

## **BUSINESS PROPOSAL PROJECT FOR SCOFFEE**



## **FINAL PROJECT REPORT**

**Abang Ilman Qaultsabit**

**00000046941**

**HOTEL OPERATIONS PROGRAM  
FACULTY OF BUSINESS  
UNIVERSITAS MULTIMEDIA NUSANTARA  
TANGERANG  
2025**

## BUSINESS PROPOSAL PROJECT FOR SCOFFEE



### FINAL PROJECT REPORT

Submitted to fulfill one of the requirements to obtain  
the title of Associate Degree in Hotel Operations Program (A.Md.Par.)

Abang Ilman Qaultsabit  
00000046941

UNIVERSITAS  
MULTIMEDIA  
NUSANTARA  
HOTEL OPERATIONS PROGRAM  
FACULTY OF BUSINESS

UNIVERSITAS MULTIMEDIA NUSANTARA

TANGERANG

2025

## NON - PLAGIARISM STATEMENT

I hereby,

Full Name : Abang Ilman Qaultsabit

Student ID 00000046941

Study Program : Hotel Operations

state that the final project titled:

Business Proposal Project for Scoffee

is the result of my own work. It is not a plagiarism nor written by anyone else, and all quoted and referenced sources have been correctly stated and included in the Bibliography.

Should it be proven that there is a fraud / irregularities in my paper, both related to the research process or thesis writing, I am willing to accept the consequence of being declared NOT PASS for the Final Project that I have taken. I will also bear all legal consequences against me and will not involve Universitas Multimedia Nusantara, regarding the act of plagiarism.

Tangerang, 4/1/2025



A handwritten signature in black ink, appearing to read "Abang Ilman Qaultsabit", is placed next to the digital banknote.

Abang Ilman Qaultsabit

## APPROVAL PAGE

The final project report titled  
Business Proposal Project for Scoffee

By

Full Name : Abang Ilman Qaultsabit  
Student ID : 00000046941  
Study Program : Hotel Operations  
Faculty : Business

Has been approved to be presented on a Final Project Seminar  
at Universitas Multimedia Nusantara

Tangerang, 3/1/2025

Advisor

Adestya Ayu Armelia, S.ST.M.Si.Par.CHE  
0323128505

Head of Hotel Operations Program

Oqke Prawira S.ST.M.Si.Par. CHE  
0428108007

## APPROVAL OF PUBLICATION

I hereby,

Full Name : Abang Ilman Qaultsabit

Student ID : 00000046941

Study Program : Hotel Operations

Degree : Diploma

Title : Business Proposal Project for Scoffee

Solely state that I am willing\* (please select one):

- I am willing to give full permission to Universitas Multimedia Nusantara to publish the results of my scientific work in the Knowledge Center repository so that it can be accessed by the Civitas Academica and the public. I declare that the scientific work I have created does not contain confidential data.
- I am not willing to be published in the Knowledge Center repository because: I am submitting a publication application to a national/international journal/conference (proven by a letter of acceptance) \*\*.
- Others, please select one:
- Only accessed to internal Universitas Multimedia Nusantara
- Embargo publication works for 3 years period.

Tangerang, 31 January,2025



Abang Ilman Qaultsabit

\* Please select one

\*\* If I fail to obtain the *Letter of Acceptance*, I would grant UMN a full access to my work and they may publish it at the Knowledge Center repository system.

## HALAMAN PERSETUJUAN PUBLIKASI KARYA ILMIAH

Yang bertanda tangan dibawah ini:

Nama : Abang Ilman Qaultsabit  
NIM : 00000046941  
Program Studi : Perhotelan  
Jenjang : D3  
Judul Karya Ilmiah : Projek Bisnis Proposal Scoffee

Menyatakan dengan sesungguhnya bahwa saya bersedia\* (**pilih salah satu**):

- Saya bersedia memberikan izin sepenuhnya kepada Universitas Multimedia Nusantara untuk mempublikasikan hasil karya ilmiah saya ke dalam repositori Knowledge Center sehingga dapat diakses oleh Sivitas Akademika UMN/Publik. Saya menyatakan bahwa karya ilmiah yang saya buat tidak mengandung data yang bersifat konfidensial.
- Saya tidak bersedia mempublikasikan hasil karya ilmiah ini ke dalam repositori Knowledge Center, dikarenakan: dalam proses pengajuan publikasi ke jurnal/konferensi nasional/internasional (dibuktikan dengan *letter of acceptance*) \*\*.
- Lainnya, pilih salah satu:
  - Hanya dapat diakses secara internal Universitas Multimedia Nusantara
  - Embargo publikasi karya ilmiah dalam kurun waktu 3 tahun.

