

DAFTAR PUSTAKA

- [1] S. Tahir, Rusdin, Budi Harto, Arief Yanto Rukmana, Rino Subekti, Ervina Waty, Agatha Christy Situru, *Transformasi Bisnis di Era Digital (Teknologi Informasi dalam Mendukung Transformasi Bisnis di Era Digital)*, no. August. 2023.
- [2] D. G. Putra, R. Rahayu, and A. Putri, "The Influence of Enterprise Resource Planning (ERP) Implementation System on Company Performance Mediated by Organizational Capabilities," *J. Account. Invest.*, vol. 22, no. 2, pp. 221–241, 2021, doi: 10.18196/jai.v22i2.10196.
- [3] U. Rahardja, "Implementation of Enterprise Resource Planning (ERP) in Indonesia to Increase the Significant Impact of Management Control Systems," *APTISI Trans. Manag.*, vol. 7, no. 2, pp. 152–159, 2022, [Online]. Available: <https://ijc.ilearning.co/index.php/ATM/article/view/1881>
- [4] K. A. El-Baz, T. T. El-Midany, M. S. Ghattas, and M. A. AbouEleaz, "The Impact of Enterprise Resource Planning (ERP) Implementation on Performance of Firms: A Case to Support Production Process Improvement.," *Mansoura Eng. J.*, vol. 48, no. 6, 2023, doi: 10.58491/2735-4202.3092.
- [5] C. Y. P. Zerrudo, C. R. Abayle, L. Carmelino, R. J. R. R. Ginez, and G. L. D. Intal, "Business Process Reengineering of the Purchasing department of Lezzon Philippines Inc using ERP System," pp. 4308–4318, 2023, doi: 10.46254/an12.20220819.
- [6] T. B. Venczel, L. Berényi, and K. Hriczó, "Project Management Success Factors," *J. Phys. Conf. Ser.*, vol. 1935, no. 1, 2021, doi: 10.1088/1742-6596/1935/1/012005.
- [7] A. Errida and B. Lotfi, "The determinants of organizational change management success: Literature review and case study," *Int. J. Eng. Bus. Manag.*, vol. 13, pp. 1–15, 2021, doi: 10.1177/18479790211016273.
- [8] R. Turner, "How Does Governance Influence Decision Making on Projects and in Project-Based Organizations?," *Proj. Manag. J.*, vol. 51, no. 6, pp. 670–684, 2020, doi: 10.1177/8756972820939769.
- [9] E. Amore, T. Dilger, C. Ploder, R. Bernsteiner, and M. Mezzenzana, "Leverage the COBIT 2019 Design Toolkit in an SME Context: A Multiple Case Study," *KnE Soc. Sci.*, 2023, doi: 10.18502/kss.v8i1.12636.
- [10] M. Destriani and Y. H. Putra, "Rencana Audit Tata Kelola Sistem Informasi Di Universitas Subang Menggunakan Framework COBIT 2019," *J. Tata Kelola dan Kerangka Kerja Teknol. Inf.*, vol. 9, no. 1, pp. 19–33, 2023, doi: 10.34010/jtk3ti.v9i1.9164.
- [11] S. Informasi, F. T. Informasi, U. Kristen, and S. Wacana, "Pengukuran Kapabilitas Tata Kelola Teknologi Informasi pada DISKOMINFO Salatiga menggunakan COBIT 2019 Measuring IT Governance Capability at

DISKOMINFO Salatiga using,” vol. 13, pp. 324–334, 2024.

