



Hak cipta dan penggunaan kembali:

Lisensi ini mengizinkan setiap orang untuk mengubah, memperbaiki, dan membuat ciptaan turunan bukan untuk kepentingan komersial, selama anda mencantumkan nama penulis dan melisensikan ciptaan turunan dengan syarat yang serupa dengan ciptaan asli.

Copyright and reuse:

This license lets you remix, tweak, and build upon work non-commercially, as long as you credit the origin creator and license it on your new creations under the identical terms.

CHAPTER II

GENERAL DESCRIPTION

1. Hotel's Profile

1. History

Novotel Tangerang is a hotel brand managed by Accor hotels, and the first international four-star hotel in Tangerang. Novotel has 266 rooms consisting of 17 suites, 39 premier rooms and 210 superior rooms. The location of Novotel Tangerang is also very strategic, because it is located in the heart of Tangerang City, and near the airport, this is the main reason Novotel is busiest hotel in Tangerang. Because there are some aircrew that stay in Novotel Tangerang. And Novotel Tangerang offers a hangout place with a concept of pool bar with atmosphere of bali at Sixth Sense. Also Novotel have a restaurant called The Square and also Bar.



Figure 2.1
Novotel Tangerang Logo

2. Facilities

Novotel Tangerang has 266 rooms consisting of 17 suites, 39 premier rooms and 210 superior rooms. Novotel Tangerang has a restaurant called The Square that provide Asian and Western food, also Novotel Tangerang has a bar and also pool bar called Sixth Sense that with a concept of pool bar with balinese atmosphere. Also Novotel has a ballroom with maximum capacity until 2000 people.

Table 2.1
Novotel Tangerang Room Type




No.	Room Type	Description
1.	 <p>Figure 2.1 Superior/Executive Room</p>	<ul style="list-style-type: none"> • The room size is 28 m² • The room is located only floor 1-16. • Wireless internet in your room • High speed internet • Free in Room Mineral Water • Coffee/tea making facilities • Satellite/cable colour TV
2.	 <p>Figure 2.2 Superior/Executive Room with twin bed</p>	<ul style="list-style-type: none"> • The room size is 28 m² • The room is located only floor 1-16. • Wireless internet in your room • High speed internet • Free in Room Mineral Water • Coffee/tea making facilities • Satellite/cable colour TV
3.	 <p>Figure 2.3 Executive Suite Room</p>	<ul style="list-style-type: none"> • The room size is 42 m² • The room is located only floor 17-20 only. • Wireless internet in your room • High speed internet • Free in Room Mineral Water • Coffee/tea making facilities • Premiere lounge access

Table 2.2
Food and Beverage outlets

No.	Food and Beverage outlets	Description
1.	 <p data-bbox="521 772 638 829">Figure 2.4 Restaurant</p>	<ul style="list-style-type: none"> ● Opening hours: <ul style="list-style-type: none"> ○ Breakfast (06.00 – 10.00) weekdays ○ Breakfast (06.00 – 11.00) weekend ○ Lunch (12.00 – 14.30) ○ Dinner (18.00 – 22.00) weekend ● Offers five live cooking stations which are Western, Japanese, Chinese, Indonesia, and Pastry Bakery
2.	 <p data-bbox="521 1182 638 1239">Figure 2.5 Bar</p>	<ul style="list-style-type: none"> ● Opening hours : <ul style="list-style-type: none"> ○ Open 07.00 until 23.00 (everday) ● Serves all beverage include alcohol drink
3.	 <p data-bbox="521 1556 638 1612">Figure 2.6 Pool bar</p>	<ul style="list-style-type: none"> ● Opening hours : <ul style="list-style-type: none"> ○ Open 07.00 until 23.00 (everyday) ● Serves food and beverage also pool barbeque (by request)