Tangerang, 31 Januari, 2025



Abang Ilman Qaultsabit

\* Pilih salah satu

\*\* Jika tidak bisa membuktikan LoA jurnal/HKI, saya bersedia mengizinkan penuh karya ilmiah saya untuk dipublikasikan ke KC UMN dan menjadi hak institusi UMN.

## VALIDATION PAGE

The final project report titled:

### BUSINESS PROPOSAL PROJECT FOR SCOFFEE

By  
Full Name : Abang Ilman Qaultsabit  
Student ID : 00000046941  
Study Program : Hotel Operations  
Faculty : Business

Has been tested on Wednesday, 15<sup>th</sup> January, 2025 from 09.00 to 10.00,  
and was stated

PASSED

with the order of examiners as follows:

Advisor

Adestya Ayu Armelia, S.ST.M.Si.Par.CHE  
0323128505

Examiner

Tri Ananti Listiana, S.Si.,MM  
0324127604

Head Examiner

Oqke Prawira S.ST.M.Si.Par.CHE  
0428108007

Head of Hotel Operations Program

Oqke Prawira S.ST.M.Si.Par.CHE  
0428108007

## APPROVAL OF PUBLICATION

I hereby,

Full Name : Abang Ilman Qaultsabit

Student ID 00000046941

Study Program : Hotel Operations

Faculty : Business

Type of Work : Final Project

Solely state that:

- I fully grant Universitas Multimedia Nusantara to publish my work at the Knowledge Center repository system, so that it can be accessed by the Academics/Public. I also declare that there is no confidential information presented in my paper, and would never revoke this grant for any reason.
- I do not grant Universitas Multimedia Nusantara to publish my work as it still undergo a submission process for a national/international journal/conference (proven by *proof of submission*)\*\*

Tangerang, 3/1/2025



Abang Ilman Qaultsabit  
00000046941

\*\* If I fail to obtain the *Letter of Acceptance* within 6 months, I would grant UMN a full access to my work and they may publish it at the Knowledge Center repository system.

## PREFACE

To finally finish this Business Proposal Project has been a long journey for me. I have been exploring the food and beverage business as students and back of the house in a fine dining restaurant to get insights and invaluable guidance from mentors and peers along the way. I am grateful to Allah SWT because this business proposal project can be the proof of my theoretical understanding and practical application from what I have learned in both fields. I extend my heartfelt gratitude to those who has supported me to bring this paper to fruition.

I would like to thank

1. Dr. Andrey Andoko as the Rector of Universitas Multimedia Nusantara.
2. Dr. Florentina Kurniasari T., S.Sos., M.B.A. as the Dean of the Business Faculty in Universitas Multimedia Nusantara.
3. Oqke Prawira, S.ST.M.Si.Par. CHE as the Head of the Hotel Operations Program in Universitas Multimedia Nusantara.
4. Adestya Ayu Armelia, S.ST.M.Si.Par., as the Advisor and as the Final Project Coordinator who has provided guidance, direction, and motivation for the completion of this final project report.
5. My family who has provided material and moral support, so that I can complete this final project report.

Hopefully this business plan project contributes as a source of information and inspiration for others.

