

## DAFTAR PUSTAKA

- Alomran, Abdullah M., Tarek Sayed Abdel Azim Ahmed, Abdallah Ali Alajloni, Ayman Mounir Kassem, Manal Muhammad Aly El-Kholy, and Eman Sarhan M. Shaker. 2022. "Do External Corporate Social Responsibility Activities Related to the Local Community during COVID-19 Increase Employees' Job Performance? Evidence from Hospitality and Tourism Establishments at Hail City, KSA." *Cogent Social Sciences* 8(1). doi: 10.1080/23311886.2022.2093467.
- Al Araimi, Ahmed A. 2013. "Journal of Public Budgeting, Accounting & Financial Management Exploratory Study on Employees' Motivation in the Omani Private Banking Sector Article Information."
- Assel, Muhammad Ridhwan. 2019. "Faktor-Faktor Yang Mempengaruhi Stabilitas Ekonomi Serta Imbasnya Terhadap Kinerja Sektor Keuangan Di Indonesia." *Cita Ekonomika, Jurnal Ekonomi* 13(1).
- Bellairs, Tom, Jonathon R. B. Halbesleben, and Matthew R. Leon. 2014. *A Multilevel Model of Strategic Human Resource Implications of Employee Furloughs*. Vol. 32. Emerald Group Publishing Limited.
- Björklund, Christina. 2001. *Work Motivation: Studies of Its Determinants and Outcomes*.
- Brown, Shannon, and Michael Chikeleze. 2020. "A New Conceptual Model: Integrating Ethical Leadership into the Assess, Challenge and Support (ACS) Model of Leader Development." *Journal of Leadership Education* 19(4).
- Cooper, Donald, and Pamela Schindler. 2014. *Business Research Methods*. 12th ed. Mcgraw-hill US Higher.
- De Sousa Sabbagha, Michelle, Ophillia Ledimo, and Nico Martins. 2018. "Predicting Staff Retention from Employee Motivation and Job Satisfaction." *Journal of Psychology in Africa* 28(2):136–40. doi: 10.1080/14330237.2018.1454578.
- Fitriana, Alvia Diah, and Ruseno Arjanggi. 2020. "Ethical Leadership Dan Komitmen Organisasi Sebagai Prediktor Intensi Turnover Karyawan." *Proyeksi* 15(1):1. doi: 10.30659/jp.15.1.1-11.
- Ghozali, Imam. 2016. *Aplikasi Analisis Multivariete Dengan Program IBM SPSS 23*. 8th ed. Semarang: Badan Penerbit Universitas Diponegoro.
- Ghozali, Imam. 2018. *Aplikasi Analisis Multivariate Dengan Program IBM SPSS 25*. Semarang: Badan Penerbit Universitas Diponegoro.
- Grandey, A. A. 2000. "Emotion Regulation in the Workplace: A New Way to Conceptualize Emotional Labor." *Journal of Occupational Health Psychology*

5(1):95–110. doi: 10.1037/1076-8998.5.1.95.

Hair, J. F. 2019. *Multivariate Data Analysis*. Hampshire: Cengage Learning.

Hair, J. F., W. C. Black, B. J. Babin, and R. E. Anderson. 2014. *Multivariate Data Analysis*. 7th ed. Pearson Education Limited.

Hanaysha, Jalal Rajeh, V. V. Ajit. Kumar, Mohammad In'airat, and Ch Paramaiah. 2022. "Direct and Indirect Effects of Servant and Ethical Leadership Styles on Employee Creativity: Mediating Role of Organizational Citizenship Behavior." *Arab Gulf Journal of Scientific Research* 40(1):79–98. doi: 10.1108/AGJSR-04-2022-0033.

Ijigu, Amare Werku, Abebe Ejigu Alemu, and Abdurezak Mohammed Kuhil. 2022. "The Mediating Role of Employee Ambidexterity in the Relationship between High-Performance Work System and Employee Work Performance: An Empirical Evidence from Ethio-Telecom." *Cogent Business and Management* 9(1). doi: 10.1080/23311975.2022.2135220.

Jalali, Alireza, Nur Izzati Hidzir, Mastura Jaafar, and Norziani Dahalan. 2020. "Factors That Trigger Bullying amongst Subcontractors toward Intention to Quit in the Construction Projects." *Built Environment Project and Asset Management* 10(1):140–52. doi: 10.1108/BEPAM-01-2019-0001.

Janssen, Onne, and Nico W. Van Yperen. 2004. "Employees' Goal Orientations, the Quality of Leader-Member Exchange, and the Outcomes of Job Performance and Job Satisfaction." *Academy of Management Journal* 47(3):368–84. doi: 10.2307/20159587.

Johari, Johanim, Faridahwati Mohd Shamsudin, Tan Fee Yean, Khulida Kirana Yahya, and Zurina Adnan. 2019. "Job Characteristics, Employee Well-Being, and Job Performance of Public Sector Employees in Malaysia." *International Journal of Public Sector Management* 32(1):102–19. doi: 10.1108/IJPSM-09-2017-0257.

