

## DAFTAR PUSTAKA

- [1] P. Oghazi, F. Fakhrai Rad, S. Karlsson, and D. Haftor, “RFID and ERP systems in supply chain management,” *European Journal of Management and Business Economics*, vol. 27, no. 2. Emerald Group Holdings Ltd., pp. 171–182, Jun. 15, 2018. doi: 10.1108/ejmbe-02-2018-0031.
- [2] K. Vadivelu, M. Kannan, N. Balaji, N. Poongavanam, S. Tamilselvan, and R. Rajakumar, “Optimization Algorithms View project Crop Yield Prediction using Machine Learning Algorithms View project CLOUD-ERP: IMPLEMENTATION STRATEGIES, BENEFITS AND CHALLENGES”, doi: 10.1007/978-3-319-25153.
- [3] R. Hrishev, “ERP systems and data security,” in *IOP Conference Series: Materials Science and Engineering*, Institute of Physics Publishing, Jul. 2020. doi: 10.1088/1757-899X/878/1/012009.
- [4] R. P. Estébanez, “Assessing the Benefits of an ERP Implementation in SMEs. An Approach from the Accountant’s Perspective,” *Scientific Annals of Economics and Business*, vol. 68, no. 1, pp. 63–73, 2021, doi: 10.47743/saeb-2021-0006.
- [5] “Cloud ERP in Malaysia: Benefits, Challenges, and Opportunities,” *International Journal of Advanced Trends in Computer Science and Engineering*, vol. 9, no. 5, pp. 7510–7516, Oct. 2020, doi: 10.30534/ijatcse/2020/85952020.
- [6] M. O. Malik and N. Khan, “Analysis of ERP implementation to develop a strategy for its success in developing countries,” *Production Planning and Control*, pp. 1–16, 2020, doi: 10.1080/09537287.2020.1784481.
- [7] F. Rahman, “EVALUASI PENERAPAN ENTERPRISE RESOURCES PLANNING (ERP) TERHADAP PENYAJIAN LAPORAN KEUANGAN (STUDI KASUS DI PT. SURYA CITRA TELEVISI),” *KREATIF : Jurnal Ilmiah Prodi Manajemen Universitas Pamulang*, vol. 6, no. 3, pp. 109–126, Jul. 2018, doi: 10.32493/JK.V6I3.Y2018.P109-126.
- [8] S. J. Prasetyo, M. Lubis, R. W. Witjaksono, and A. H. Azizah, “Critical Failure Factors in Enterprise Resource Planning (ERP) Implementation: Case Study of PT.Toyota Astra Motor Indonesia,” *Proceedings of 2019 4th International Conference on Informatics and Computing, ICIC 2019*, Oct. 2019, doi: 10.1109/ICIC47613.2019.8985720.
- [9] S. D. Larasati, I. Eitiveni, and P. Mahardhika, “Analysis of ERP Critical Failure Factors: A Case Study in an Indonesian Mining Company,” *Jurnal Sistem Informasi*, vol. 19, no. 2, pp. 34–47, Oct. 2023, doi: 10.21609/JSI.V19I2.1291.

- [10] M. N. H. Alvianto, N. P. Adam, I. A. Sodik, E. Sedyono, and A. P. Widodo, "Dampak Dan Faktor Kesuksesan Penerapan Enterprise Resource Planning Terhadap Kinerja Organisasi: Systematic Literature Review," *Jurnal Nasional Teknologi dan Sistem Informasi*, vol. 7, no. 3, pp. 172–180, Jan. 2021, doi: 10.25077/TEKNOSI.V7I3.2021.172-180.
- [11] F. B. Poroca, "The SAP S/4HANA system and digital transformation in organizations," *Revista Científica Multidisciplinar Núcleo do Conhecimento*, 2023, doi: 10.32749/nucleodoconhecimento.com.br/technology-en/digital-transformation.