Tangerang, 3/1/2025



Sign

Abang Ilman Qaultsabit  
00000046941

## PROYEK PROPOSAL BISNIS UNTUK SCOFFEE

Abang Ilman Qaultsabit

### ***ABSTRAK***

*Scoffee adalah konsep kafe inovatif yang menggabungkan kopi lokal dengan Irish liquor, menciptakan pengalaman unik dalam suasana kafe bertema Irlandia. Berlokasi di Gading Serpong, Tangerang, Scoffee menargetkan profesional muda dan individu yang mencari tempat bersantai dan bersosialisasi dengan harga terjangkau namun tetap berkualitas tinggi. Dengan menawarkan produk khas yang memadukan bahan-bahan berkualitas serta atmosfer yang berkesan, Scoffee bertujuan untuk menonjol di industri kafe yang kompetitif. Bisnis ini secara strategis dirancang untuk menarik pelanggan melalui pemasaran digital, promosi di media sosial, serta kolaborasi dengan influencer, guna meningkatkan visibilitas merek. Lokasi yang strategis juga menjadi nilai tambah dalam menjangkau pelanggan, meningkatkan lalu lintas pengunjung, serta memperkuat keterlibatan konsumen. Harga yang terjangkau tetap menjadi salah satu aspek utama, memungkinkan Scoffee untuk menarik berbagai segmen pelanggan tanpa mengorbankan profitabilitas. Secara finansial, Scoffee memiliki potensi yang kuat, dengan proyeksi pendapatan tahunan sebesar IDR 2,2 miliar dan margin laba bersih sebesar 32%. Dengan periode pengembalian modal hanya dalam empat bulan, bisnis ini dirancang untuk pertumbuhan yang cepat dan keberlanjutan jangka panjang. Dengan fokus pada inovasi, kualitas, serta strategi pemasaran yang efektif, Scoffee memiliki potensi sebagai peluang investasi yang menjanjikan di sektor kuliner dan minuman..*

**Kata kunci:** *industri minuman, kopi, alcohol, Irlandia, proposal bisnis*

**UNIVERSITAS  
MULTIMEDIA  
NU SANTARA**

# BUSINESS PROPOSAL PROJECT FOR SCOFFEE

Abang Ilman Qautsabit

## ***ABSTRACT***

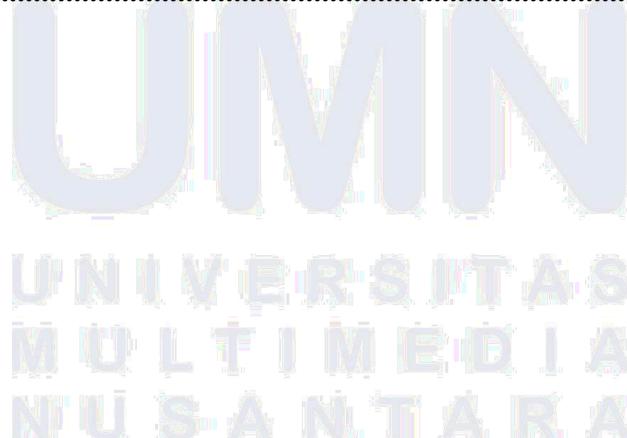
Scoffee is an innovative cafe concept that combines local coffee with Irish liquor, creating a unique alcoholic coffee experience in an Irish-themed setting. Located in Gading Serpong, Tangerang, Scoffee targets young professionals and individuals seeking an affordable yet premium-quality place to relax and socialize. By offering a distinct product that blends high-quality ingredients with a memorable atmosphere, Scoffee aims to stand out in the competitive cafe industry. The business is strategically positioned to attract customers through digital marketing, social media promotions, and influencer collaborations, ensuring strong brand visibility. Its prime location further enhances accessibility, increasing foot traffic and customer engagement. Affordability remains a key aspect, allowing Scoffee to appeal to a broad customer base while maintaining profitability. Financially, Scoffee demonstrates strong potential, with projections estimating an annual revenue of IDR 2.2 billion and a net profit margin of 32%. With a payback period of only four months, the business is designed for rapid growth and long-term sustainability. By focusing on innovation, quality, and a strong marketing strategy, Scoffee positions itself as a promising and highly viable investment opportunity in the local food and beverage market.