2. Organizational Structure

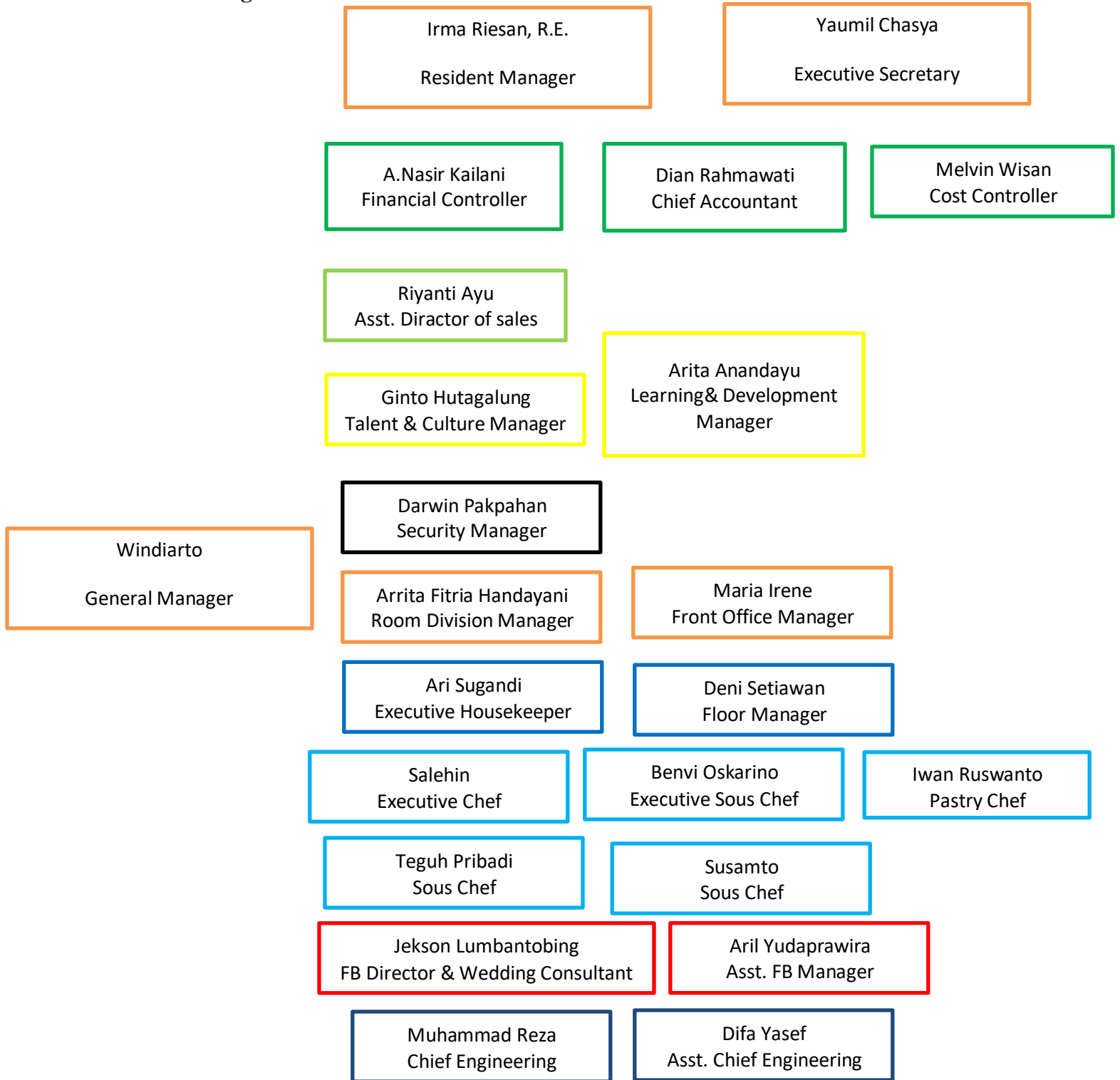


Table 2.3
Organizational Charts of Hotel Management