- [12] J. Felicia, J. F. Andry, F. Adikara, D. Y. Bernanda, and K. Christianto, “Leveraging COBIT 2019 to Measure the Accounting Software Implementation in High Schools for Better Transparency,” *J. Comput. Sci.*, vol. 20, no. 2, pp. 218–228, 2024, doi: 10.3844/jcssp.2024.218.228.
- [13] I. W. Budiana, K. Y. E. Aryanto, and I. M. G. Sunarya, “Penilaian Tata Kelola dan Manajemen Infrastruktur TI Bank BPD XYZ Menggunakan COBIT 2019,” *MALCOM Indones. J. Mach. Learn. Comput. Sci.*, vol. 4, no. 1, pp. 149–161, 2024, doi: 10.57152/malcom.v4i1.1043.
- [14] M. R. dos S. Rzeznik and C. de A. M. Basso, “Project Management in the Implementation of Erp Systems,” *J. Eng. Res.*, vol. 4, no. 4, pp. 2–11, 2024, doi: 10.22533/at.ed.317442425014.
- [15] F. X. Adrian and G. Wang, “Measure the Level Capability It Governance in Effectiveness Internal Control for Cybersecurity Using the Cobit 2019 in Organization: Banking Company,” *J. Theor. Appl. Inf. Technol.*, vol. 101, no. 5, pp. 1710–1723, 2023.
- [16] D. Utomo, M. Wijaya, Suzanna, Efendi, and N. T. M. Sagala, “Leveraging COBIT 2019 to Implement IT Governance in SME Context: A Case Study of Higher Education in Campus A,” *CommIT J.*, vol. 16, no. 2, pp. 129–141, 2022, doi: 10.21512/commit.v16i2.8172.
- [17] T. Huygh, S. De Haes, D. Steuperaert, and A. Joshi, “The Role of Compliance Requirements in IT Governance Implementation: An Empirical Study Based on COBIT 2019,” *Proc. Annu. Hawaii Int. Conf. Syst. Sci.*, vol. 2022-Janua, no. September 2021, pp. 6656–6665, 2022, doi: 10.24251/hicss.2022.806.
- [18] A. Gerl, M. von der Heyde, R. Grob, R. Seck, and L. Watkowski, “Applying COBIT 2019 to IT Governance in Higher Education,” *Lect. Notes Informatics (LNI), Proc. - Ser. Gesellschaft fur Inform.*, vol. P-307, pp. 517–530, 2020, doi: 10.18420/inf2020_47.
- [19] A. Ishlahuddin, P. W. Handayani, K. Hammi, and F. Azzahro, “Analysing IT Governance Maturity Level using COBIT 2019 Framework: A Case Study of Small Size Higher Education Institute (XYZ-edu),” *2020 3rd Int. Conf. Comput. Informatics Eng. IC2IE 2020*, no. September 2020, pp. 236–241, 2020, doi: 10.1109/IC2IE50715.2020.9274599.
- [20] L. H. Atrinawati *et al.*, “Assessment of Process Capability Level in University XYZ Based on COBIT 2019,” *J. Phys. Conf. Ser.*, vol. 1803, no. 1, 2021, doi: 10.1088/1742-6596/1803/1/012033.
- [21] B. Delvika, N. Abror, D. S. Rahayu, M. H. Zikri, and H. Dwi, “Jurnal Testing dan Implementasi Sistem Informasi TATA KELOLA AUDIT SISTEM INFORMASI PADA BMKG STASIUN METEOROLOGI SSK II PEKANBARU MENGGUNAKAN COBIT 2019 INFORMATION

SYSTEM AUDIT GOVERNANCE AT BMKG SSK II PEKANBARU METEOROLOGY STATION USING COBIT 2019,” vol. 2, no. 1, pp. 28–38, 2024.

- [22] A. Erlansari, I. Amal, and A. Wijanarko, “Efektifitas Pengukuran Capability Level Tata Kelola Teknologi Informasi Menggunakan Kerangka Kerja Cobit 2019,” *JSAI (Journal Sci. Appl. Informatics)*, vol. 6, no. 2, pp. 267–273, 2023, doi: 10.36085/jsai.v6i2.5236.
- [23] E. W. Kristianto, “Evaluasi Sistem Informasi menggunakan COBIT 5 (Studi Kasus: Perusahaan Mentari Primajayaabadi),” *JATISI (Jurnal Tek. Inform. dan Sist. Informasi)*, vol. 9, no. 1, pp. 595–605, 2022, doi: 10.35957/jatisi.v9i1.1635.
- [24] D. Darmawan and A. F. Wijaya, “Analisis dan Desain Tata Kelola Teknologi Informasi Menggunakan Framework COBIT 2019 pada PT. XYZ,” *J. Comput. Inf. Syst. Ampera*, vol. 3, no. 1, pp. 1–17, 2022, doi: 10.51519/journalcisa.v3i1.139.
- [25] R. Alfi, D. Ramadian, P. Pharmayeni, and R. Sardani, “Evaluasi Implementasi Modul SAP Material Management (MM) Untuk Pengadaan Material Menggunakan Process Mining,” *J. Nas. Teknol. dan Sist. Inf.*, vol. 8, no. 3, pp. 115–122, 2022, doi: 10.25077/teknosi.v8i3.2022.115-122.
- [26] S. C. I. Simatupang and M. I. Fianty, “Assessment of Capability Levels and Improvement Recommendations Using COBIT 2019 for the IT Consulting Industry,” *G-Tech J. Teknol. Terap.*, vol. 7, no. 4, pp. 1391–13400, 2023, doi: 10.33379/gtech.v7i4.3141.
- [27] C. Gudiatto, C. Cahyaningtyas, and N. P., “G-Tech : Jurnal Teknologi Terapan,” *G-Tech J. Teknol. Terap.*, vol. 8, no. 1, pp. 186–195, 2024, [Online]. Available: <https://ejournal.uniramalang.ac.id/index.php/g-tech/article/view/1823/1229>
- [28] G. Wattimury and A. Faza, “COBIT 2019 Implementation for Enhancing IT Governance in Educational Institutions,” *JISKA (Jurnal Inform. Sunan Kalijaga)*, vol. 8, no. 3, pp. 210–221, 2023, doi: 10.14421/jiska.2023.8.3.210-221.
- [29] I. Rudskaya, D. Kryzhko, A. Shvediani, and M. Missler-Behr, “Regional Open Innovation Systems in a Transition Economy: A Two-Stage DEA Model to Estimate Effectiveness,” *J. Open Innov. Technol. Mark. Complex.*, vol. 8, no. 1, p. 41, 2022, doi: 10.3390/joitmc8010041.
- [30] O. Maali, B. Lines, J. Smithwick, K. Hurtado, and K. Sullivan, “Change management practices for adopting new technologies in the design and construction industry,” *J. Inf. Technol. Constr.*, vol. 25, no. April, pp. 325–341, 2020, doi: 10.36680/J.ITCON.2020.019.
- [31] M. V Lucas, “S Upplier M Anagement P Ractices,” no. April, pp. 1–42, 1996, doi: 10.24191/smrj.v20i1.22116.

