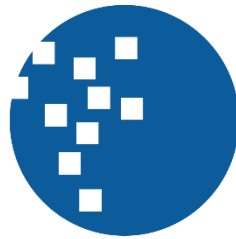


**INTERNSHIP PROGRAM REPORT IN FOOD AND  
BEVERAGE SERVICE DEPARTMENT AT AYANA RESORT  
BALI**



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**INTERNSHIP REPORT**

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**HOTEL OPERATIONS STUDY PROGRAM  
FACULTY OF BUSINESS  
UNIVERSITAS MULTIMEDIA NUSANTARA  
TANGERANG  
2025**

**INTERNSHIP PROGRAM REPORT IN FOOD AND  
BEVERAGE SERVICE DEPARTMENT AT AYANA RESORT  
BALI**



**INTERNSHIP REPORT**

Proposed to fulfill the MBKM Course

**BILLY**

**00000071962**

**HOTEL OPERATIONS STUDY PROGRAM  
FACULTY OF BUSINESS  
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2025**

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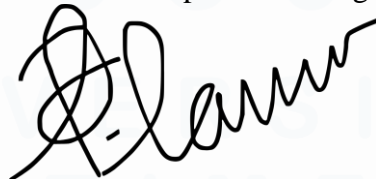
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## ENDORSEMENT PAGE

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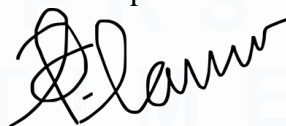
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N U S A N T A R A

## PREFACE

Thank you to the Almighty God for providing me with the guidance necessary to complete the report with the title “Internship Program Report in Food and Beverage Service Department at AYANA Resort Bali”. I recognize that this accomplishment would not have been possible without the assistance and guidance of a lot of people. Therefore, I’d want to offer my heartfelt appreciation to:

1. Dr. Ir. Andrey Andoko, M.Sc. as the Rector of Universitas Multimedia Nusantara.
2. Dr. Florentina Kurniasari T., S.Sos., M.B.A., as the Dean of the Faculty of Universitas Multimedia Nusantara.
3. Mr. Oqke Prawira, S. ST, M.Si.Par. CHE, the Head of the Study Program of Universitas Multimedia Nusantara.
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5. My family who has provided material and moral support, so that I can complete this report.

Hopefully this report contributes as a source of information and inspiration for others.

Bali, 6 January 2025



(Billy)

# **INTERNSHIP PROGRAM REPORT IN FOOD AND BEVERAGE SERVICE DEPARTMENT AT AYANA RESORT**

**BALI**

Billy

## **ABSTRAK**

Laporan ini menggambarkan pengalaman penulis sebagai seorang anak magang di *Food and Beverage Service Department* di AYANA Resort Bali. Program magang ini memberikan kesempatan berharga untuk merasakan langsung bagaimana dunia kerja di industri perhotelan, mengaplikasikan pengetahuan yang telah dipelajari selama 4 semester. Tujuan utama dari magang ini adalah memberikan ruang bagi penulis untuk bertumbuh dan berkembang, serta membuka peluang karier di dunia *hospitality*. Selama Program, penulis tidak hanya belajar tentang keterampilan teknis tetapi juga membangun koneksi dan menemukan *passion* dalam bidang perhotelan. Ini menjadi langkah awal yang penting untuk menentukan arah karier di masa depan. Program ini juga menawarkan peluang untuk meningkatkan pengetahuan, keterampilan, dan kepercayaan diri dalam menghadapi tantangan nyata di industry. Dengan pengalaman ini, penulis dapat lebih siap menghadapi dunia kerja dan mengembangkan potensi mereka di sektor perhotelan.

**Kata kunci:** *Food and Beverage Service Department*, AYANA Resort Bali, *Hospitality*, Program magang, Experience.



**INTERNSHIP PROGRAM REPORT IN FOOD AND  
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***ABSTRACT (English)***

*The writer's experience as an intern in Food and Beverage Service Department at AYANA Resort Bali is explained in this report. Applying the knowledge gained throughout the four semesters, this internship program offers a priceless opportunity to have a firsthand look at the working world in the hospitality sector. This program primary goals are to offer up possibilities for future employment in the hospitality industry and provide the writer room to grow and develop. In addition to developing technical skills, the program helps the writer develop relationships and discover their passions for the hospitality industry, which is a crucial first step in deciding on a future career path. The program also provides opportunities to enhance knowledge, skills, and confidence in the face of real challenges in the industry, which in turn helps the writer developing the potential in the hospitality industry and be better prepared for their careers.*