- [12] M. Gaur, "SAP ECC to S/4HANA System Conversion Critical Success Factors," *SSRN Electronic Journal*, 2020, doi: 10.2139/ssrn.3684050.
- [13] L. Syafiraliyany, M. Lubis, and R. W. Witjaksono, "Analysis of Critical Success Factors from ERP System Implementation in Pharmaceutical Fields by Information System Success Model," in *Proceedings of 2019 4th International Conference on Informatics and Computing, ICIC 2019*, 2019. doi: 10.1109/ICIC47613.2019.8985678.
- [14] "APP Sinar Mas konsisten terapkan transformasi digital dalam mendukung perkembangan industry pulp dan kertas yang berkelanjutan di Indonesia." Accessed: Oct. 02, 2023. [Online]. Available: <https://asiapulppaper.com/in/-/app-sinar-mas-konsisten-terapkan-transformasi-digital-dalam-mendukung-perkembangan-industry-pulp-dan-kertas-yang-berkelanjutan-di-indonesia>
- [15] "GARUDA+ Tahap 2: Harmonisasi Proses Bisnis, Sumber Daya Manusia, dan Industri 4.0." Accessed: Jan. 26, 2024. [Online]. Available: <https://app.co.id/in/-/garuda-tahap-2-harmonisasi-proses-bisnis-sumber-daya-manusia-dan-industri-4.0>
- [16] M. Gaur, "ERP Migration Challenges and Solution Approach for Digital Transformation To SAP S/4HANA For SAP Customers," *SSRN Electronic Journal*, Aug. 2020, doi: 10.2139/ssrn.3664153.
- [17] J. R. Kala Kamdjoug, R. E. Bawack, and A. E. T. Tayou, "An ERP success model based on agency theory and IS success model: The case of a banking institution in Africa," *Business Process Management Journal*, vol. 26, no. 6, 2020, doi: 10.1108/BPMJ-04-2018-0113.
- [18] H. N. Sabeh, M. H. Husin, D. M. H. Kee, A. S. Baharudin, and R. Abdullah, "A Systematic Review of the DeLone and McLean Model of Information Systems Success in an E-Learning Context (2010-2020)," *IEEE Access*, vol. 9. 2021. doi: 10.1109/ACCESS.2021.3084815.

- [19] H. Hermawan, "Successful Implementation of Enterprise Resource Planning," *The Winners*, vol. 20, no. 1, 2019, doi: 10.21512/tw.v20i1.5359.
- [20] Z. H. Khand and M. R. Kalhoro, "Testing and Validating DeLone and MacLean IS Model: ERP System Success in Higher Education Institutions of Pakistan," *Engineering, Technology and Applied Science Research*, vol. 10, no. 5, 2020, doi: 10.48084/etasr.3762.
- [21] C. Sena Nugraha, D. Witarsyah, M. Saputra, M. Eka Saputri, D. Rianto, and J. Bazen, "Correlation and Evaluation Analysis Using the Information System Success Model in Implementation of Enterprise Resource Planning (ERP) Supply Chain Management for Oil and Gas Industry," in *2020 International Conference on Advancement in Data Science, E-Learning and Information Systems, ICADEIS 2020*, 2020. doi: 10.1109/ICADEIS49811.2020.9277465.
- [22] R. Dwipanilih and V. U. Tjhin, "Evaluation of the Success of Enterprise Resource Planning in A Company Engaged in the Pharmaceutical Distribution with the Information System Success Model," *KESATRIA: Jurnal Penerapan Sistem Informasi (Komputer & Manajemen)*, vol. 4, no. 1, 2023.
- [23] A. Fathurohman, N. Legowo, U. Bina Nusantara, and C. Author, "Analysis of the Success Factors for Implementing Enterprise Resource Planning (ERP) Using the Delone and Mclean Models," *Management Studies and Entrepreneurship Journal*, vol. 4, no. 3, 2023.
