

DAFTAR PUSTAKA

- Ahmed, M. H., Bogale, A. D., Tilahun, B., Kalayou, M. H., Klein, J., Mengiste, S. A., & Endehabtu, B. F. (2020). Intention to use electronic medical record and its predictors among health care providers at referral hospitals, north-West Ethiopia, 2019: Using unified theory of acceptance and use technology 2(UTAUT2) model. *BMC Medical Informatics and Decision Making*, 20(1). <https://doi.org/10.1186/s12911-020-01222-x>
- Alfaries, A., Mengash, H., Yasar, A., & Shakshuki, E. (Eds.). (2019). Advances in Data Science, Cyber Security and IT Applications (Vol. 1098). Springer International Publishing. <https://doi.org/10.1007/978-3-030-36368-0>
- Amano, A., Brown-Johnson, C. G., Winget, M., Sinha, A., Shah, S., Sinsky, C. A., Sharp, C., Shanafelt, T., & Skeff, K. (2023). Perspectives on the Intersection of Electronic Health Records and Health Care Team Communication, Function, and Well-being. *JAMA Network Open*, 6(5), e2313178–e2313178. <https://doi.org/10.1001/jamanetworkopen.2023.13178>
- Ansori, de N. Al. (2022). Baru 12 Persen Rumah Sakit Punya Rekam Medik Elektronik.
- Arfi, W. Ben, Nasr, I. Ben, Kondrateva, G., & Hikkerova, L. (2021). The role of trust in intention to use the IoT in eHealth: Application of the modified UTAUT in a consumer context. *Technological Forecasting and Social Change*, 167. <https://doi.org/10.1016/j.techfore.2021.120688>
- Bogale, A. (2021). Implementation status of health management information system in hospitals of south west Shoa zone, Oromia, central Ethiopia. *ClinicoEconomics and Outcomes Research*, 13, 1–8. <https://doi.org/10.2147/CEOR.S288998>
- Badan Pusat Statistik Indonesia. (2023). Statistical Yearbook of Indonesia 2023. In D. of S. Dissemination (Ed.), *Badan Pusat Statistik* (Vol. 1101001). <https://www.bps.go.id/publication/2020/04/29/e9011b3155d45d70823c141f/statistik-indonesia-2020.html>
- Cape Peninsula University of Technology. *Faculty of Business and Management*. (2018). Proceedings of the International Conference on Business and Management Dynamics 2016 : sustainable economies in the information economy : Cape Town, South Africa, 7 Sept. 2016–8 Sept. 2016.
- Chen, P. T., Lin, C. L., & Wu, W. N. (2020). Big data management in healthcare: Adoption challenges and implications. *International Journal of Information Management*, 53. <https://doi.org/10.1016/j.ijinfomgt.2020.102078>
- Cho, Y., Kim, M., & Choi, M. (2021). Factors associated with nurses' user resistance to change of electronic health record systems. *BMC Medical Informatics and Decision Making*, 21(1). <https://doi.org/10.1186/s12911-021-01581-z>
- Creswell, J. W., & David Creswell, J. (2018). Research Design: Qualitative, Quantitative, and Mixed Methods Approaches (Fifth). *Sage Publication*.