- [32] J. B. Munyaka and V. S. S. Yadavalli, "Inventory Management Concepts and Implementations: a Systematic Review," *South African J. Ind. Eng.*, vol. 33, no. 2, pp. 15–36, 2022, doi: 10.7166/33-2-2527.
- [33] M. Yuliyanti, A. Agustin, S. D. Utami, S. Purnomo, and S. Wijaya, "Jurnal Inovasi Pendidikan," vol. 6, no. 1, pp. 634–649, 2024.
- [34] R. Ramadhani, F. A. Rezy, O. Herdiyanto, and I. G. Waluyo, "Penerapan Tata Kelola Teknologi Informasi Pada Instansi (Systematic Literature Review)," *JUTECH J. Educ. Technol.*, vol. 4, no. 2, pp. 140–149, 2023, doi: 10.31932/jutech.v4i2.3014.
- [35] S. Y. Lee, A. Ramasamy, and J. H. Rhee, *Introduction and Methodology*. 2014. doi: 10.1007/978-3-642-55058-4_1.
- [36] L. Li, "Application of ERP information System in Business," *Int. J. Comput. Sci. Inf. Technol.*, vol. 1, no. 1, pp. 194–200, 2023, doi: 10.62051/ijcsit.v1n1.24.
- [37] N. M. Alsharari, "(Erp) in the United Arab Emirates : a Case of Musanada," *Int. J. Technol. Innov. Manag.*, vol. 2, no. 1, pp. 1–22, 2022.
- [38] J. Informasi, "Pengukuran Kinerja Menggunakan ITIL V3 Divisi IT Operation PT XYZ," vol. 5, pp. 102–111, 2023, doi: 10.37034/jidt.v5i1.281.
- [39] I. Santosa and R. Mulyana, "The IT Services Management Architecture Design for Large and Medium-sized Companies based on ITIL 4 and TOGAF Framework," *Int. J. Informatics Vis.*, vol. 7, no. 1, pp. 30–36, 2023, doi: 10.30630/joiv.7.1.1590.
- [40] Rakhmadi Rahman, "PERENCANAAN ENTERPRISE RESOURCE PLANNING MENGGUNAKAN TOGAF ARCHITECTURE DEVELOPMENT METHODE SEBAGAI SALAH SATU STRATEGI PENGEMBANGAN PERUSAHAAN (Studi kasus di Institut Teknologi Bacharuddin Jusuf Habibie)," *J. Ilm. Sains Teknol. Dan Inf.*, vol. 1, no. 2, pp. 33–49, 2023, doi: 10.59024/jiti.v1i2.237.
- [41] Y. U. Chandra and S. Harso Supangkat, "Smart Community Model using TOGAF to Help Higher Education Students on Internship Program," *7th Int. Conf. ICT Smart Soc. AIoT Smart Soc. ICISS 2020 - Proceeding*, pp. 1–6, 2020, doi: 10.1109/ICISS50791.2020.9307551.
- [42] H. Maulana *et al.*, "Penyesuaian Sistem Tata Kelola Pada Institut Teknologi Kalimantan Dengan Menggunakan Cobit 2019 Pelayanan Teknis (UPT) dan tim ad hoc . Salah satu tugas pengelola TI di perguruan tata kelola teknologi informasi adalah Control Objective for Information a," *J. Sist. Inf.*, vol. 12, no. 2, pp. 2060–2074, 2020.
- [43] (SACA, *Governance and Management Objectives*. 2018. [Online]. Available: <https://www.isaca.org/resources/cobit>
- [44] G. D. COBIT, *Designing an Information and Technology Governance*

Solution. 2018.