- [24] M. R. Ilmawawn and V. Pujani, "Analisis Keberhasilan Enterprise Resource Planning Menggunakan Model DeLone and McLean Tingkat Individual," *Jurnal Nasional Teknologi dan Sistem Informasi*, vol. 6, no. 1, 2020, doi: 10.25077/teknosi.v6i1.2020.64-73.
- [25] M. Muhammad and A. Arief, "EVALUASI FAKTOR-FAKTOR SUKSES SISTEM INFORMASI RUMAH SAKIT PADA RUMAH SAKIT XYZ MENGGUNAKAN MODEL DELONE & MCLEAN," *IJIS - Indonesian Journal On Information System*, vol. 5, no. 2, 2020, doi: 10.36549/ijis.v5i2.117.
- [26] I. D. Pangestu, F. Fahrullah, and N. W. W. Sari, "Evaluasi kesuksesan penggunaan sistem informasi accurate menggunakan delone and mclean models," *Jurnal CoSciTech (Computer Science and Information Technology)*, vol. 4, no. 1, 2023, doi: 10.37859/coscitech.v4i1.4033.
- [27] W. M. Nurrohmah and J. Wiratama, "Enterprise Resource Planning (ERP) SAP Business One Evaluation and Improvement Recommendation using Customized Odoo," *Ultima Infosys : Jurnal Ilmu Sistem Informasi*, vol. 13, no. 2, 2022.

- [28] “Arti kata evaluasi - Kamus Besar Bahasa Indonesia (KBBI) Online.” Accessed: Jan. 26, 2024. [Online]. Available: <https://kbbi.web.id/evaluasi>
- [29] E. Winaryati, “E-Book Model-Model Evaluasi, Aplikasi dan Kombinasinya,” 2021.
- [30] Y. I. Maulana and A. Salim, “Evaluasi Penggunaan Supporting Applications For Quick Data Search (SuApQuDaS) Dengan Metode PIECES Framework,” *Jurnal Ilmiah Teknologi Informasi Asia*, vol. 15, no. 1, 2021, doi: 10.32815/jitika.v15i1.512.
- [31] J. Manajemen Informasi dan Administrasi Kesehatan, A. Pramesti Putri Cahyani, F. Hakam, F. Nurbaya, P. Rekam Medis dan Informasi Kesehatan, and F. Kesehatan Masyarakat, “EVALUASI PENERAPAN SISTEM INFORMASI MANAJEMEN PUSKESMAS (SIMPUS) DENGAN METODE HOT-FIT DI PUSKESMAS GATAK,” *Jurnal Manajemen Informasi dan Administrasi Kesehatan*, vol. 3, no. 2, Nov. 2020, doi: 10.32585/JMIAK.V3I2.1003.
- [32] Y. I. Maulana and A. Salim, “Evaluasi Penggunaan Supporting Applications For Quick Data Search (SuApQuDaS) Dengan Metode PIECES Framework,” *Jurnal Ilmiah Teknologi Informasi Asia*, vol. 15, no. 1, 2021, doi: 10.32815/jitika.v15i1.512.
- [33] A. P. Utomo, N. Mariana, and Saefurrochman, “Evaluasi Keberhasilan Sistem Informasi Universitas,” *JATISI (Jurnal Teknik Informatika dan Sistem Informasi)*, vol. 10, no. 1, 2023.
- [34] M. O. Malik and N. Khan, “Analysis of ERP implementation to develop a strategy for its success in developing countries,” *Production Planning and Control*, pp. 1–16, 2020, doi: 10.1080/09537287.2020.1784481.