***Keywords:*** coffee industry, coffee, alcohol, Ireland, business proposal

## TABLE OF CONTENT

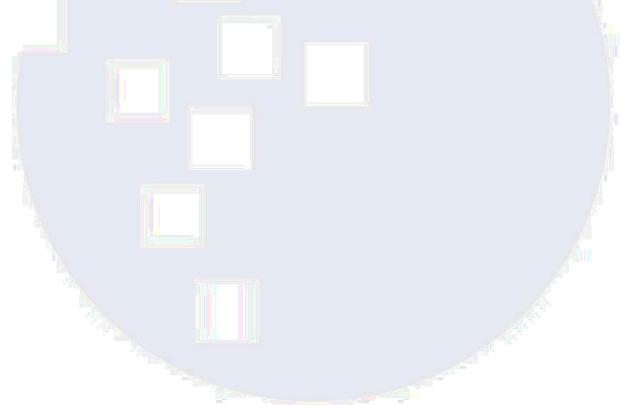
<b>NON - PLAGIARISM STATEMENT .....</b>	ii
<b>APPROVAL PAGE.....</b>	iii
<b>VALIDATION PAGE.....</b>	iv
<b>APPROVAL OF PUBLICATION .....</b>	v
<b>PREFACE .....</b>	vi
<b>ABSTRAK.....</b>	vii
<b>ABSTRACT.....</b>	i
<b>TABLE OF CONTENT .....</b>	i
<b>LIST OF TABLE.....</b>	iii
<b>LIST OF FIGURE.....</b>	i
<b>LIST OF APPENDIX.....</b>	ii
<b>EXECUTIVE SUMMARY .....</b>	i
<b>CHAPTER I COMPANY OVERVIEW .....</b>	1
<b>1.1    Industry Analysis .....</b>	1
<b>1.2    Company Description .....</b>	2
<b>CHAPTER II MARKETING PLAN .....</b>	5
<b>2.1    Market Size.....</b>	5
<b>2.2    Competitor Analysis .....</b>	10
<b>2.2.1    Direct Competitor.....</b>	10
<b>2.2.2    Indirect Competitor.....</b>	11
<b>2.2.3    SWOT .....</b>	12
<b>2.3    Sales Goal .....</b>	13
<b>2.4    Marketing Strategy.....</b>	13
<b>2.4.1    Product .....</b>	13
<b>2.4.2    Place.....</b>	14
<b>2.4.3    Promotion.....</b>	14
<b>2.4.4    Pricing.....</b>	15
<b>CHAPTER III OPERATIONAL PLAN .....</b>	17
<b>3.1    Location and Facilities .....</b>	17
<b>3.2    Operational Workflow .....</b>	18

<b>3.3</b>	<b>Suppliers and Supply Chain .....</b>	20
<b>3.4</b>	<b>Control Procedures.....</b>	20
<b>3.5</b>	<b>Staffing.....</b>	23
<b>CHAPTER IV FINANCIAL PLAN.....</b>		25
<b>4.1</b>	<b>Sales Forecast .....</b>	25
<b>4.2</b>	<b>Capital Needs .....</b>	26
<b>4.3</b>	<b>Expenses / Cost.....</b>	27
<b>4.4</b>	<b>Cost of Goods Sold (COGS).....</b>	28
<b>4.5</b>	<b>Breakeven Analysis.....</b>	28
<b>4.6</b>	<b>Income Statement .....</b>	29
<b>4.7</b>	<b>Financial Ratios and Analysis.....</b>	30
<b>CHAPTER V EXHIBITION.....</b>		31
<b>5.1</b>	<b>Location &amp; Venue.....</b>	31
<b>5.2</b>	<b>Budget .....</b>	31
<b>5.3</b>	<b>Product Presentation .....</b>	32
<b>5.4</b>	<b>Media and Promotion .....</b>	32
<b>REFERENCE .....</b>		33
<b>APPENDIX .....</b>		35



## LIST OF TABLE

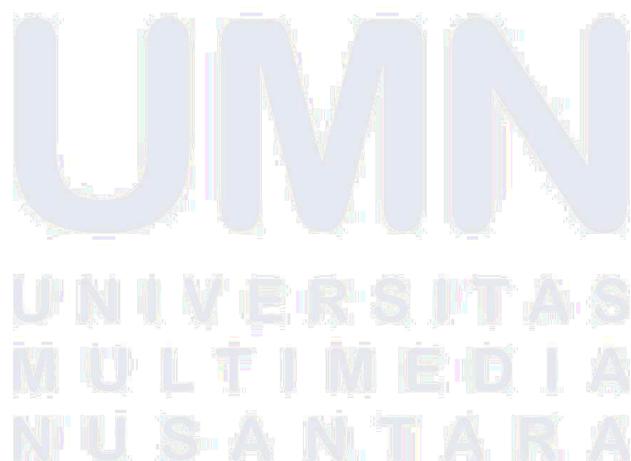
Table 1. 1 Tabel Data Perusahaan .....	1
Table 2. 1 Analysis SWOT.....	4
Table 2. 2 Sales Goal.....	4
Table 2. 3 Advertising Tools .....	6
Table 3. 1 Equipment & Appliances List .....	9
Table 4. 1 Cost of Goods Sold.....	10
Table 4. 2 Operating Expense .....	11
Table 4. 3 Income Statement .....	13
Table 4. 4 Total Revenues .....	14