- [45] U. F. Afifah and S. Adam, "Pemetaan Tata Kelola Teknologi Informasi melalui Desain Faktor Framework COBIT 2019 pada Perusahaan Manufaktur X Mapping Information Technology Governance Using the Design Factor Framework COBIT 2019 at Manufacturing Company X," vol. 13, pp. 273–282, 2024.
- [46] M. Ahmad, "Practical Guidelines for Applying the Raci Model in Recruitment Practices," *Eur. J. Hum. Resour. Manag. Stud.*, vol. 7, no. 2, pp. 1–11, 2024, doi: 10.46827/ejhrms.v7i2.1619.
- [47] S. A. Hirmer, H. George-Williams, J. Rhys, D. McNicholl, and M. McCulloch, "Stakeholder decision-making: Understanding Sierra Leone's energy sector," *Renew. Sustain. Energy Rev.*, vol. 145, no. January 2023, p. 111093, 2021, doi: 10.1016/j.rser.2021.111093.
- [48] E. Amore, T. Dilger, C. Ploder, R. Bernsteiner, and M. Mezzenzana, "Leverage the COBIT 2019 Design Toolkit in an SME Context: A Multiple Case Study," *KnE Soc. Sci.*, vol. 2023, pp. 73–101, 2023, doi: 10.18502/kss.v8i1.12636.
- [49] G. D. COBIT, *Designing an Information and Technology Governance Solution*. 2018.
- [50] L. Lubna, A. H. Muhammad, and A. Purwanto, "Identifikasi Level Tata Kelola TI Dan Penilaian Tingkat Capability Level Menggunakan Cobit 2019," *JUPI (Jurnal Ilm. Penelit. dan Pembelajaran Inform.)*, vol. 8, no. 3, pp. 815–827, 2023, doi: 10.29100/jupi.v8i3.3947.
- [51] I. Schedule *et al.*, "No 主観的健康感を中心とした在宅高齢者における健康関連指標に関する共分散構造分析Title," *J. Econ. Perspect.*, vol. 2, no. 1, pp. 1–4, 2022, [Online]. Available: <http://www.ifpri.org/themes/gssp/gssp.htm%0Ahttp://files/171/Cardon-2008-Coaching-d'équipe.pdf%0Ahttp://journal.um-surabaya.ac.id/index.php/JKM/article/view/2203%0Ahttp://mpoc.org.my/malaysian-palm-oil-industry/%0Ahttps://doi.org/10.1080/23322039.2017>
- [52] A. Angelina and M. Fianty, "Capability Level Assessments of Information Security Controls: An Empirical Analysis of Practitioners Assessment Capabilities," *G-Tech J. Teknol. Terap.*, vol. 8, no. 1, pp. 91–103, 2023, doi: 10.33379/gtech.v8i1.3509.
- [53] R. Delima, H. B. Santoso, and J. Purwadi, "Architecture vision for Indonesian Integrated Agriculture Information Systems using TOGAF framework," *2016 Int. Conf. Informatics Comput. ICIC 2016*, pp. 66–71, 2017, doi: 10.1109/IAC.2016.7905691.
- [54] Y. Al-Ashmoery, H. Haider, A. Haider, N. Nasser, and M. Al-Sarem, "Impact of IT Service Management and ITIL Framework on the Businesses,"

Int. Conf. Mod. Trends ICT Ind. Towar. Excell. ICT Ind. MTICTI 2021, no. December, 2021, doi: 10.1109/MTICTI53925.2021.9664763.

- [55] ISACA, *COBIT® 2019 Implementation Guide: Implementing and Optimizing an Information and Technology Governance Solution*. 2018.
- [56] E. Nachrowi, Y. Nurhadryani, and H. Sukoco, “Evaluation of Governance and Management of Information Technology Services Using Cobit 2019 and ITIL 4,” vol. 4, pp. 764–774, 2020, doi: 10.29207/resti.v4i4.2265.

