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CHAPTER I

INTRODUCTION

A. Background

Education is one part of manifestation of dynamic human culture and it develops every time. Because of its dynamic development, it changes our cultural life. Changes for improving education needs to be continuously done in anticipation of future interests. This thought includes the improvement in vocational education to anticipate future needs, especially aligning with the needs of business industry, especially hospitality.

Students of vocational schools and colleges will be joining private companies, government agencies, and non-governmental organizations after they finish their studies. Starting from that idea, the schools or colleges focusing on vocational education need to give the opportunity for the students to taste the real industry through industrial placement. In addition, this program called industry placement will make every student know, deepen, and simultaneously apply the theoretical and practical knowledge that is obtained during the course to apply to the real work.

By optimizing the industrial placement, students are expected to gain real experience, so that when they graduate and go to the community, they are familiar with hospitality industry. In this report, writer will only cover about the process and describe the work details that has been done when writer had the apprenticeship in Novotel Tangerang, which was from January 15, 2020 to July 15, 2020. The report will only focus on the department which becomes the place where the writer trained, which is F&B production

B. Purpose

The industrial placement that writer had has several purposes, such as:

1. To be the source when writing reports as the requirement for the college course in semester six.
2. To have experience, both knowledge and skills, which cannot be obtained at the university.
3. To link and match the knowledge that has been learned on campus with the industry world.
4. To train writer to work effectively and efficiently.
5. To train writer to solve the problems faced in the real industry with the provision of knowledge that has been studied on campus, standard operational in hotel, and the supervision of the seniors in hotel.
6. To make writer ready in entering the hotel industry when graduating.

C. Period and Procedures

1. Period of Industrial Placement

The time taken for the second industrial placement was 6 months, precisely from January 15, 2020 to July 15, 2020. The implementation of industrial placement at Hotel Novotel Tangerang. Location Novotel Tangerang at Jalan Jenderal Sudirman1, Tangerang. Writer conducted the industrial placement in food production department, as Commissary

2. Procedures of Industrial Placement

Before writer started industrial placement, writer had to fulfill requirements as follow:

Administrative requirements:

- a. Student has fulfilled academic requirements.
- b. Student is registered as an active student in the Universitas Multimedia Nusantara.
- c. Student has fulfilled financial obligations.

Hotel Operations requirements

- a. Student has passed the core F&B Production theory and practicum courses, F&B Pastry theory and practicum, F&B Service theory and practicum courses in semesters four and five and two with a minimum B value for each course.
- b. The minimum GPA in the semester that has been taken is 3.00.
- c. Student must join industrial placement workshops held by the Career Development Center and the Hotel Operations Program.

The Second industrial placement is conducted in hotels in Indonesia and foreign hotel is focused on F&B production, F&B pastry and F&B service departments. It is one of the academic obligations that must be fulfilled by every student of Universitas Multimedia Nusantara, Hotel Operations Program. During the industrial placement, students were guided by an advisor assigned by the Universitas Multimedia Nusantara. Hotel Operations program.