

DAFTAR PUSTAKA

- [1] M. I. Alam Syahbana et al., *Bank Dan Lembaga Keuangan*. CV. AZKA PUSTAKA, 2022.
- [2] A. E. Omonkhanlen, N. Ilori, A. Isibor, and L. U. Okoye, “Monetary Policies and the Achievement of Bank Profit Objective,” *Journal of Central Banking Theory and Practice*, vol. 10, no. 2, pp. 201–220, May 2021, doi: <https://doi.org/10.2478/jcbtp-2021-0020>.
- [3] W. Mahrani, “Peranan Perbankan Dalam Meningkatkan Perekonomian Indonesia,” *Jurnal Al Wadiah*, vol. 1, no. 2, pp. 164–177, Dec. 2023, doi: <https://doi.org/10.62214/jaw.v1i2.138>.
- [4] M. Lenzen et al., “Implementing the material footprint to measure progress towards Sustainable Development Goals 8 and 12,” *Nature Sustainability*, vol. 5, no. 2, pp. 157–166, Dec. 2021, doi: <https://doi.org/10.1038/s41893-021-00811-6>.
- [5] H. Banna and A. Md Rabiul, “Is digital financial inclusion good for bank stability and sustainable economic development? Evidence from emerging Asia,” *ADB Working Paper Series*, vol. 1242, 2021.
- [6] A. Aleryani, “A data analysis perspective by the *Business Analyst* and Data Scientist,” www.ijsrp.org, Sep. 2020. <https://www.ijsrp.org/research-paper-0920.php?rp=P10510476>
- [7] E. Sardianou, A. Stauropoulou, K. Evangelinos, and I. Nikolaou, “A Materiality Analysis Framework to Assess Sustainable Development Goals of Banking Sector through Sustainability Reports,” *Sustainable Production and Consumption*, vol. 27, Apr. 2021, doi: <https://doi.org/10.1016/j.spc.2021.04.020>.
- [8] PT Bank Central Asia Tbk, “Tentang BCA,” www.bca.co.id. 2020. <https://www.bca.co.id/id/tentang-bca>
- [9] Prof. Drs. C.S.T. Kansil, S.H and C. S.T, *Pokok-Pokok Pengetahuan Hukum Dagang Indonesia*. Sinar Grafika, 2022.

- [10] H. A Arvan, R. Ervil, T. Ernita, and A. R Khairi, "Sistem antrian Bank Nagari Cabang Koto Baru menggunakan model antrian multi channel-single phase," *Jurnal Sains dan Teknologi: Jurnal Keilmuan dan Aplikasi Teknologi Industri*, vol. 23, 2023.
- [11] F. Budiman, "KEPUASAN DAN LOYALITAS NASABAH BANK SYARIAH INDONESIA CABANG BOYOLALI," *JURNAL EKONOMI, SOSIAL & HUMANIORA*, vol. 2, no. 05, pp. 142–166, Dec. 2020.
- [12] M. Morandini, T. A. Coleti, E. Oliveira, and P. L. P. Corrêa, "Considerations about the efficiency and sufficiency of the utilization of the Scrum methodology: A survey for analyzing results for development teams," *Computer Science Review*, vol. 39, p. 100314, Feb. 2021, doi: <https://doi.org/10.1016/j.cosrev.2020.100314>.
- [13] Ms. Adina Popescu, *Cross-Border Central Bank Digital Currencies, Bank Runs and Capital Flows Volatility*. International Monetary Fund, 2022.
- [14] PT Bank Central Asia Tbk, "Sejarah BCA," www.bca.co.id, 2020. <https://www.bca.co.id/id/tentang-bca/korporasi/Sejarah-BCA>.