

DAFTAR PUSTAKA

- [1] N. Yuliati, “Pengadaan barang dan jasa dalam pemerintahan,” 2023. [Online]. Available: <http://repositori.stiamak.ac.id/id/eprint/450/8/Skripsi%20Novitha%20Yuliati.20131100.pdf>
- [2] A. Q. Ayuni, “PERANCANGAN BISNIS DIGITAL “UMKMDIGISTUDIO” (PLATFORM PEMBUATAN KONTEN DIGITAL KHUSUS UMKM) UNTUK MENINGKATKAN ONLINE PRESENCE UMKM,” 2024. [Online]. Available: https://digilib.uin-suka.ac.id/id/eprint/65924/1/20106050009_BAB-I.IV-atau-V_DAFTAR-PUSTAKA.pdf
- [3] I. A. Kurnia, A. Wahyudin, and R. R. J. Putra, “Perancangan ui/ux sistem pemerintahan berbasis elektronik (spbe) pada website aplikasi pemerintah desa menggunakan metode design thinking,” *Digital Transformation Technology*, vol. 4, no. 2, 2024. [Online]. Available: <https://doi.org/10.47709/digitech.v4i2.5226>
- [4] M. Marzouk, M. Elsheikh, and M. Elzayat, “A framework for enhancing e-tendering systems in public procurement using usability evaluation,” *Expert Systems with Applications*, vol. 182, p. 114817, 2021.
- [5] K. Ragin-Skorecka and Hadaś, “Sustainable e-procurement: Key factors influencing user satisfaction and dissatisfaction,” *Sustainability*, vol. 16, no. 13, p. 5649, 2024. [Online]. Available: <https://doi.org/10.3390/su16135649>
- [6] R. M. Hena, “Analisis dan perancangan ui/ux dengan metode ucd pada website diskominfo kabupaten halmahera barat,” Yogyakarta, Indonesia, 2024, diakses dari Repositori UAJY.
- [7] M. B. Ardhiansyah, “Penerapan metode design thinking untuk pengembangan user interface dan user experience pada website ”mysoul”,” Jakarta, Indonesia, 2024.
- [8] A. A. N. K. Rina Novita, Rabby Nazli, “Analisis User Interface dan User Experience Website <https://www.politanipky.ac.id> Berdasarkan EightGolden Rules,” vol. 10, 6 2024.
- [9] D. Novianti and A. Voutama, “Redesign user interface website universitas bina sarana informatika menggunakan metode design thinking dan system usability scale (sus),” *Jurnal Informatika dan Teknik Elektro Terapan (JITET)*, vol. 12, no. 3, pp. 1530–1539, 2024. [Online]. Available: <https://doi.org/10.23960/jitet.v12i3.4300>
- [10] W. J. Doll and G. Torkzadeh, “The measurement of end-user computing satisfaction,” *MIS Quarterly*, 1988.

- [11] Habibana Apias Risky, Dede Irmayanti, Moch HafidTotohendarto, “REDESIGNUI/UX APLIKASI MOBILEMY PERTAMINA MENGGUNAKAN METODE USER CENTERED DESIGN(UCD),” *JATI*, 6 2023.
- [12] D. R. Gemina, “Perancangan User Interface Situs Web E-Letter UIN Jakarta Menggunakan Metode Five Planes,” 2020. [Online]. Available: <https://repository.uinjkt.ac.id/dspace/bitstream/123456789/55501/1/DELTA%20RISKA%20GEMINA-FST.pdf>
- [13] “Perancangan User Experience Aplikasi Mobile PACO (Panduan Coffee) Sebagai Portal Informasi Kopi menggunakan Pendekatan Human-Centered Design,” 4 2023. [Online]. Available: <https://j-ptiik.ub.ac.id/index.php/j-ptiik/article/view/12564>
- [14] Y. A. Prayogi and N. Setiyawati, “Perancangan ui/ux pada aplikasi e-learning umkm salatiga menggunakan metode design thinking,” *JIPI (Jurnal Ilmiah Penelitian dan Pembelajaran Informatika)*, vol. 9, no. 1, pp. 402–415, March 2024. [Online]. Available: <https://jurnal.stkippgritulungagung.ac.id/index.php/jipi/article/view/4218>
- [15] S. Gibbons, “Design thinking 101,” *Nielsen Norman Group*, Jul. 2016. [Online]. Available: <https://www.nngroup.com/articles/design-thinking/>
- [16] I. D. Foundation. (n.d.) What is design thinking? Interaction Design Foundation. Accessed: 28 July 2025. [Online]. Available: <https://www.interaction-design.org/literature/topics/design-thinking>
- [17] ryan, “Analisis User Flow pada Website Pendidikan: Studi Kasus Website DKV UK Petra,” 1 2022. [Online]. Available: <https://nirmana.petra.ac.id/index.php/dkv/article/view/24709/20660>
- [18] Dovetail. (2024) User flows: 2024 guide with best practices & examples. Accessed: 2025-07-28. [Online]. Available: https://dovetail.com/ux/user-flows/?utm_source=chatgpt.com
- [19] W. J. Doll, X. Deng, T. S. Raghunathan, G. Torkzadeh, and W. Xia, “The meaning and measurement of user satisfaction: A multigroup invariance analysis of the end-user computing satisfaction instrument,” *Journal of Management Information Systems*, vol. 21, no. 1, pp. 227–262, 2004.
- [20] Useberry. (2022) Task-based usability testing: Key to product development success. Blog post, diakses Juli 2025. [Online]. Available: <https://blog.useberry.com/task-based-usability-testing/>
- [21] M. H. Alfarisi, “Evaluasi usability pada aplikasi pospay menggunakan metode usability testing,” Palembang, 2022.

- [22] M. G. Alfaridzi, B. T. Hanggara, and H. M. Az-zahra, "Usability testing and user interface improvement of mobile banking application: Livin' by mandiri," *MATICS: Jurnal Ilmu Komputer dan Teknologi Informasi*, vol. 15, no. 1, pp. 15–22, 2023, accessed: 2025-07-28. [Online]. Available: <https://matics.ub.ac.id/index.php/matics/article/view/22919>
- [23] D. P. Kesuma, "Penggunaan metode system usability scale untuk mengukur aspek usability pada media pembelajaran daring di universitas xyz," *Jurnal Teknik Informatika dan Sistem Informasi (JATISI)*, vol. 8, no. 3, pp. 1615–1626, September 2021. [Online]. Available: <http://jurnal.mdp.ac.id>
- [24] J. Sauro and J. Lewis. (2023) How to interpret a sus score. MeasuringU. Accessed: 2025-07-29. [Online]. Available: <https://measuringu.com/interpret-sus-score/>
- [25] M. F. Erinsyah, G. W. Sasmito, D. S. Wibowo, and V. K. Bakti, "Sistem evaluasi pada aplikasi akademik menggunakan metode skala likert dan algoritma naïve bayes," *KOMPUTA: Jurnal Ilmiah Komputer dan Informatika*, vol. 13, no. 1, pp. 74–82, 2024, diakses melalui versi PDF unggahan pengguna. [Online]. Available: <https://jurnal.poltektegal.ac.id/index.php/komputa>
- [26] Aryoko Wibowo, "Panduan lengkap skala likert: Metode pengukuran sikap dalam penelitian," 2025. [Online]. Available: <https://tsurvey.id/portal/panduan-lengkap-skala-likert-metode-pengukuran-sikap-dalam-penelitian>

