

DAFTAR PUSTAKA

- [1] H. Gupta and M. Saraswat, *Mobile computing and its implication on system design, resource management and data synchronization*, 1st ed. CRC Press, 2024, p. 5.
- [2] M. Retnowo, "Sinkronisasi data dengan pemrosesan paralel menggunakan model pemrograman mapreduce," *Jurnal Informatika dan Komputer (JIKO)*, vol. 1, no. 2, p. 35, September 2016.
- [3] T. Wakeling and A. Weiss, "Mapping instances of a dataset within a data management system," Patent US 20 100 138 388 A1, June 3, 2010, patent Application Publication.
- [4] D. Shapiro, N. Japkowicz, M. Lemay, and M. Bolic, "Fuzzy string matching with a deep neural network," *Applied Artificial Intelligence*, vol. 32, no. 1, pp. 1–12, 2018. [Online]. Available: <https://doi.org/10.1080/08839514.2018.1448137>
- [5] A. Ye, L. Wang, L. Zhao, J. Ke, W. Wang, and Q. Liu, "Rapidfuzz: Accelerating fuzzing via generative adversarial networks," *Neurocomputing*, vol. 460, pp. 195–204, 2021. [Online]. Available: <https://www.sciencedirect.com/science/article/pii/S0925231221010122>
- [6] Kementerian Pendayagunaan Aparatur Negara dan Reformasi Birokrasi, "Peraturan menteri pendayagunaan aparatur negara dan reformasi birokrasi nomor 19 tahun 2018 tentang penyusunan peta proses bisnis instansi pemerintah," March 2018, diakses pada 18 November 2024. [Online]. Available: <https://peraturan.bpk.go.id/Details/132523/permen-pan-rb-no-19-tahun-2018>
- [7] Kementerian Kesehatan Republik Indonesia, "Direktorat Jenderal Tenaga Kesehatan," <https://kemkes.go.id/id/profil-direktorat/direktorat-jenderal-tenaga-kesehatan>, 2024, [Accessed: 2024-11-08].
- [8] M. N. Fauzy and Kusriani, "Chatbot menggunakan metode fuzzy string matching sebagai virtual assistant pada pusat layanan informasi akademik," *Jurnal INFORMA Politeknik Indonusa Surakarta*, vol. 5, no. 1, p. 61, 2019, program Pascasarjana Magister Teknik Informatika Universitas Amikom Yogyakarta.
- [9] M. Bachmann, "Rapidfuzz: Rapid fuzzy string matching in python," <https://pypi.org/project/RapidFuzz/>, 2024, akses pada: 13 November 2024.
- [10] T. H. Davenport, A. Guha, D. Grewal, and T. Bressgott, "How artificial intelligence will change the future of marketing," *Journal of the Academy of Marketing Science*, vol. 48, pp. 24–42, 2020.

- [11] P. Harmon and C. Wolf, "The state of business process management 2018," *BPTrends*, 2018. [Online]. Available: https://www.researchgate.net/publication/322949569_The_State_of_Business_Process_Management_2018
- [12] S. Moreira and S. Dallavalle, "Unraveling the trends in business process management: a comprehensive bibliometric analysis of management and business literature," *Business Process Management Journal*, vol. ahead-of-print, no. ahead-of-print, 2024.
- [13] D. Andreini, C. Bettinelli, N. J. Foss, and M. Mismetti, "Business model innovation: a review of the process-based literature," *Journal of Management & Governance*, vol. 26, no. 4, pp. 1089–1121, 2022.
- [14] R. Yunitarini and F. H. R., "Pemodelan proses bisnis akademik teknik informatika universitas trunojoyo dengan business process modelling notation (bpmn)," *Teknik Informatika Universitas Trunojoyo*, vol. 5, no. 2, June 2016, e-mail: rika_yunitarini@yahoo.com, hastarita.fika@gmail.com.
- [15] N. D. Yohana and F. Marisa, "Perancangan proses bisnis sistem human resource management (hrm) untuk meningkatkan kinerja pegawai," *Jurnal Informatika Merdeka Pasuruan*, vol. 3, no. 2, pp. 23–32, 2018.