- [35] “Modul-modul Utama dalam Sistem Enterprise Resource Planning – Himpanan Mahasiswa Komputer Akuntansi.” Accessed: Sep. 27, 2022. [Online]. Available: <https://student-activity.binus.ac.id/himka/2018/10/15/modul-modul-utama-dalam-sistem-enterprise-resource-planning/>
- [36] “Apa itu SAP S/4HANA? | IBM.” Accessed: Mar. 05, 2024. [Online]. Available: <https://www.ibm.com/id-id/topics/sap-s4hana>
- [37] S. Kulkarni, *Implementing SAP S/4HANA: A framework for planning and executing SAP S/4HANA projects*. 2019. doi: 10.1007/978-1-4842-4520-0.
- [38] P. Yosevine, R. S. Oetama, J. Setiawan, and E. Princes, “Enterprise Resource Planning (ERP) Evaluation and Implementation: A Case Study,” *Journal of Multidisciplinary Issues*, vol. 1, no. 1, 2021, doi: 10.53748/jmis.v1i1.10.



- [39] E. P. Ifinedo, *Enterprise Resource Planning System Success Assessment: An Integrative Framework*. University of Jyväskylä, 2006.
- [40] J. Hazarika, “SPSS as a means for scientific analysis in social science research,” *International Journal of Innovative Technology and Exploring Engineering*, vol. 8, no. 12, 2019, doi: 10.35940/ijitee.L3252.1081219.
- [41] A. Rahman and Md. G. MuktaDir, “SPSS: An Imperative Quantitative Data Analysis Tool for Social Science Research,” *International Journal of Research and Innovation in Social Science*, vol. 05, no. 10, 2021, doi: 10.47772/ijriss.2021.51012.
- [42] K. Sada Harahap *et al.*, “KAJIAN PENGENDALIAN MUTU PRODUK TUNA LOIN PRECOOKED FROZEN MENGGUNAKAN METODE SKALA LIKERT DI PERUSAHAAN PEMBEKUAN TUNA,” *Aurelia Journal*, vol. 2, no. 1, pp. 29–38, Nov. 2020, doi: 10.15578/AJ.V2I1.9392.
- [43] J. Mumu, B. Tanujaya, R. Charitas, and I. Prahmana, “Likert Scale in Social Sciences Research: Problems and Difficulties,” *FWU Journal of Social Sciences*, vol. 16, no. 4, 2022, doi: 10.51709/19951272/Winter2022/7.
- [44] G. Pescaroli, O. Velazquez, I. Alcántara-Ayala, C. Galasso, P. Kostkova, and D. Alexander, “A Likert Scale-Based Model for Benchmarking Operational Capacity, Organizational Resilience, and Disaster Risk Reduction,” *International Journal of Disaster Risk Science*, vol. 11, no. 3, 2020, doi: 10.1007/s13753-020-00276-9.
- [45] G. B. Dourado, G. H. Volpato, R. R. de Almeida-Pedrin, P. V. Pedron Oltramari, T. M. Freire Fernandes, and A. C. de Castro Ferreira Conti, “Likert scale vs visual analog scale for assessing facial pleasantness,” *American Journal of Orthodontics and Dentofacial Orthopedics*, vol. 160, no. 6, 2021, doi: 10.1016/j.ajodo.2020.05.024.
- [46] “Delone & McLean IS Success Model – School of Information Systems.” Accessed: Mar. 31, 2024. [Online]. Available: <https://sis.binus.ac.id/2019/04/11/delone-mclean-is-success-model/>
- [47] W. H. DeLone and E. R. McLean, “Information systems success: The quest for the dependent variable,” *Information Systems Research*, vol. 3, no. 1, 1992, doi: 10.1287/isre.3.1.60.
- [48] D. Sichinskiy, Andrey. Melnikov, and G. Kochergin, “Methodology Development for Evaluating the Effectiveness of Implemented Regional Government Information Systems,” 2020. doi: 10.2991/aisr.k.201029.019.
- [49] W. H. DeLone and E. R. McLean, “The DeLone and McLean Model of Information Systems Success: A Ten-Year Update,” *Journal of*

- Management Information Systems*, vol. 19, no. 4, pp. 9–30, 2003, doi: 10.1080/07421222.2003.11045748.
