



### **Hak cipta dan penggunaan kembali:**

Lisensi ini mengizinkan setiap orang untuk mengubah, memperbaiki, dan membuat ciptaan turunan bukan untuk kepentingan komersial, selama anda mencantumkan nama penulis dan melisensikan ciptaan turunan dengan syarat yang serupa dengan ciptaan asli.

### **Copyright and reuse:**

This license lets you remix, tweak, and build upon work non-commercially, as long as you credit the origin creator and license it on your new creations under the identical terms.

## DAFTAR PUSTAKA

- 5 Cara Kalahkan Stress Pada Pekerjaan. (2014, April 14). Portal HR. Retrieved from. <http://portalhr.com/tips/5-cara-kalahkan-stress-pada-pekerjaan/>
- Ahmad, Zaini., Taylor, Dennis., (2009). “*Commitment to Independence by Internal Auditors: the Effects of Role Ambiguity and Role Conflict*”. Emerald Insight - Managerial Auditing Journal Vol. 24 No. 9
- Ahsan, Nilufur., Abdullah, Zaini., Fie, David Yong Gun., Alam, Syed Syah. (2009). “*A Study of Job Stress on Job Satisfaction among University Staff in Malaysia: Empirical Study*”. European Journal of Social Sciences - Volume 8, Number 1
- Belias, Dimitros., Koustelios, Athanasios., Sdrolias, Labros., Aspridis, George. (2015). “*Job Satisfaction, Role Conflict and Autonomy of employees in the Greek Banking Organization*”. Science Direct - International Conference on Strategic Innovative Marketing, 324-333
- Company Profile Mayora “Mayora at Glance”. Retrieved from. <http://www.mayora.com/our-company/mayora-at-a-glance/>
- Chiu, Chou Kang., Chien, Chi Seng., Ling, Chieh Peng., Hsiao, Ching Yun. (2005). “*Understanding hospital employee job stress and turnover intentions in a practical setting The moderating role of locus of control*”. Emerald Insight - Journal of Management Development Vol. 24 No. 10, 2005 pp. 837-855.
- Chen, Jui Chen., Silverthrone, Colin. (2008). “*The impact of locus of control on job stress, job performance and job satisfaction in Taiwan*”. Emerald Insight - Leadership & Organization Development Journal Vol. 29 No. 7, pp 572-582.
- Dessler, G. 2013. *Human Resource Management*. 9<sup>th</sup>. Edinburgh Gate: Pearson Education,inc.

- Di Jepang Banyak Pekerja Meninggal Akibat Kerja Berlebih. (2013, Desember 17). National Geographic Indonesia. Retrieved from <http://nationalgeographic.co.id/berita/2013/12/di-jepang-banyak-pekerja-menngal-akibat-kerja-berlebihan>
- Ebbert, R.J., and Griffin, R.W. 2007. *Business Essential*. New Jersey: Pearson Prentice Hall
- Enshassi, Adnan., El-Rayyes, Yasmine., Alkilani, Suhair. (2015). “*Job stress, job burnout and safety performance in the Palestinian construction industry*”. Emerald Insight - Journal of Financial Management of Property and Construction Vol. 20 No. 2
- Ebrahimi, Hadis., Fazel, Sepideh., Samani, Lale Ghadari. (2013). “*Investigating the Effects of Conflict Styles from the Perspective of Kenneth Thomas on Coorporation and Performance of Staff (case study: Coorporate Snowa)*”. International Journal of Academic Research in Business and Social Sciences. Vol. 3. No.12
- Gibson, James., Ivancevich, John., Donnelly, James. 2009. *Organizational Behavior, Structure, Processes*. 13<sup>th</sup>. New York: Mcgraw Hill Higher
- Greenberg, Jerald., Baron, Robert A. 2000. *Behavior in Organizations*. 7<sup>th</sup> . USA: Prentice – Hall International
- George, Elizabeth., K.A, Zakariya. (2015). “*Job related stress and job satisfaction: a comparative study among bank employees*”. Emerald Insight – Journal of management development Vol. 34 No. 3, 2015 pp. 316-329
- Ghozali, Imam. (2016). “Aplikasi Analisis Multivariete dengan Program IBM SPSS 23”. Semarang: Badan Penerbit Universitas Diponegoro
- Hair, Joseph F., Black, William C., Babin, Barry J., Anderson, Ralph E. (2010). “*Multivariate Data Analysis*”. 7<sup>th</sup> .USA: Prentice Hall

