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CHAPTER II

GENERAL DESCRIPTION

A. Hotel's Profile

1. History

UMN Dormitory is a residence provided by Universitas Multimedia Nusantara, especially for UMN students. It has three buildings, namely Building A for male students while Building B and C for female students. UMN Dormitory was built to make students sensitive, independent, able to adapt to multiple environments, and fostering the spirit of student creativity. So, as long as students stay at the UMN Dormitory, the students can apply smiles, greetings, to the entire community at the UMN Dormitory, starting from security, Cleaning Service Officers (CSOs), Mrs. Evy, and roommates. Located about 1.4 kilometers from the Universitas Multimedia Nusantara campus, it does not make it difficult for students to get access to Universitas Multimedia Nusantara, because there is a UMN shuttle bus which is the main transportation besides online motorcycle or taxi services. The UMN Dormitory is managed by Mrs. Evy Novita R. ST, under the responsibility of Mr. Ir Andrey Andoko, M.Sc (Universitas Multimedia Nusantara vice-chancellor II), which is one of the places besides hotels for hotel students to carry out industrial placements during the current pandemic *COVID-19*.







Figure 2.1
UMN Dormitory





2. Facilities


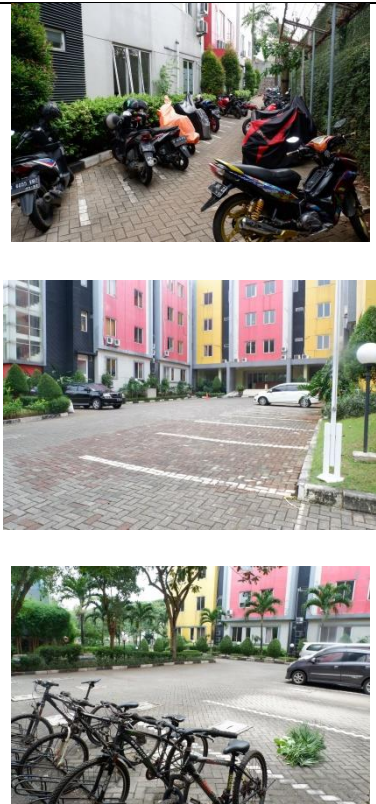
Each UMN Dormitory room has a spring bed, wardrobe, study table, and chair, equipped with air conditioning. For UMN Dormitory public facilities, there is a guest lobby, pantry on each floor, a 24-hour internet connection that can be accessed in every room, and an integrated security system. If there are students who want to request room cleaning there is a cleaning service that is ready to clean the room. UMN Dormitory also provides a discussion room for joint study for students who are working in groups or studying, as well as a stationary, canteen, and parking for motorbikes, cars, and bicycles.

Table 2.1
UMN Dormitory

No.	Dormitory Facilities	Description
1.	 <p style="text-align: center;">Figure 2.2 Lobby A and B, C</p>	<p>a. Lobby A and B have one main lobby, while Building C has a lobby. Behind the receptionist desk in Buildings A and B, there is a Dormitory (student) lounge. In Lobby A and B, there are also several tables and chairs for receiving guests. There is also a window rack in the lobby to put laundry clothes for the residents of the UMN Dormitory. The most important thing is the fire extinguisher on every floor for emergency conditions in case of fire, clocks in each lobby.</p> <p>b. Benefit: Spacious lobby and have quick access if students want to meet the manager is Mrs. Evy.</p>