***Keywords:*** *Food and Beverage Service Department, AYANA Resort Bali, Hospitality, Program magang, Experience.*

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## TABLE OF CONTENT

TITLE PAGE .....	i
NO PLAGIARISM STATEMENT .....	ii
CONSENT PAGE.....	iii
APPROVAL OF PUBLICATION.....	iv
PREFACE .....	vi
<b>ABSTRAK</b> .....	vii
<b>ABSTRACT (English)</b> .....	viii
TABLE OF CONTENT .....	ix
LIST OF FIGURES .....	x
LIST OF APPENDIXES.....	xii
CHAPTER I.....	1
INTRODUCTION .....	1
1.1 Background .....	1
1.2 Internship Aim and Objectives.....	2
1.3 Period and Procedures .....	3
CHAPTER II GENERAL DESCRIPTION .....	5
2.1 Hotel's Profile .....	5
2.1.1 History.....	5
2.1.2 Facilities .....	6
2.2 Organizational Structure.....	36
CHAPTER III INTERNSHIP IMPLEMENTATION .....	39
3.1 Placement and Coordination .....	39
3.2 Job Description.....	41
3.3 Problem and Solutions .....	44
CHAPTER IV CONCLUSION AND RECOMMENDATION .....	45
4.1 Conclusion.....	45
4.2 Recommendation.....	47
REFERENCES .....	49
APPENDIX.....	51

## LIST OF FIGURES

Figure 2.1 1 Resort View Room .....	6
Figure 2.1 2 Ocean View Room .....	7
Figure 2.1 3 Resort View Suite.....	7
Figure 2.1 4 Ocean View Suite .....	7
Figure 2.1 5 Two Bedroom Resort View Suite.....	8
Figure 2.1 6 Two Bedroom Ocean View Suite.....	8
Figure 2.1 7 Resort View Room .....	8
Figure 2.1 8 Forest View Room.....	9
Figure 2.1 9 Jimbaran Bay View Room.....	9
Figure 2.1 10 Pool Access Room.....	9
Figure 2.1 11 Pool Access Suite .....	10
Figure 2.1 12 Resort View Suite.....	10
Figure 2.1 13 Jimbaran Bay View Suite .....	10
Figure 2.1 14 One Bedroom Ocean View Villa.....	11
Figure 2.1 15 One Bedroom Cliff View Villa .....	11
Figure 2.1 16 One Bedroom Front Cliff Villa .....	11
Figure 2.1 17 One Bedroom Front Villa.....	12
Figure 2.1 18 Two Bedroom Front Villa .....	12
Figure 2.1 19 Two Bedroom Ocean View Villa .....	12
Figure 2.1 20 Resort View Room .....	13
Figure 2.1 21 Ocean View Room.....	13
Figure 2.1 22 Partial Ocean View Room .....	13
Figure 2.1 23 Resort View Suite.....	14
Figure 2.1 24 2 Bedroom Ocean View Suite .....	14
Figure 2.1 25 Unique Rooftop Bar & Restaurant .....	15
Figure 2.1 26 To'Ge Restaurant .....	15
Figure 2.1 27 Forest Bar .....	16
Figure 2.1 28 Rimba Pool Bar .....	16
Figure 2.1 29 Kampoeng Bali .....	17
Figure 2.1 30 Rock Bar .....	18
Figure 2.1 31 KISIK Seafood & Grill.....	18
Figure 2.1 32 Padi Restaurant.....	19
Figure 2.1 33 Damar Terrace Restaurant.....	19
Figure 2.1 34 Sami Sami Restaurant.....	20
Figure 2.1 35 AYANA Ballroom.....	20
Figure 2.1 36 Batur Meeting Room .....	21
Figure 2.1 37 Hibiscus Meeting Room .....	21
Figure 2.1 38 Frangipani Conference Room.....	22
Figure 2.1 39 Ixora Conference Room .....	22
Figure 2.1 40 RIMBA Ballroom.....	23

Figure 2.1 41 Champa Garden .....	23
Figure 2.1 42 SKY .....	24
Figure 2.1 43 KISIK Pier .....	24
Figure 2.1 44 Asmara Gazebo.....	25
Figure 2.1 45 Kubu Beach .....	25
Figure 2.1 46 Tresna Chapel.....	26
Figure 2.1 47 Astina Pavillion .....	26
Figure 2.1 48 Bale Kencana.....	27
Figure 2.1 49 Kubu Beach .....	27
Figure 2.1 50 Ocean Beach Pool.....	28
Figure 2.1 51 River Pool.....	28
Figure 2.1 52 Thalassotherapy Pool.....	29
Figure 2.1 53 AYANA Lower Pool.....	29
Figure 2.1 54 AYANA Main Pool.....	29
Figure 2.1 55 RIMBA Main Pool .....	30
Figure 2.1 56 Forest Pool.....	31
Figure 2.1 57 Spa on the Rock.....	31
Figure 2.1 58 AYANA Spa.....	32
Figure 2.1 59 AYANA & RIMBA Kids Club .....	32
Figure 2.1 60 AYANA & RIMBA GYM .....	33
Figure 2.1 61 Business Center .....	33
Figure 2.1 62 Cabana Work Suite.....	33
Figure 2.1 63 Unique Bar.....	34
Figure 2.1 64 Forest Bar .....	34
Figure 2.1 65 KISIK Bar.....	35
Figure 2.1 66 AYANA Resort Bali Organizational Structure .....	36
Figure 2.1 67 Beverage Organizational Chart .....	36



## LIST OF APPENDIXES

a. MBKM Cover Letter - MBKM 01 .....	51
b. MBKM Card - MBKM 02 .....	52
c. MBKM Daily Tasks - MBKM 03 .....	53