- [50] Muhammad Nusrang, Muh. Fahmuddin, and Hardianti Hafid, “PENERAPAN METODE STRUCTURAL EQUATION MODELLING-PARTIAL LEAST SQUARES (SEM-PLS) DALAM MENGEVALUASI FAKTOR-FAKTOR YANG MEMPENGARUHI PDRB DI INDONESIA,” *SEMINAR NASIONAL DIES NATALIS 62*, vol. 1, 2023, doi: 10.59562/semnasdies.v1i1.1088.
- [51] D. F. Mellanie *et al.*, “Kesuksesan Aplikasi Zoom Sebagai Media Pembelajaran Daring di Masa Pandemi Covid 19 Pada Program Studi Sistem Informasi Fakultas Teknik Universitas Mulawarman,” *Adopsi Teknologi dan Sistem Informasi (ATASI)*, vol. 1, no. 1, 2022, doi: 10.30872/atasi.v1i1.30.
- [52] R. R. Marlina, “PARTIAL LEAST SQUARE-STRUCTURAL EQUATION MODELING PADA HUBUNGAN ANTARA TINGKAT KEPUASAN MAHASISWA DAN KUALITAS GOOGLE CLASSROOM BERDASARKAN METODE WEBQUAL 4.0,” *Jurnal Matematika, Statistika dan Komputasi*, vol. 16, no. 2, 2019, doi: 10.20956/jmsk.v16i2.7851.
- [53] E. Suwarni, A. Lukitaningsih, and M. Fadhilah, “Analisis Loyalitas Pelanggan Ditinjau dari Nilai Pelanggan, Lokasi dan Persepsi Harga dengan Kepuasan Pelanggan sebagai Variabel Intervening pada Pelanggan Indomaret di Yogyakarta,” *Al-Kharaj : Jurnal Ekonomi, Keuangan & Bisnis Syariah*, vol. 5, no. 2, 2022, doi: 10.47467/alkharaj.v5i2.1259.
- [54] Irwan and K. Adam, “Metode Partial Least Square (Pls) Dan Terapannya,” *Teknosains*, vol. 9, no. 1, 2020.
- [55] F. Adi Artanto, R. Fahlevi, and N. Ajeng Rachmayani, “Partial Least Square-Structural Equation Modeling (PLS-SEM) Pada Hubungan Kepuasan Konsumen Terhadap Produk (Studi Kasus Perkumpulan Penggiat Programmer Indonesia),” *Surya Informatika*, vol. VOL 11 NO., no. SSN: 2477-3042, 2021.
- [56] D. K. Musyaffi, A. M., Khairunnisa, H., & Respati, *Konsep dasar structural equation model-partial least square (sem-pls) menggunakan smartpls*. 2022.
- [57] M. Sarstedt and J. H. Cheah, “Partial least squares structural equation modeling using SmartPLS: a software review,” *Journal of Marketing Analytics*, vol. 7, no. 3. 2019. doi: 10.1057/s41270-019-00058-3.
- [58] S. Sayyida, “STRUCTURAL EQUATION MODELING (SEM) DENGAN SMARTPLS DALAM MENYELESAIKAN PERMASALAHAN DI

- BIDANG EKONOMI,” *Journal MISSY (Management and Business Strategy)*, vol. 4, no. 1, 2023, doi: 10.24929/missy.v4i1.2610.
- [59] M. A. Pachkiv and L. Ya. Shpilchak, “MS FORMS APPLICATION DURING INTERSESSION TESTING OF PART-TIME STUDENTS,” *Art of Medicine*, vol. 23, no. 3, 2022, doi: 10.21802/artm.2022.3.23.144.