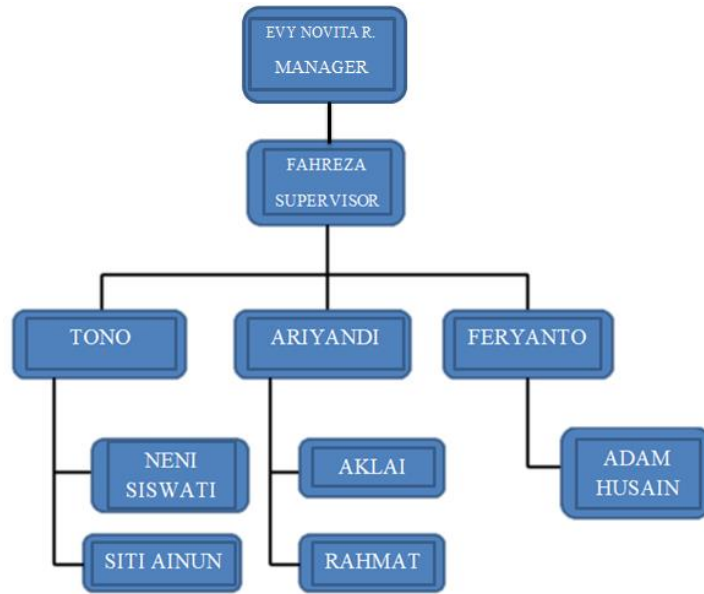
2.	 <p style="text-align: center;">Figure 2.3 Pantry</p>	<ul style="list-style-type: none"> a. The pantry area is equipped with one refrigerator, a long dining table, a whiteboard, a fan, a television and television table, 1 microwave, and one portable stove. Do not forget the position of the APAR (Alat Pemadam Kebakaran Ringan) in the pantry area and the air vent so it is not stuffy when cooking. b. Benefit: Has good air circulation when cooking, to neutralize cooking odors from entering the building. c. Does not make students feel hot because there is a fan in the middle of the pantry. d. If students do not want to cook, it is easy and practical to warm food in the microwave.
3.	 <p style="text-align: center;">Figure 2.4 Single Room</p>	<ul style="list-style-type: none"> a. The Single Room size is 3.8 x 4 meters. These rooms 28 rooms single rooms in Building A, 19 rooms in Building B, and 40 rooms in Building C. Inside there is one set of study desks and chairs, a one-pieces wardrobe, an air conditioner, one telephone, and a toilet in the room. b. Benefit: Each room has a window that allows air to circulate in and out, then provides natural light in the room.
4.	 <p style="text-align: center;">Figure 2.5 Double Room</p>	<ul style="list-style-type: none"> a. The Double Room size is 4 x 4 meters. The number of double rooms in Building A is 47 rooms, Building B has a total of 38 rooms and building C has a total of 47 rooms. Has two spring beds, each of which also has the same facilities as a single room, only the quantity is two, but for the toilet and cupboard in the double room,

		<p>students share because only one is provided in each room.</p> <p>b. Benefit: Students have roommates and can talk to one another.</p>
5.	 <p>Figure 2.6 Toilette</p>	<p>a. Similar to a toilet in general, there is a closet, sink, and mirror in the toilet. Toilets in UMN Dormitory, some are inside the room or outside the room.</p> <p>b. Benefit: Make it easier for students to go to the toilet by not leaving the room. If students are outside the room, there is a toilet outside the room.</p>
6.	 <p>Figure 2.7 Laundry</p>	<p>a. There are also supporting facilities, namely laundry coins services in the UMN Dormitory. Besides laundry for the residents of the UMN Dormitory, namely students, this laundry also accepts orders outside the UMN Dormitory.</p> <p>b. Benefit: Make it easier for residents in the dormitory when they want to wash clothes practically and quickly.</p>
7.	 <p>Figure 2.8 Canteen</p>	<p>a. The canteen is an area that sells ready-to-eat food. There is a storefront for serving food, a gas stove, and chairs.</p> <p>b. Benefit: If a student, cleaning service, or security guard wants to buy food, it is still in the UMN dormitory area, there is a canteen inside.</p>
8.	 <p>Figure 2.9 Basketball Court</p>	<p>a. The basketball court is a supporting facility for students for an outdoor play area.</p> <p>b. Benefit: Because in outdoor, up to 5 people can play in one field.</p>

9.	 <p data-bbox="379 477 756 548">Figure 2.10 Student (Dormitory) Lounge</p>	<p data-bbox="916 230 1375 548">a. Student (Dormitory) Lounge is a joint study area for students and is a gathering place for cleaning service officers to conduct briefings. Inside there is equipment such as whiteboards, bookshelves containing comics, history books, and others.</p> <p data-bbox="916 548 1375 667">b. Benefit: To make it easier for students to study together or doing group assignments.</p>
10.	 <p data-bbox="379 1467 756 1576">Figure 2.11 Parking Area (Motorcycles, Car and Bicycles)</p>	<p data-bbox="916 667 1375 929">a. In the parking area, there are 3 areas, namely parking for cars, motorbikes, and bicycles. For motorbike parking is located in the area behind building B, while for cars and bicycles in the front area of the lobby.</p> <p data-bbox="916 929 1375 1108">b. Benefit: This does not make the parking lot look messy and neat because the parking location for motorbikes, cars, and bicycles is separate.</p>

B. Organizational Structure

Organization Charts in UMN Dormitory has a manager and supervisor, namely Mrs. Evy Novita Ritonga and Mr.Fahreza with other Cleaning Service Officers (CSOs) such as Mr. Tono, and friends for building A, the garden section. There are female Cleaning Service Officers (CSOs) for buildings B and C Mrs. Neni, Bu Ainun.



Figures 2.12
Organizational Charts of UMN Dormitory