

DAFTAR PUSTAKA

- Ayanponle, N. L. O., Elufioye, N. O. A., Asuzu, N. O. F., Ndubuisi, N. N. L., Awonuga, N. K. F., & Daraojimba, N. R. E. (2023). The future of work and human resources: A review of emerging trends and HR's evolving role. *International Journal of Science and Research Archive*, *11*(2), 113–124. <https://doi.org/10.30574/ijjsra.2024.11.2.0151>
- Carlos, N. C., Oliveira, M., & Oliveira, I. (2021). THE ROLE AND RELEVANCE OF HUMAN RESOURCE MANAGEMENT AND ITS PRACTICES IN THE PORTUGUESE HOTEL INDUSTRY. *Tourism and Hospitality Management*, *27*(2), 407–427. <https://doi.org/10.20867/thm.27.2.9>
- Djajasinga, N. D., Sulastri, L., Sudirman, A., Sari, A. L., & Rihardi, E. L. (2021). Practices in human resources and employee turnover in the hospitality industry. *Advances in Social Science, Education and Humanities Research/Advances in Social Science, Education and Humanities Research*. <https://doi.org/10.2991/assehr.k.210615.023>
- Lüthy, B. (2025, January 4). *Hospitality Industry Trends For 2025*. Hospitality Insights. Retrieved May 30, 2025, from <https://hospitalityinsights.ehl.edu/hospitality-industry-trends>
- Malik, T. M. T. (2020). Human resource management in the organization. *International Journal of Mechanical and Production Engineering Research and Development*, *10*(3), 11627–11634. <https://doi.org/10.24247/ijmperdjun20201111>

- Marlina, L., & Hidayati, N. (2023). Peran Pariwisata Berbasis Industri dalam Pengembangan Bisnis di Indonesia. *Jurnal Riset Multidisiplin Dan Inovasi Teknologi*, 1(01), 31–40. <https://doi.org/10.59653/jimat.v1i01.163>
- McKinsey & Company. (2024, May 29). *Trends in tourism and hospitality business models*. McKinsey. Retrieved May 30, 2025, from <https://www.mckinsey.com/industries/travel/our-insights/six-trends-shaping-new-business-models-in-tourism-and-hospitality>
- Mordor Intelligence. (2023). *Hospitality Industry in Indonesia Size & Share Analysis*. Mordor Intelligence. <https://www.mordorintelligence.com/industry-reports/hospitality-real-estate-sector-in-indonesia>
- Muhammad, A. F., Devi, N. N., Goeliling, A., Arimbawa, I. G. a. P., & Amin, A. R. (2023). Hospitality Business Success: The vital role of human resource training in the digital era. *Economics and Business Journal (ECBIS)*, 2(1), 1–8. <https://doi.org/10.47353/ecbis.v2i1.101>
- Naherniuk, D., & Kovalenko, L. (2021). CHARACTERISTICS OF THE HOSPITALITY SECTOR: DEFINITION OF THE CONCEPT OF HOSPITALITY. *Market Infrastructure*, 59. <https://doi.org/10.32843/infrastruct59-9>
- Ortega-Cotto, N., Bhuyan, R., LaGrand, C., & Caldwell, C. (2022). Strategic Human Resource Management – Distinguishing between the Urgent and the Important. *Business and Management Research*, 12(1), 1. <https://doi.org/10.5430/bmr.v12n1p1>

- Raditya, R. (2022). KEBIJAKAN PEMULIHAN INDUSTRI PERHOTELAN TERDAMPAK PANDEMI COVID-19 DI INDONESIA: STUDI PENDAHULUAN. *KNOWLEDGE Jurnal Inovasi Hasil Penelitian Dan Pengembangan*, 2(2), 94–108. <https://doi.org/10.51878/knowledge.v2i2.1377>
- Riadil, I. G. (2020). Tourism Industry Crisis and its Impacts: Investigating the Indonesian Tourism Employees Perspectives' in the Pandemic of COVID-19. *Jurnal Kepariwisata Destinasi Hospitalitas Dan Perjalanan*, 4(2), 98–108. <https://doi.org/10.34013/jk.v4i2.54>
- PwC. (2025). *Hospitality companies leverage near-term stability for long-term success*. PricewaterhouseCoopers. <https://www.pwc.com/us/en/industries/consumer-markets/library/hospitality-stability-and-growth.html>
- Shrestha, S. K. (2020). Human Resource Management Challenges in the Hospitality Industry: Insights from Nepal. *Nepalese Journal of Hospitality and Tourism Management*, 1(1), 28–34. <https://doi.org/10.3126/njhtm.v1i1.44401>
- Suwanto, S. (2020). Hubungan Jumlah Kunjungan Wisatawan Mancanegara dengan Rata-Rata Tingkat Penghunian Kamar Hotel Provinsi DKI Jakarta Tahun 2012—2018. *Jurnal Kepariwisata Indonesia Jurnal Penelitian Dan Pengembangan Kepariwisata Indonesia*, 14(1), 9–20. <https://doi.org/10.47608/jki.v14i12020.9-20>

- Tyshchenko, S. (2021). FORMATION AND DEVELOPMENT OF THE HOSPITALITY INDUSTRY. *Black Sea Economic Studies*, 65. <https://doi.org/10.32843/bses.65-5>
- Zhang, S. (2024). Seasonal Adaptations in the Hospitality Industry: Balancing Profits with Customer Needs. *Journal of Student Research*, 13(1). <https://doi.org/10.47611/jsrhs.v13i1.6236>