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## **CHAPTER III**

### **TRAINEE PERFORMANCE**

#### **A. Placement and Coordination:**

The writer is doing the industrial placement from July 7<sup>th</sup>, 2020 until October 23<sup>rd</sup>, 2020, at Universitas Multimedia Nusantara. To finish the Industrial Placement, the writer has to work with another department, such as:

1. Front Office Department – Housekeeping Department
  - a. Video Scenario Planner
  - b. Model
  - c. Quiz Maker
  - d. Coordinator
2. Food & Beverages Department – Food Production/Pastry Department
  - a. Assist Lecturer In Creating Video
  - b. Model
  - c. Content Creator
  - d. Coordinator

#### **B. Job Description**

1. Making quiz

The writer must make some quiz questions that match the theme of the video that has been made. The number of quiz questions to be made depends on the request from the lecturer, it can be 50 or less than 50 questions, and it can be in the form of multiple choices or an essay.

2. Making scenario for the video

The writer must make a scenario or storyboard for the video which will be checked again by the lecturer to make the video shooting process easier.

3. Model on the video

In some videos, the writer is appointed by the lecturer to be the model for the video, but in some other videos, the model is the lecturer.

4. Coordinator

The writer is given as a coordinator whose job is to act as a liaison between lecturers and students from the film and television study program.

5. Content creator

The writer making content for the video based on the subject that the lecturer wants.

6. The writer also acts as lecturer assistant in creating video

**C. Problem and Solution**

1. The first problem was when the writer had to find some questions for the quiz but the subject of the quiz cannot be used as a question because it was a practical subject. The solution to this problem is to consults with the lecturer to replace the subject with other subjects.
2. The second problem was at the beginning of the video shooting. The team were not able to borrow shooting equipment from Universitas Multimedia Nusantara for one month. The solution is to ask for help from the lecturer and Hotel Operations admin to borrow the equipment from Universitas Multimedia Nusantara.
3. When the video shooting process was being carried out, the room for the shooting process was too noisy because the air conditioner's sound is so loud, so the sound from the clip-on was interrupted. The solution during the shooting process was turning off the air conditioner.
4. A few days before the video shooting process, the model in the video was unable to attend, so the solution was to match the schedule with the model. In the end, the model and the team match the schedule on Saturday, so the shooting process was carried out on the weekend.