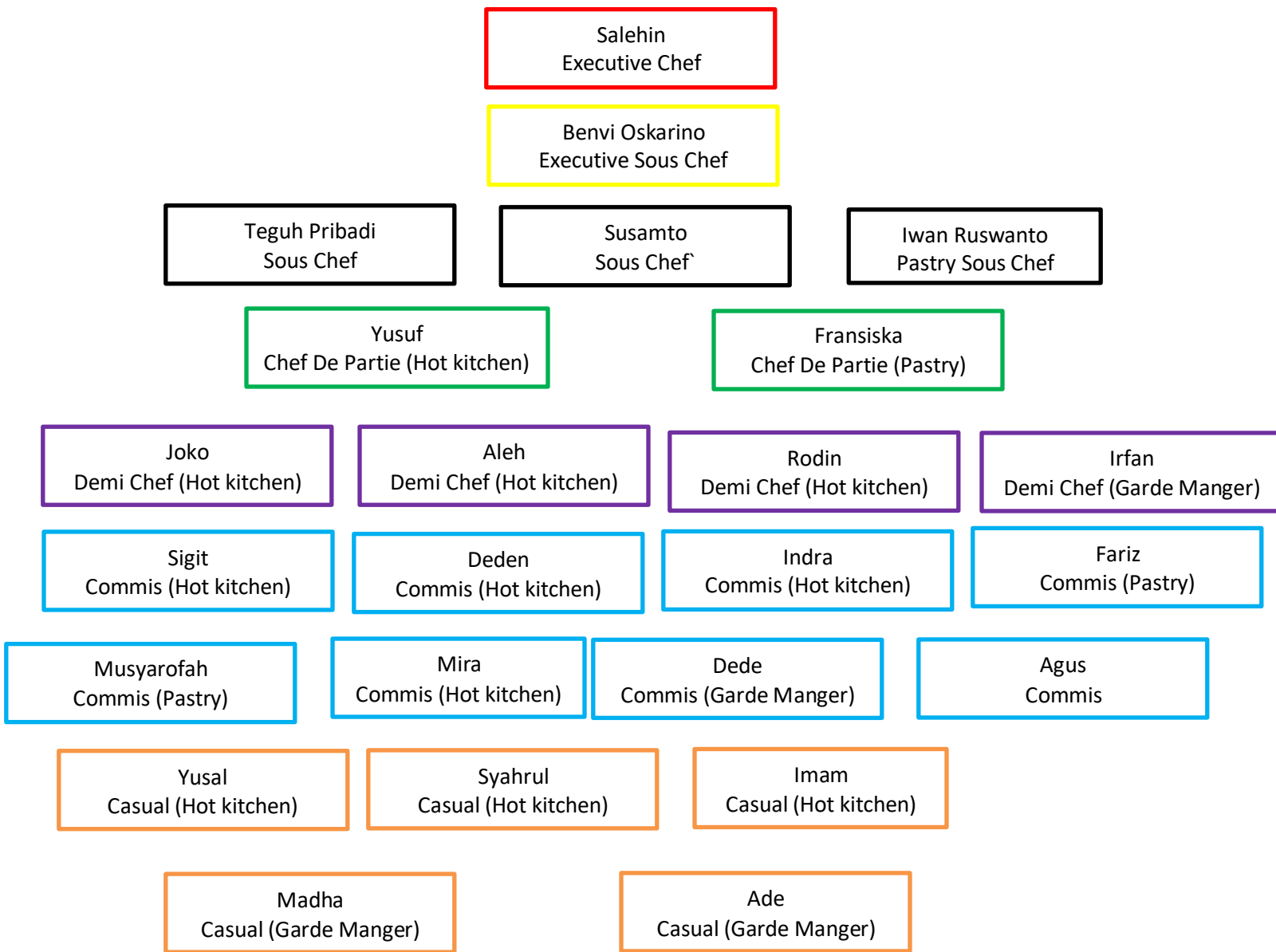


Table 2.4
Organizational Charts of Kitchen Department