**UMN**  
**UNIVERSITAS**  
**MULTIMEDIA**  
**NUSANTARA**

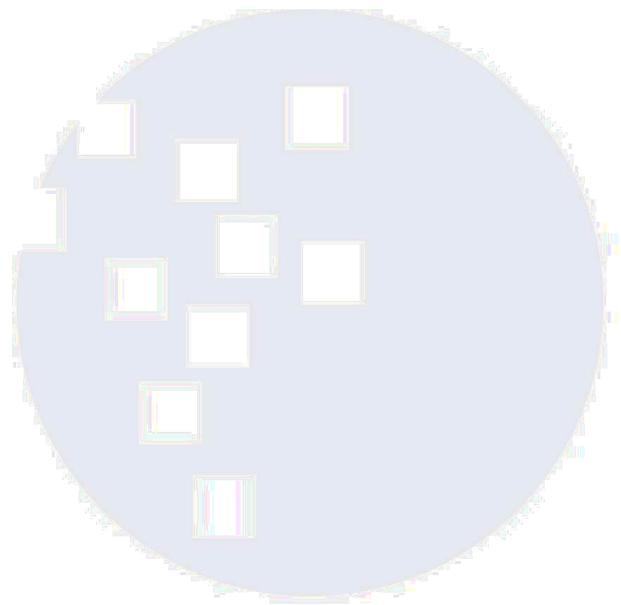
## LIST OF FIGURE

Figure 1.1 Company Logo.....	2
Figure 2.1 Respondent Gender .....	5
Figure 2.2 Respondent Age .....	5
Figure 2.3 Respondent Domicile .....	6
Figure 2.4 Respondent Income.....	6
Figure 2.5 Respondent Expenses.....	7
Figure 2.6 Respondent Consumptions.....	7
Figure 2.7 Respondent Alcohol Intake frequency .....	8
Figure 2.8 Respondent Experience to Irish Coffee.....	8
Figure 2.9 Respondent Interest For Scoffe .....	9
Figure 2.10 Scoffee interior design plan .....	14
Figure 2.11 Example of social media layout for Scoffee .....	15
Figure 2.12 Beverage Menu Design and Pricing for Scoffee.....	16
Figure 3.1 Pasar Modern Paramount .....	17
Figure 5.1 Scoffee Booth Presentation .....	31
Figure 5.2 Scoffe,s Original Irish Coffee .....	32
Figure 5.3 Scoffee,s Banner .....	32



## LIST OF APPENDIX

Turnitin Check Result ..... 14



UMN  
UNIVERSITAS  
MULTIMEDIA  
NUSANTARA

## EXECUTIVE SUMMARY

Scoffee is a coffee-based beverage business that uniquely blends premium Indonesian coffee with Irish liqueurs. Located in Gading Serpong, the business targets young professionals, students, and expatriates seeking high-quality and innovative drinks. Leveraging Indonesia's growing coffee culture, Scoffee offers distinctive products, including Irish coffee in various alcoholic and non-alcoholic options, complemented by strategic accessibility through physical locations and digital platforms.

The target market includes consumers aged 19–25 in urban areas with modern lifestyles. Positioned as the first to introduce coffee-based alcoholic beverages in the region, Scoffee's competitive edge lies in its signature offerings, strategic location, and creative marketing through social media. Its pricing strategy is designed to attract cost-conscious consumers while reflecting premium quality.

The Scoffee team comprises skilled professionals with expertise in the F&B industry. Financial projections indicate annual revenue of Rp 2.2 billion, a net profit margin of 32%, and a payback period of only four months. The business is underpinned by efficient operational strategies and robust cost control, ensuring its viability and potential for growth in a dynamic market.

Scoffee aims to redefine Indonesia's coffee experience by bridging tradition and innovation. As a pioneer in this niche market, Scoffee is positioned to become a leading brand in the local coffee industry.