial placement, such as How to make a product, hygiene, and know a lot of ingredient to make a product. This SOP is aimed at dealing with a food. For example, How to make good plating, how to keep the taste of food balanced, and how to use kitchen equipments properly. SOP is very useful in running the job, because SOP is a fundamental stage to run the task at work.

Second, UMN provides training to undergo the interview stage when seeking to apply for a job in a workplace. This is done with the aim that students know step-step to answer questions if asked by the manager of a company where work. This interview training is done by UMN very real, because it is also useful to train mentally someone to answer the question given. To prepare for this interview session students are expected to know the background of the chosen place to conduct this industrial placement, looking at the advantages and disadvantages of themselves and the purpose of this industrial placement.

And lastly, the interview was done at Hotel Santika BSD City-Serpong. Many questions are asked to the writer such as, "Tell me about yourself", "What is your goal to do the industrial placement in this hotel?", "What do you know about this hotel?", And "What do you know about Kitchen department? ". This is done by the interviewer to know the quality of a worker and the psychology of a worker. The result of this interview is received by the writer within 3 days.

Of course, periods and procedures are things that must be passed by a person to prepare for work. UMN gives some lessons to make students ready to face their work. And also the interview conducted by Hotel Santika BSD City-Serpong to see the quality of someone who

wants to work for his hotel. In the end, these 3 procedures are the things that writers pass to be accepted at the hotel.