

DAFTAR PUSTAKA

- [1] A. Anwar and A. P. Wijaya, “Pengembangan it helpdesk ticketing sistem berbasis web di universitas klabat,” *ResearchGate*, 2020, accessed: January 3, 2025. [Online]. Available: https://www.researchgate.net/publication/347711958_Pengembangan_IT_Helpdesk_Ticketing_Sistem_Berbasis_Web_di_Universitas_Klabat
- [2] PT Roman Ceramic International. (2023) Company profile. Roman Ceramic. [Accessed: Oct. 31, 2024]. [Online]. Available: <https://roman.co.id/id/company/>
- [3] Mozilla Developer Network (MDN). (n.d.) Javascript guide. Accessed: Dec. 23, 2024. [Online]. Available: <https://developer.mozilla.org/en-US/docs/Web/JavaScript>
- [4] E. Contributors, “Express - node.js web application framework,” 2025, accessed: January 3, 2025. [Online]. Available: <https://expressjs.com/>
- [5] S. Ghosh, “React.js: A comprehensive framework for ui development,” *Journal of Web Engineering*, vol. 18, no. 3, pp. 175–190, 2021.
- [6] S. Menon *et al.*, “Evaluation of mysql and mongodb databases for big data,” *International Journal of Computer Applications*, vol. 182, no. 30, pp. 20–24, 2018.
- [7] Mozilla Developer Network, “Cross-origin resource sharing (cors) - http — mdn,” n.d., accessed: January 3, 2025. [Online]. Available: <https://developer.mozilla.org/en-US/docs/Web/HTTP/CORS>

U I M N
U N I V E R S I T A S
M U L T I M E D I A
N U S A N T A R A