Koh, Hian Chye, and Chye Tee Goh. 1995. "An Analysis of the Factors Affecting the Turnover Intention of Non-Managerial Clerical Staff: A Singapore Study." *The International Journal of Human Resource Management* 6(1):103–25. doi: 10.1080/09585199500000005.

Liewendahl, Helena Elisabeth, and Kristina Heinonen. 2020. "Frontline Employees' Motivation to Align with Value Propositions." *Journal of Business and Industrial Marketing* 35(3):420–36. doi: 10.1108/JBIM-02-2019-0084.

Limited, Emerald Publishing, and A. N. International Journal. 2020. "How Not to Quit Your Job." doi: 10.1108/DLO-07-2020-0149.

Loughran, John. 2021. "Understanding Self as a Leader: Emotional Leadership and

- What It Means for Practice.” *Journal of Educational Administration and History* 53(2):132–43. doi: 10.1080/00220620.2020.1805418.
- Mujiyanti, Sri Ayudha. 2023. “Koperasi Indonesia Dan Permasalahannya.” *Jurnal Informatika Ekonomi Bisnis* 5(3):1026–29. doi: 10.37034/infv5i3.653.
- Ngatno. 2015. *Analisis Data: Variabel Mediasi Dan Moderasi Dalam Riset Bisnis*. 1st ed. edited by Tim Farishma. Yogyakarta: CV Farishma Indonesia.
- Ouakouak, Mohammed Laid, and Michel Georges Zaitouni. 2020. “Ethical Leadership, Emotional Leadership, and Quitting Intentions in Public Organizations. Does Employee Motivation Play a Role ?” 41(2):257–79. doi: 10.1108/LODJ-05-2019-0206.
- Pangkey, Max. 2010. “Karyawan Waktu Tertentu Pada PT . Sinar Pure Foods International.” (2009):1–10.
- Robbins, Stephen P., and Mary A. Coulter. 2020. *Management*. 15th ed. United Kingdom: Pearson Higher.
- Santos, Adailson Soares, Mario Teixeira Reis Neto, and Ernst Verwaal. 2018. “Does Cultural Capital Matter for Individual Job Performance? A Large-Scale Survey of the Impact of Cultural, Social and Psychological Capital on Individual Job Performance in Brazil.” *International Journal of Productivity and Performance Management* 34(1):1–5.
- Schermerhorn, John R. 2010. *Introduction to Management*. 10th ed. Wiley.
- Schyns, Birgit, and James R. Meindl. 2016. “Emotionalizing Leadership in A Cross-Cultural Context.” Pp. 39–58 in *Emerald Insight*. Vol. 4. Advances in Global Leadership.
- Shakeel, Fahad, Peter Mathieu Kruyen, and Sandra Van Thiel. 2019. “Ethical Leadership as Process: A Conceptual Proposition.” *Public Integrity* 21(6):613–24. doi: 10.1080/10999922.2019.1606544.
- Siregar, Abi Pratiwa. 2020. “Kinerja Koperasi Di Indonesia.” *VIGOR: Jurnal Ilmu Pertanian Tropika Dan Subtropika* 5(1):31–38.
- Sugiyono. 2021. *Metode Penelitian, Kuantitatif, Kualitatif Dan R&D*. 2nd ed. Bandung: Alfabeta.
- Sugiyono. 2021. *Metode Penelitian, Kuantitatif, Kualitatif Dan R&D*. 2nd ed. edited by Sutopo. Alfabeta.
- Sugiyono. 2021. “Metode Penelitian Kuantitatif, Kualitatif Dan R&D.” edited by Sutopo. Bandung: Alfabeta.
- Suwanto. 2020. “3901-8052-1-Sm.” *Jurnal Ilmiah, Manajemen Sumber Daya Manusia* 3(2):156–65.

- Treglown, Luke, Katarina Zivkov, Anthony Zarola, and Adrian Furnham. 2018. "Intention to Quit and the Role of Dark Personality and Perceived Organizational Support: A Moderation and Mediation Model." *PLoS ONE* 13(3):1–13. doi: 10.1371/journal.pone.0195155.
- W, Lam L., Loi R, Chan K. W, and Liu Y. 2016. "Voice More and Stay Longer: How Ethical Leaders Influence Employee Voice and Exit Intentions." *Business Ethics Quarterly* 26(3):277–300.
- Wuryan, Siti, Muhammad Bisri Mustofa, Rama Saputra, and Mutiara Putri Cahyani. 2023. "Pengaruh Gaya Komunikasi Kepemimpinan Dalam Pengelolaan Organisasi : Tinjauan Analisis." *KOMUNIKASIA: Journal of Islamic Communication and Broadcasting* 3(1):1–23. doi: 10.32923/kpi.v3i1.3349.
- Zikmund, William G., Barry J. Babin, Jon C. Carr, and Mitch Griffin. 2013. *Business Research Model*.