Judeh, Mahfuz. (2011). "Role Ambiguity and Role Conflict as Mediators of relationship between socialization and organizational commitment". *International Business Research*, Vol. 4, No.3

Kreitner, R., Knicki, A. 2008. *Organizational Behaviour*. 9<sup>th</sup>. New York: McGraw Hill Higher

Karatepe, Osman M. (2013). "The effects of work overload and work-family conflict on job embeddedness and job performance The mediation of emotional exhaustion". Emerald Insight - International Journal of Contemporary Hospitality Management Vol. 25 No. 4

Khattak,Muhammad Arif., Ain, Ul Quarat., Iqbal, Nadeem. (2013). "Impact of Role Ambiguity on job satisfaction, Mediating Role of Job Stress". International Journal of Academic Research in Accounting, Finance and Management Sciences, Vol. 3, No. 3

Lang, Josephine Chinyang., Lee, Chay Hoon. (2005). "Identity Accumulation, others' acceptance, job-search self efficacy, and stress". Journal of Organizational Behavior, 293-312

Lloyd L. Byars dan Leslie W. Rue. 2008. *Human Resources Management*. 9<sup>th</sup>. New York: McGraw Hill Higher

Lee, Teh Pei., Yong, Chen Chen., Arumugam, Veeri., Ooi, Keng-Boon., (2009). "Does total quality management reduce employees' role conflict". Emerald Insight - Industrial Management & Data Systems Vol. 109 No. 8

Malhotra, N.K. (2012). *Basic Marketing Research*. 4<sup>th</sup>. New Jersey: Pearson Practice Hall

Manzoor, Aasia., Awan, Hadia., Mariam, Sabita. "investigating the impact of work stress on job performance: a study on textile sector of faisalabad". Asian Journal of Business and Management Sciences Vol. 2 No. 1 (20-28)

Mengelola Stress, Keseimbangan dan Beban Kerja Kunci Sustainable Engagement. (2012, September 9). PortalHR. Retrieved from

<http://portalhr.com/berita/mengelola-stress-keseimbangan-dan-beban-kerja-kunci-sustainable-engagement/>

Pasar Fast Moving Consumer Goods Tumbuh Melambat, Hanya 4,6%. (2015, Oktober). Duniaindustri. Retrieved from <http://duniaindustri.com/pasar-fast-moving-consumer-goods-tumbuh-melambat-hanya-46/>

Pengembangan sumber daya manusia dalam era globalisasi. (2014, September). Kemenag Palembang. Retrieved from <http://bdkpalembang.kemenag.go.id/pengembangan-sumber-daya-manusia-dalam-era-globalisasi/>

Robbins, Stephen P., Judge, Timothy A. 2003. *Organizational Behaviour*. 9<sup>th</sup>. Sandiego: Pearson Prentice Hall International,inc.

Robbins, Stephen P. 2001. Perilaku Organisasi. 8<sup>th</sup>. Indonesia: Pearson Education Asia

Siapkan SDM dengan MEA. (2015, Februari). ACDPINDONESIA. Retrieved from. <http://www.acdp-indonesia.org/id/siapkan-sdm-hadapi-mea/>

Sheraaz, Ahmad., Wajid, Muhammad., Sajid, Muhammad., Qureshi, Wajahat Hussein., Rizwan, Muhammad. (2014). “Antecedents of Job Stress and its impact on employee’s Job Satisfaction and Turnover Intentions”. International Journal of learning and development. Vol. 4. No. 2.

Sekaram, Uma., Bougie, Roger. (2010). “Research Methods and Business”. 6<sup>th</sup>. New York: Wiley

Sugiyono. (2009). Metode Penelitian Bisnis Bandung: Alfabeta

Kutu Loncat. (2008, Maret 17). Retrieved from.

<http://software.endy.muhammadin.com/manajemen/kutu-loncat/>

Tingkat Stress Karyawan Meningkat. (2013, Februari 26). PortalHR. Retrieved from. <http://portalhr.com/berita/tingkat-stress-karyawan-meningkat/>