- [60] M. F. Asnawi, “PENGARUH KUALITAS SISTEM, KUALITAS INFORMASI, KUALITAS LAYANAN, DAN PARTISIPASI PENGGUNA TERHADAP KEPUASAN PENGGUNA SISTEM: STUDI KASUS PADA BAGIAN OPERASIONAL VSAT IP PT. SEMESTA CITRA MEDIA,” *SEMNASTEKNOMEDIA ONLINE*, vol. 5, no. 1, pp. 1-2–157, Feb. 2017, Accessed: May 02, 2024. [Online]. Available: <https://ojs.amikom.ac.id/index.php/semnasteknomedia/article/view/1614>
- [61] H. Kalbasi *et al.*, “Extending the Gable et al. enterprise systems success measurement model: a preliminary study,” *Sweden: Lulea University*. Available: *epubl. itu. se/ ...*, vol. XVII, no. 4, 2006.
- [62] U. K. Sari, H. J. Setyadi, and P. P. Widagdo, “Evaluasi Kesuksesan Sistem Informasi Terpadu Layanan Prodi (SIPL0) Menggunakan Model Delone Dan Mclean Pada Fakultas Teknik Universitas Mulawarman,” *Adopsi Teknologi dan Sistem Informasi (ATASI)*, vol. 2, no. 1, 2023, doi: 10.30872/atasi.v2i1.536.
- [63] F. Spty Rahayu, R. Apriliyanto, and Y. Sigit Purnomo Wuryo Putro, “Analisis Kesuksesan Sistem Informasi Kemahasiswaan (SIKMA) dengan Pendekatan Model DeLone dan McLean,” *Indonesian Journal of Information Systems*, vol. 1, no. 1, 2018, doi: 10.24002/ijis.v1i1.1704.
- [64] G. Anuraga, A. Indrasetianingsih, and M. Athoillah, “Pelatihan Pengujian Hipotesis Statistika Dasar dengan Software R,” *BUDIMAS: JURNAL PENGABDIAN MASYARAKAT*, vol. 3, no. 2, pp. 327–334, Jul. 2021, doi: 10.29040/BUDIMAS.V3I2.2412.
- [65] D. Firmansyah, S. Pasim Sukabumi, and S. Al Fath Sukabumi, “Teknik Pengambilan Sampel Umum dalam Metodologi Penelitian: Literature Review,” *Jurnal Ilmiah Pendidikan Holistik (JIPH)*, vol. 1, no. 2, pp. 85–114, Aug. 2022, doi: 10.55927/JIPH.V1I2.937.
- [66] N. Suryani, Ms. Jailani, N. Suriani, R. Raden Mattaheer Jambi, and U. Sulthan Thaha Saifuddin Jambi, “Konsep Populasi dan Sampling Serta Pemilihan Partisipan Ditinjau Dari Penelitian Ilmiah Pendidikan,” *IHSAN: Jurnal Pendidikan Islam*, vol. 1, no. 2, pp. 24–36, Jul. 2023, doi: 10.61104/IHSAN.V1I2.55.

- [67] C. Andrade, "The Inconvenient Truth About Convenience and Purposive Samples," *Indian J Psychol Med*, vol. 43, no. 1, 2021, doi: 10.1177/0253717620977000.
- [68] A. Purwanto, M. Asbari, and T. I. Santoso, "Analisis Data Penelitian Marketing: Perbandingan Hasil antara Amos, SmartPLS, WarpPLS, dan SPSS Untuk Jumlah Sampel Besar," *Journal of Industrial Engineering & Management Research*, vol. 2, no. 4, pp. 216–227, Jul. 2021, doi: 10.7777/JIEMAR.V2I4.178.
- [69] R. A. Permata, Syaidatussalihah, and Abdurahim, "Analisis Data Penelitian Kesehatan: Perbandingan Hasil antara SmartPLS, R dan IBM SPSS untuk Jumlah Sampel Kecil," *JSN : Jurnal Sains Natural*, vol. 1, no. 1, pp. 17–22, Jan. 2023, doi: 10.35746/JSN.V1I1.303.

