

DAFTAR PUSTAKA

- Ardelia, Rr. Marsya Nivita. (2015). Analisis Akses Masyarakat Dki Jakarta Terhadap Air Bersih Pasca Privatisasi Air Tahun 2009-2014. Akses: 15 Oktober, 2020
- Aguinis, Herman. (2013). *Performance Management*. Pearson Education, Inc., publishing as Prentice Hall.
- Inuwa, Mohammed. (2016). *Job Satisfaction and Employee Performance: An Empirical Approach*. Dipublikasikan *The Millennium University*. Akses: 15 April,2020
- Ali, Karnila., Agustian, Didiek Wijaya. (2018). Analisis Pengaruh Budaya Organisasi Dan Gaya Kepemimpinan Terhadap Kepuasan Kerja Untuk Meningkatkan Kinerja Karyawan Di Rumah Sakit Muhammadiyah Metro. *Jurnal Ilmiah FE-UMM*. Akses: 16 April, 2020
- Kinicki, Angelo., & Williams, B. K. (2016). *Management: A Practical Introduction*. New York: Mc-Graw-Hill Education
- Robbins, S. P., & Decenzo, D. A. (2010). *Fundamentals of Human Resource Management*. United States America: John Wiley & Sons, Inc.
- Schermerhorn, J. R., Davidson, P., Factor, A., Poole, D., Woods, P., Simon, A., McBarron, E. (2017). *Management*. New York: John Wiley & Sons, Inc.
- Robbins, S. P., & Coulter, Mary. (2012). *Management*. New Jersey: Pearson Education.
- Robbins, S. P., Decenzo, D. A., & Coulter, Mary. (2013). *Fundamentals of Management*. New Jersey: Pearson Education.
- Dessler, Gary. (2017). *Human Resource Management*. United States America: Pearson Education

- Bukit, Benjamin., Malusa, Tasman., Rahmat, Abdul. (2017). Pengembangan Sumber Daya Manusia Teori, Dimensi Pengukuran, dan Implementasi dalam Organisasi. Zahir Publishing
- Pawirosumarto, Suharno., Sarjana, Purwanto Katijan., & Gunawan, Rachmad. (2017). *The effect of work environment, leadership style, and organizational culture towards job satisfaction and Its implication towards employee performance in Parador Hotels and Resorts, Indonesia.* <https://doi.org/10.1108/IJLMA-10-2016-0085>. Akses: 24 Februari, 2020
- Hanaysha, Jalal .(2016). *Testing the Effects of Employee Engagement, Work Environment, and Organizational Learning on Organizational Commitment.* Published by Elsevier Ltd. Akses: 22 Oktober,2020
- Danish, Rizwan Qaiser., Ramzan, Sidra., & Ahmad, Farid. (2013). *Effect of Perceived Organizational Support and Work Environment on Organizational Commitment; Mediating Role of Self-Monitoring.* Advances in Economics and Business. Akses: 22 Oktober,2020
- Adiwinata, Angelica. (2019). Analisis Pengaruh *Employee Engagement, Work Environment, dan Organizational Learning Terhadap Oraginizational Commitment : Telaah pada Karyawan PT XYZ.* Akses: 22 Oktober, 2020
- Richard L. Hughes, Robert C. Ginnett, & Gordon J. Curphy. (2012). *Leadership: Enhancing The Lessons Of Experience.* Published by McGraw-Hil
- Snell, S. A., & Bateman, T. S. (2013). Management. New York: Mc-Graw-Hill Education.
- Aydogdu, Sinem., & Asikgil, Baris. (2011). *An Empirical Study of the Relationship Among Job Satisfaction, Organizational Commitment and Turnover Intention.* International Review of Management and Marketing. Akses: 13 November, 2020

- Ayawaila, David Arnold. (2019). Analisis Pengaruh *Leadership Style*, *Motivation*, dan *Discipline* terhadap *Employee Performance* Telaah pada karyawan PT JAKARNA TAMA. Akses: 22 Oktober, 2020
- Ahmad, Sohrab & Shahzad, Khurram. (2011). *HRM and employee performance: A case of university teachers of Azad Jammu and Kashmir (AJK) in Pakistan*. African Journal of Business Management Vol. 5(13). Akses: 15 April, 2020
- Raziqa, Abdul & Maulabakhsha, Raheela. (2015). *Impact of Working Environment on Job Satisfaction*. Published by Elsevier. Akses: 26 Oktober, 2020
- Kainkan, Marie. (2015). *The Impact of Work Environment on Employees' Job Satisfaction in Saudi Electricity Company in Tabuk Region*. *Business Management Dynamics*. Akses: 16 November, 2020
- Anasi, Stella Ngozi. (2019). *Perceived influence of work relationship, work load and physical work environment on job satisfaction of librarians in South-West, Nigeria*. DOI: 10.1108/GKMC-11-2019-0135. Akses: 22 Oktober, 2020
- Bhatti, Nadeem., Maitlo, G. Murtza., Shaikh, Naveed., Hashmi, M. Aamir., Shaikh, Faiz. M. (2011). *The Impact of Autocratic and Democratic Leadership Style on Job Satisfaction*. Akses: 18 April, 2020
- Alonderiene, Raimonda., & Majauskaite, Modesta. (2016). *Leadership style and job satisfaction in higher education institutions*. International Journal of Educational Management. <https://doi.org/10.1108/IJEM-08-2014-0106>. Akses: 19 April, 2020
- Yao, Chialing., & Huang, Paichin. (2018). *Effects of Leadership Style on Job Satisfaction and Intention to Stay in Shipping Industry*. Published By: Coastal Education and Research Foundation <https://doi.org/10.2112/SI83-130.1>. Akses: 3 November, 2020

