

DAFTAR PUSTAKA

- Atur, I., & Irmansyah, H. (2019). Pola Komunikasi E-Sports Dalam Pembinaan Atlet. *Jurnal Ikon*, 23(1978–6972), 1–9.
- Austin, L., Liu, B. F., & Jin, Y. (2012). How Audiences Seek Out Crisis Information: Exploring the Social-Mediated Crisis Communication Model. *Journal of Applied Communication Research*, 40(2), 188–207. <https://doi.org/10.1080/00909882.2012.654498>
- Austin, & Liu. (2018). Revisiting social-mediated crisis communication model: The Lancôme regenerative crisis after the Hong Kong Umbrella Movement. *Public Relations Review*, 45(4). <https://doi.org/10.1016/j.pubrev.2019.101812>
- Burt, R. S. (2013). Structural holes and good ideas. *American Journal of Sociology*, 110(2), 349–399. <https://doi.org/10.1086/421787>
- Cheng, Y. (2018). How Social Media Is Changing Crisis Communication Strategies: Evidence from the Updated Literature. *Journal of Contingencies and Crisis Management*, 26(1), 58–68. <https://doi.org/10.1111/1468-5973.12130>
- Cheng, Y. (2020). The social-mediated crisis communication research: Revisiting dialogue between organizations and publics in crises of China. *Public Relations Review*, 46(1), 0–1. <https://doi.org/10.1016/j.pubrev.2019.04.003>
- Creswell, J. W. (2015). *Penelitian Kualitatif & Desain Riset*.
- du Plessis, C. (2018). Social media crisis communication: Enhancing a discourse of renewal through dialogic content. *Public Relations Review*, 44(5), 829–838. <https://doi.org/10.1016/j.pubrev.2018.10.003>
- Eriksson, M. (2018). Lessons for Crisis Communication on Social Media: A Systematic Review of What Research Tells the Practice. *International Journal of Strategic Communication*, 12(5), 526–551. <https://doi.org/10.1080/1553118X.2018.1510405>
- Griffin, E. M., Ledbetter, A., & Sparks, G. (2019). *A FIRST LOOK AT COMMUNICATION THEORY TENTH EDITION*.
- Indriani, R. M. D. (2022). *Tindak tanduk Ketua PSSI Iwan Bule Pasca Tragedi Kanjuruhan*. Suara.Com. <https://www.suara.com/news/2022/10/06/174708/tindak-tanduk-ketua-pssi-iwan-bule-pasca-tragedi-kanjuruhan>.
- Ingram, P., & Roberts, P. W. (2020). *Friendships among Competitprs in the Sydney Hotel Industry*. [https://books.google.co.id/books?id=pLp8EAAAQBAJ&pg=PA92&lpg=PA92&dq=Friendships+among+Competitors+in+the+Sydney+Hotel+Industry%](https://books.google.co.id/books?id=pLp8EAAAQBAJ&pg=PA92&lpg=PA92&dq=Friendships+among+Competitors+in+the+Sydney+Hotel+Industry%20)

22+-

+Paul+Ingram+%26+Peter+W.+Roberts+2020:&source=bl&ots=qHnfUrVN
Vu&sig=ACfU3U1mGpUHi937JZA1CArgEv3seg2saA&hl=en&sa=X&ved
=2ahU

- Johan, B. (2022). *IGK Manila, manajer tim nasional SEA Manila Games 1991 dan resep juara*. Sepakbola Blog Persija. <https://sepakbola.blog/igk-manila-manajer-tim-nasional-sea-manila-games-1991-dan-resep-juara/35659/>
- Liu, B. F., Austin, L., & Jin, Y. (2011). How publics respond to crisis communication strategies: The interplay of information form and source. *Public Relations Review*, 37(4), 345–353. <https://doi.org/10.1016/j.pubrev.2011.08.004>
- Lu, X., & Jin, Y. (2020). Information vetting as a key component in social-mediated crisis communication: An exploratory study to examine the initial conceptualization. *Public Relations Review*, 46(2), 101891. <https://doi.org/10.1016/j.pubrev.2020.101891>
- Manumoyoso. (2023). *Tragedi Kanjuruhan juga Kesalahan dari PSSI dan LIB*. Kompas. <https://www.kompas.id/baca/nusantara/2023/02/23/tragedi-kanjuruhan-juga-kesalahan-pssi-dan-lib>
- Media, J. (2022). *Bandung Saputra dan Serba Serbi menjadi Media Officer*. Jebreet Talk. <https://jebreetmedia.com/2022/01/15/bandung-saputra-dan-serba-serbi-menjadi-media-officer-pssi/#:~:text=Bandung Saputra sudah menjadi bagian,tugasnya sebagai media officer PSSI.>
- Nugroho, W. D. (2023). *Profil dan Biodata Arya Sinulingga: Anggota EXCO PSSI Kaya Pengalaman Lintas Disiplin!* Sport.IDX Channel.
- Nurazizah, M. (2022). *Tagar Pray For Kanjuruhan Trending Di Twitter, Inilah Kronologi Kejadian Berdasarkan Kesaksian Supporter*. Berita Majalengka Pikiran Rakyat. <https://majalengka.pikiran-rakyat.com/nasional/pr-545612090/tagar-pray-for-kanjuruhan-trending-di-twitter-inilah-kronologi-kejadian-berdasarkan-kesaksian-supporter>
- Prastiwi, D. (2022). *Deretan Tanggapan Terkait Tragedi Kanjuruhan Usai Laga Arema Vs Persebaya*. Liptan 6. <https://www.liptan6.com/news/read/5086238/deretan-tanggapan-terkait-tragedi-kanjuruhan-usai-laga-arema-vs-persebaya>
- PSSI - Football Association of Indonesia. (2018). *Struktur organisasi PSSI*. PSSI. <https://www.pssi.org/organization/structure>
- Rachmanta, R. D. (2022). *Tragedi Kanjuruhan Menelan Banyak Nyawa, Deretan Hashtag Ini Trending di Twitter*. Hitekno.Com. <https://www.hitekno.com/internet/2022/10/02/134401/tragedi-kanjuruhan-menelan-banyak-nyawa-deretan-hashtag-ini-trending-di-twitter>
- Roshan, M., Warren, M., & Carr, R. (2016). Understanding the use of social

media by organisations for crisis communication. *Computers in Human Behavior*, 63, 350–361. <https://doi.org/10.1016/j.chb.2016.05.016>

Seeger, M. W. (2006). Best practices in crisis communication: An expert panel process. *Journal of Applied Communication Research*, 34(3), 232–244. <https://doi.org/10.1080/00909880600769944>

Stieglitz, S., Bunker, D., Mirbabaie, M., & Ehnis, C. (2018). Sense-making in social media during extreme events. *Journal of Contingencies and Crisis Management*, 26(1), 4–15. <https://doi.org/10.1111/1468-5973.12193>

Wendling, C., Radisch, J., & Jacobzone, S. (2015). *OECD Working Papers on Public Governance No. 24: The use of social media in crisis communication*. 24, 75–108.

Yevina, A., Wahyu, M., Berto, A. R., Murwani, E., Gethuk, S., Dlepih, K., & Berbagai, G. (2022). *Analisis Sentimen Jaringan Pesan Kolom Komentar Video Wonderful Indonesia 2022 Jagad Jawi yang Dipengaruhi Budaya Kepala Biro Komunikasi Kemenparekraf / Baparekraf Agustini Rahayu menuturkan bahwa sekitar 73 , 7 persen masyarakat Indonesia , menggunakan i.*

Yin, R. K. (2018). *Case Study Research* (Sage Publi). Sage Publications, Inc.

