

DAFTAR PUSTAKA

- APPJI. (2024). *Asosiasi Penyelenggara Jasa Internet Indonesia*.
<https://apji.or.id/berita/d/apji-jumlah-pengguna-internet-indonesia-tembus-221-juta-orang>
- Baker, J. (1991). *The Influence of Store Environment on Quality Inferences and Store Image*.
- Blut, M., Teller, C., & Floh, A. (2018). Testing Retail Marketing-Mix Effects on Patronage: A Meta-Analysis. *Journal of Retailing*, 94(2), 113–135.
<https://doi.org/10.1016/j.jretai.2018.03.001>
- Buffington, J. (2015). Frictionless Markets: The 21st Century Supply Chain. *Frictionless Markets: The 21st Century Supply Chain*, 1–99.
<https://doi.org/10.1007/978-3-319-19536-0>
- Carree, M., & Thurik, R. (1996). Entry and exit in retailing: Incentives, barriers, displacement and replacement. *Review of Industrial Organization*, 11(2), 155–172. <https://doi.org/10.1007/BF00157664>
- CNBC Indonesia. (2021). *Di Indonesia Ritel Raksasa Tutup, Kok di AS Malah Tumbuh?* <https://www.cnbcindonesia.com/market/20210526180710-17-248543/di-indonesia-ritel-raksasa-tutup-kok-di-as-malah-tumbuh>
- Dagilienė, L., Varaniūtė, V., & Pütter, J. M. (2021). Exploring institutional competing logic for sustainability implementation of retail chains. *International Journal of Retail and Distribution Management*, 50(13), 17–43.
<https://doi.org/10.1108/IJRDM-09-2020-0379/FULL/PDF>
- Dal Mas, F., Tucker, W., Massaro, M., & Bagnoli, C. (2022). Corporate social responsibility in the retail business: A case study. *Corporate Social Responsibility and Environmental Management*, 29(1), 223–232.
<https://doi.org/10.1002/csr.2198>
- Economics, T. (2024). *Indonesia Retail Sales YoY*.
<https://tradingeconomics.com/indonesia/retail-sales-annual>

- Gao, F., Agrawal, V. V., & Cui, S. (2022). The Effect of Multichannel and Omnichannel Retailing on Physical Stores. *Management Science*, 68(2), 809–826. <https://doi.org/10.1287/mnsc.2021.3968>
- Ghozali, I. (2018). *Aplikasi analisis multivariate dengan program IBM SPSS 25 edisi ke-9*. http://slims.umn.ac.id/index.php?p=show_detail&id=19545
- Grewal, D., Breugelmans, E., Gauri, D., & Gielens, K. (2023). Re-imagining the physical store. *Journal of Retailing*, 99(4), 481–486. <https://doi.org/10.1016/j.jretai.2023.11.008>
- Guler, A. U. (2018). Inferring the economics of store density from closures: The starbucks case. *Marketing Science*, 37(4), 611–630. <https://doi.org/10.1287/mksc.2017.1078>
- Gunasekaran, A., & Ngai, E. W. T. (2012). The future of operations management: An outlook and analysis. *International Journal of Production Economics*, 135(2), 687–701. <https://doi.org/10.1016/j.ijpe.2011.11.002>
- Guy, C. M. (1998). *Classifications of retail stores and shopping centres : some methodological issues*. 255–264.
- Haans, H., & Gijbrecchts, E. (2016). *Sales Drops from Closing Shops : Assessing Retail Chain Revenue the Impact of Store Outlet Closures on*. 47(6), 1025–1040.
- Hair, J. F., Risher, J. J., Sarstedt, M., & Ringle, C. M. (2019). When to use and how to report the results of PLS-SEM. *European Business Review*, 31(1), 2–24. <https://doi.org/10.1108/EBR-11-2018-0203>
- Handoko, T. (2015). *Manajemen Personalia dan Sumber Daya Manusia*.
- Hansen, P., & Heinsbroek, H. (1979). Product selection and space allocation in supermarkets. *European Journal of Operational Research*, 3(6), 474–484. [https://doi.org/10.1016/0377-2217\(79\)90030-4](https://doi.org/10.1016/0377-2217(79)90030-4)
- Heizer, J., Render, B., & Munson, C. (2022). *OPER AT IONS M A NAGEMEN T*