- Ilham, Romi. (2018). *The Impact of Organizational Culture and Leadership Style on Job Satisfaction and Employee Performance*. Journal of Advanced Management Science. Akses: 4 November, 2020
- Bahadur Ali Soomro Naimatullah Shah. (2018). *Determining the impact of entrepreneurial orientation and organizational culture on job satisfaction, organizational commitment, and employee's performance*. Emerald Publishing Limited. Akses: 4 November, 2020
- Siengthai, Sununta., Pila-Ngarm, Patarakhuan. (2016). *The interaction effect of job redesign and job satisfaction on employee performance*. Evidence-based HRM: a Global Forum for Empirical Scholarship. <https://doi.org/10.1108/EBHRM-01-2015-0001>. Akses: 14 April, 2020
- Zikmund., Babin., & Griffing. (2010). *Business Research Methods 8th edition*.
- Cooper, Donald R., & Schindler, Pamela S. (2014). *Business Research Methods 12th edition*.
- Kusuma, Jaya Heri., Hamdani, Husnan Lalu., & Sulaimiah. (2018). *The Effect Of Human Resources Ability, Leadership And Work Discipline On Performance: Study In Pringgasela District, Indonesia*. <https://doi.org/10.18551/rjoas.2018-09.23>. Akses: 22 November, 2020
- Hair, Joseph F. Jr., Black, William C., Babin, Barry J., & Anderson Rolph E. (2014). *Multivariate Data Analysis 7th edition*.
- Dewi, Ratna. (2017). Pengaruh Iklim Organisasi Dan Kepuasan Kerja Terhadap Turnover Intentions Dan Komitmen Organisasi Sebagai Variabel Intervening Pada Pt. Panca Surya Agrindo (Psa) Kabupaten Rokan Hulu. Akses: 19 Desember, 2020
- Auliyah, Afidatul., Artaya, I Putu. (2019). *The Influence of Work Facilities, Rewards, and Work Environment on Improving Employee Performance at Quds Royal Hotel Surabaya*. DOI: [10.13140/RG.2.2.11854.92484](https://doi.org/10.13140/RG.2.2.11854.92484). Akses: 25 Desember 2020

- Buljubasic, E. (2008). Relationship With Co-Workers And Job Satisfaction. Akses: 20 Desember, 2020
- Ruhana, Ika., Widyaswari, Raksi Ulfa., & Utami, Hamidah Nayati. (2016). Pengaruh Budaya Organisasi Dan Gaya Kepemimpinan Terhadap Kerjasama Tim (Studi Pada Karyawan Pabrik Gondorukem Dan Terpentin Sukun Perum Perhutani Kesatuan Bisnis Mandiri Industri Gondorukem Dan Terpentin Ii, Ponorogo). *Jurnal Administrasi Bisnis (JAB)*. Akses: 20 Desember, 2020
- Sihombing, Fitria Agustina., Muspita Du, Merry., & Iskandar, Idwan. (2016). Analisis Pengawasan Dan Kompetensi Terhadap Kepuasan Kerja Karyawan Melalui Kinerja Pada Pt. East West Seed Indonesia. Akses: 25 Desember, 2020
- Arianti, Windy Putri., Hubeis, Musa., & Puspitawati, Herien. (2019). The Impact Of Job Satisfaction Towards Employee' Engagement (Study Case In Perwiratama Group. DOI: 10.20473/jmtt.v13i1.14889. Akses: 29 Desember, 2020
- Lestari, Puput Wahyu. (2015). Pengaruh Kualitas Kerja Pegawai Terhadap Kualitas Pelayanan Publik Di Kantor Pelayanan Pajak Daerah Provinsi Kepulauan Riau Samsat Tanjungpinang. Akses: 25 Desember, 2020
- Setiawan, Kiki Cahaya. (2015). Pengaruh Motivasi Kerja Terhadap Kinerja Karyawan Level Pelaksana Di Divisi Operasi Pt. Pusri Palembang. *Jurnal Psikologi Islami* Vol. 1 No. 2. Akses: 27 Desember, 2020
- Ghozali, Imam., & Latan, Hengky. (2015). *Partial Least Squares : Konsep, Teknik, dan Aplikasi Menggunakan Program SmartPLS 3.0*. Edisi 2.
- Ghozali, Imam. (2016). *Aplikasi Analisis Multivariate : IBM SPSS 23*. Edisi 8, Semarang : Badan Penerbit Universitas Diponegoro

- Hussein, Ananda Sabil. (2015). Penelitian Bisnis dan Manajemen Menggunakan Partial Least Squares (PLS) dengan smartPLS 3.0. Akses: 31 Desember, 2020
- Nada Karisma. (2020). Mengenal Apa Saja Indikator Kinerja Karyawan. <https://lifepack.id/mengenal-apa-saja-indikator-kinerja-karyawan/>.
- Portal Statistik Sektor Provinsi DKI Jakarta. (2020). Jumlah Pelanggan Air Bersih di DKI Jakarta. <http://statistik.jakarta.go.id/jumlah-pelanggan-air-bersih-di-dki-jakarta/>.
- PT PAM Lyonnaise Jaya (PALYJA). (2020). Dari Mana Sumber Air Baku Palyja?. <http://palyja.co.id/english/infopelanggan/darimana-sumber-air-baku-palyja-2/>.
- Achive Performance, 2017. <https://achieveperformance.gr/concept-job-fit-3-simple-steps/>
- Astusti, Yuni Dwi. (2013). Hubungan antara budaya organisasi dengan kinerja karyawan PT PLN (Persero) area Malang. Akses: 25 Desember, 2020