# DAFTAR PUSTAKA

[1] R. S. K. A. Zonneshain, "Quality 4.0—the challenging future of quality engineering," *Quality Engineering,* vol. 32, no. 4, pp. 614 - 626 , 2020.

[2] Z. O. A. Mishra, "DevOps and software quality: A systematic mapping," *Computer Science Review 38,* 2020.

[3] M. H. H. Chen, "Application of Machine Learning on Software Quality Assurance and *Test*ing: A Chronological Survey," *EPiC Series in Computing,* vol. 82, pp. 42 - 52, 2022.

[4] S. Pargaonkar., "A Study on the Benefits and Limitations of Software *Test*ing Principles and Techniques: Software Quality Engineering," *Software Quality Engineering.,* 2023.

[5] T. H. M. Y. Yanwar, "PENGARUH CITRA MEREK DAN KUALITAS LAYANAN TERHADAP KEPUASAN PELANGGAN PT. SERASI AUTO RAYA JAKARTA," *Jurnal Manajemen Bisnis Krisnadwipayana,* vol. 9, no. 3, 2021.