- Kompas. (2021). *Sudah 1.300 Toko Ritel Tutup Akibat Terdampak Pandemi Covid-19*. <https://money.kompas.com/read/2021/05/06/213100226/sudah-1.300-toko-ritel-tutup-akibat-terdampak-pandemi-covid-19->
- Kupfer, A. K., Marchand, A., & Hennig-Thurau, T. (2024). Explaining physical retail store closures in digital times. *Journal of Retailing*, *xxxx*, 1–20. <https://doi.org/10.1016/j.jretai.2024.07.001>
- Li, L., Kartini, U., Te, L., Choon, S., & Yin, L. (2022). ScienceDirect ScienceDirect Revolution of Retail Industry : From Perspective of Retail 1 . 0 to 4 . 0. *Procedia Computer Science*, *200*(2019), 1615–1625. <https://doi.org/10.1016/j.procs.2022.01.362>
- Lokadata. (2020). *Pertumbuhan dan Indeks Penjualan Ritel, 2019-2020*. <https://lokadata.beritagar.id/chart/preview/pertumbuhan-dan-indeks-penjualan-ritel-2019-2020-1598865559>
- Malhotra, & Birks, D. F. (2020). *An Applied Approach Updated Second European Edition*.
- Mayadunne, S., Johar, M., & Saydam, C. (2018). Competitive store closing during an economic downturn. *International Journal of Production Economics*, *199*, 162–178. <https://doi.org/10.1016/j.ijpe.2018.02.016>
- McKinsey. (2018). *McKinsey: Pasar E-Commerce RI Melonjak Jadi Rp 910 Triliun pada 2022 - E-commerce Katadata.co.id*. <https://katadata.co.id/digital/e-commerce/5e9a55dc32aaa/mckinsey-pasar-e-commerce-ri-melonjak-jadi-rp-910-triliun-pada-2022>
- Melmiès, J., & Botte, F. (2009). Pricing. In *Elgar Encyclopedia of Post-Keynesian Economics*. <https://doi.org/10.1108/eb039597>
- Pan, Y., & Zinkhan, G. M. (2006). Determinants of retail patronage: A meta-analytical perspective. *Journal of Retailing*, *82*(3), 229–243.

<https://doi.org/10.1016/j.jretai.2005.11.008>

Pauldu, G. (2010). *Self - Service : Retail , Shopping and Personhood Self-Service : Retail , Shopping and Personhood. October 2014, 37–41.*
<https://doi.org/10.1080/1025386042000246205>

Quach, S., Barari, M., Moudry, D. V., & Quach, K. (2022). Service integration in omnichannel retailing and its impact on customer experience. *Journal of Retailing and Consumer Services*, 65(January), 102267.
<https://doi.org/10.1016/j.jretconser.2020.102267>

Rachman, A., Indonesia, U. P., & Purnomo, H. (2024). *Metode penelitian kuantitatif, kualitatif dan r&d* (Issue January).

Raharja, S. J., Muhyi, H. A., & Adiprihadi, D. (2021). Contribution of the Retail Sector Towards City Economy: Study in Bandung City, Indonesia. *Review of Integrative Business and Economics Research*, 10(Supplementary Issue 2), 19–32. www.aprindo.org

Silva, S. C., Rocha, T. V., De Cicco, R., Galhanone, R. F., & Manzini Ferreira Mattos, L. T. (2021). Need for touch and haptic imagery: An investigation in online fashion shopping. *Journal of Retailing and Consumer Services*, 59, 102378. <https://doi.org/10.1016/J.JRETCONSER.2020.102378>

Simangunsong, E., & Subagyo, I. E. (2021). Investigation and analysis of omnichannel logistics models: A study in the electronic retail industry in Indonesia. *Operations and Supply Chain Management*, 14(2), 221–231.
<https://doi.org/10.31387/oscm0450298>

Stassen, R. E., Mittelstaedt, J. D., & Mittelstaedt, R. A. (1999). Assortment overlap: Its effect on shopping patterns in a retail market when the distributions of prices and goods are known. *Journal of Retailing*, 75(3), 371–386.
[https://doi.org/10.1016/S0022-4359\(99\)00013-5](https://doi.org/10.1016/S0022-4359(99)00013-5)

Statistik, B. P. (2020). *Analisis hasil survei dampak.*

Sunyoto, D., & Mulyono, A. (n.d.). *Manajemen Bisnis Ritel.*

Supriadi, A., Kusumaningsih, A., Kohar, Priadi, A., Yusniar Mendo, A., L. Asi, L., Podungge, R., Amelia Nuryadin, A., Hakri Bokingo, A., & Utami, F. (2022). Manajemen Sumber Daya Manusia. In *Kunststoffe International* (Vol. 106, Issue 1).

Tempo. (2023). *Deretan Retail Modern yang Tutup Gerai di Indonesia, Teranyar Ada Transmart Milik Chairul Tanjung*. <https://www.tempo.co/ekonomi/deretan-retail-modern-yang-tutup-gerai-di-indonesia-teranyar-ada-transmart-milik-chairul-tanjung-162919>

Terblanche, N. S. (2018). Revisiting the supermarket in-store customer shopping experience. *Journal of Retailing and Consumer Services*, 40(June 2017), 48–59. <https://doi.org/10.1016/j.jretconser.2017.09.004>

Warren, J. L., Haven, N., & Gordon-larsen, P. (2019). *closure : a discrete time spatial survival modelling approach*. 181(3), 783–802. <https://doi.org/10.1111/rssa.12330>.Factors