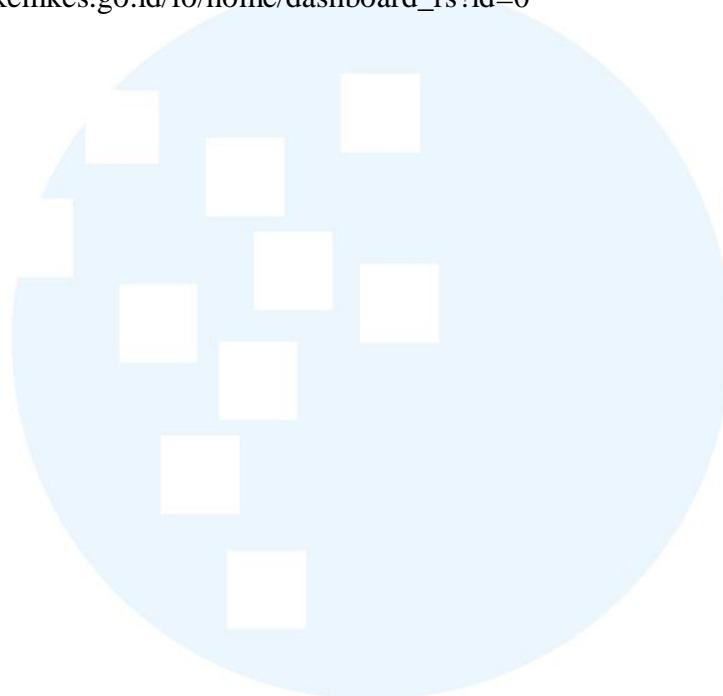
- Davis, F. D. (1986). A Technology Acceptance Model For Empirically Testing New End-User Information Systems: Theory And Results.
- De Benedictis, A., Lettieri, E., Gastaldi, L., Masella, C., Urgu, A., & Tartaglini, D. (2020). Electronic Medical Records implementation in hospital: An empirical investigation of individual and organizational determinants. *Plos One*, 15(6), e0234108. <https://doi.org/10.1371/journal.pone.0234108>
- Ghozali, I. (2018). *Application of multivariate analysis with IBM SPSS 25 Program*. Semarang: Diponegoro University Publishing Agency.
- Gurzki, H., Schlatter, N., & Woisetschläger, D. M. (2019). Crafting Extraordinary Stories: Decoding Luxury Brand Communications. *Journal of Advertising*, 48(4), 401–414. <https://doi.org/10.1080/00913367.2019.1641858>
- Harahap, N. C., Handayani, P. W., & Hidayanto, A. N. (2022). Barriers and facilitators of personal health record adoption in Indonesia: Health facilities' perspectives. *International Journal of Medical Informatics*, 162. <https://doi.org/10.1016/j.ijmedinf.2022.104750>
- Howard, J., Fisher, Z., Kemp, A. H., Lindsay, S., Tasker, L. H., & Tree, J. J. (2020). Exploring the barriers to using assistive technology for individuals with chronic conditions: a meta-synthesis review. In *Disability and Rehabilitation: Assistive Technology* (pp. 1–19). Taylor and Francis Ltd. <https://doi.org/10.1080/17483107.2020.1788181>
- Ikawati, F. R. (2024). Efektivitas Penggunaan Rekam Medis Elektronik Terhadap Peningkatan Kualitas Pelayanan Pasien di Rumah Sakit. *Ranah Research*, Vol. 6 No.(6 Maret 2024).
- Iyanna, S., Kaur, P., Ractham, P., Talwar, S., & Najmul Islam, A. K. M. (2022a). Digital transformation of healthcare sector. What is impeding adoption and continued usage of technology-driven innovations by end-users? *Journal of Business Research*, 153, 150–161. <https://doi.org/10.1016/j.jbusres.2022.08.007>
- Joseph F. Hair, Jr. G. T. M. H. C. M. R. M. S. (2021). A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM) (Third). *SAGE Publications*.
- Kemenkes, D. J. P. K. (2023a). Penerapan Rekam Medis Elektronik di Fasilitas Kesehatan di Indonesia.
- Kemenkes, D. J. P. K. (2023b). Rekam Medis Elektronik: Tujuan dan Manfaatnya.
- Kemenkes, S. N. S. B. (2022). Fasyankes Wajib Terapkan Rekam Medis Elektronik.
- Khatib, M. El, Hamidi, S., Ameeri, I. Al, Zaabi, H. Al, & Marqab, R. Al. (2022). Digital Disruption and Big Data in Healthcare-Opportunities and Challenges. *ClinicoEconomics and Outcomes Research*, 14, 563–574. <https://doi.org/10.2147/CEOR.S369553>
- Kim, T. B., & Ho, C. T. B. (2021). Validating the moderating role of age in multi-perspective acceptance model of wearable healthcare technology. *Telematics and Informatics*, 61. <https://doi.org/10.1016/j.tele.2021.101603>

- Laukka, E., Huhtakangas, M., Heponiemi, T., & Kanste, O. (2020). Identifying the roles of healthcare leaders in HIT implementation: A scoping review of the quantitative and qualitative evidence. In *International Journal of Environmental Research and Public Health* (Vol. 17, Issue 8). MDPI AG. <https://doi.org/10.3390/ijerph17082865>
- Laukkanen, T., Sinkkonen, S., Kivijärvi, M., & Laukkanen, P. (2007). Innovation resistance among mature consumers. *Journal of Consumer Marketing*, 24(7), 419–427. <https://doi.org/10.1108/07363760710834834>
- Mahajan, H. B., Rashid, A. S., Junnarkar, A. A., Uke, N., Deshpande, S. D., Futane, P. R., Alkhayyat, A., & Alhayani, B. (2023). Integration of Healthcare 4.0 and blockchain into secure cloud-based electronic health records systems. *Applied Nanoscience (Switzerland)*, 13(3), 2329–2342. <https://doi.org/10.1007/s13204-021-02164-0>
- Nguyen, K. H., Wright, C., Simpson, D., Woods, L., Comans, T., & Sullivan, C. (2022). Economic evaluation and analyses of hospital-based electronic medical records (EMRs): a scoping review of international literature. In *npj Digital Medicine* (Vol. 5, Issue 1). *Nature Research*. <https://doi.org/10.1038/s41746-022-00565-1>
- Niazhkhani, Z., Toni, E., Cheshmekaboodi, M., Georgiou, A., & Pirnejad, H. (2020). Barriers to patient, provider, and caregiver adoption and use of electronic personal health records in chronic care: a systematic review. *BMC Medical Informatics and Decision Making*, 20(1), 153. <https://doi.org/10.1186/s12911-020-01159-1>
- Putri, A. T. D. (2023). Challenges in implementing electronic medical record in Indonesia healthcare facilities. *Jurnal Medika Hutama*, 4(29 April 2023). <https://www.jurnalmedikahutama.com/index.php/JMH/article/view/632/441>
- Ram, S. (1987). A Model of Innovation Resistance. Association for Consumer Research, 14, 2018.
- Rouidi, M., Elouadi, A. E., Hamdoune, A., Choujani, K., & Chati, A. (2022). TAM-UTAUT and the acceptance of remote healthcare technologies by healthcare professionals: A systematic review. In *Informatics in Medicine Unlocked* (Vol. 32). Elsevier Ltd. <https://doi.org/10.1016/j.imu.2022.101008>
- Saavedra-Nieves, A. (2023). On stratified sampling for estimating coalitional values. *Annals of Operations Research*, 320(1), 325–353. <https://doi.org/10.1007/s10479-022-05044-0>
- Sadiq, M., Adil, M., & Paul, J. (2021). An innovation resistance theory perspective on purchase of eco-friendly cosmetics. *Journal of Retailing and Consumer Services*, 59. <https://doi.org/10.1016/j.jretconser.2020.102369>
- Santos, A., & Ponchio, M. (2021). Functional, psychological and emotional barriers and the resistance to the use of digital banking services. *Innovation & Management Review, ahead-of-p*. <https://doi.org/10.1108/INMR-07-2020-0093>

- Sekaran, U., & Bougie, R. (2016). *Research Methods for Business (th)*. Wiley. www.wileypluslearningspace.com
- Shahbaz, M., Gao, C., Zhai, L. L., Shahzad, F., & Hu, Y. (2019). Investigating the adoption of big data analytics in healthcare: the moderating role of resistance to change. *Journal of Big Data*, 6(1). <https://doi.org/10.1186/s40537-019-0170-y>
- Siriwardhana, Y., Gür, G., Yliantila, M., & Liyanage, M. (2021). The role of 5G for digital healthcare against COVID-19 pandemic: Opportunities and challenges. In ICT Express (Vol. 7, Issue 2, pp. 244–252). *Korean Institute of Communication Sciences*. <https://doi.org/10.1016/j.icte.2020.10.002>
- Soh, P. Y., Heng, H. B., Selvachandran, G., Anh, L. Q., Chau, H. T. M., Son, L. H., Abdel-Baset, M., Manogaran, G., & Varatharajan, R. (2020). Perception, acceptance and willingness of older adults in Malaysia towards online shopping: a study using the UTAUT and IRT models. *Journal of Ambient Intelligence and Humanized Computing*. <https://doi.org/10.1007/s12652-020-01718-4>
- Suryanto, Plummer, V., & Boyle, M. (2017). Healthcare System in Indonesia. *Hospital Topics*, 95(4), 82–89. <https://doi.org/10.1080/00185868.2017.1333806>
- Tissera, S., Jedwab, R., Calvo, R., Dobroff, N., Glozier, N., Hutchinson, A., Leiter, M., Manias, E., Nankervis, K., Rawson, H., & Redley, B. (2021). *Older Nurses' Perceptions of an Electronic Medical Record Implementation*. IOS Press E-Book.
- Talwar, S., Dhir, A., Islam, N., Kaur, P., & Almusharraf, A. (2023). Resistance of multiple stakeholders to e-health innovations: Integration of fundamental insights and guiding research paths. *Journal of Business Research*, 166. <https://doi.org/10.1016/j.jbusres.2023.114135>
- Talwar, S., Talwar, M., Kaur, P., & Dhir, A. (2020). Consumers' resistance to digital innovations: A systematic review and framework development. *Australasian Marketing Journal*, 28(4), 286–299. <https://doi.org/10.1016/j.ausmj.2020.06.014>
- Usman, M., & Qamar, U. (2020). Secure Electronic Medical Records Storage and Sharing Using Blockchain Technology. *Procedia Computer Science*, 174, 321–327. <https://doi.org/10.1016/j.procs.2020.06.093>
- Veenstra, G. L., Rietzschel, E. F., Molleman, E., Heineman, E., Pols, J., & Welker, G. A. (2022). Electronic health record implementation and healthcare workers' work characteristics and autonomous motivation—a before-and-after study. *BMC Medical Informatics and Decision Making*, 22(1), 120. <https://doi.org/10.1186/s12911-022-01858-x>
- Venkatesh, V. (2022). Viswanath Venkatesh Pamplin College of Business Virginia Tech, Blacksburg VA 24061, USA. *Annals of Operations Research*, 308, 641–652. <https://doi.org/10.1007/s10479-020-03918-9> %0 ADOPTION AND USE OF AI TOOLS:%0AA RESEARCH AGENDA GROUNDED IN UTAUT Viswanath Venkatesh%0APamplin College of Business Virginia Tech, Blacksburg VA 24061, USA%0Avenkatesh@vvenkatesh.us 1

Vinta Aryanti Bintoro, A., Setya Wardhana, E., & Dwi Agustin, E. (2022). Evaluation of Electronic Medical Record Format and Security System in Dental Clinic of The General Hospital in Batam City. *In MEDALI Journal* (Vol. 4).

Yankes, D. (2023). Rekap RS Per Kelas (Nasional).
https://sirs.kemkes.go.id/fo/home/dashboard_rs?id=0



UMN
UNIVERSITAS
MULTIMEDIA
NUSANTARA