

DAFTAR PUSTAKA

- [1] A. Taufik, "Integrated Digital Public Service Transformation: A Government Main Application in Makassar City," *KnE Social Sciences*, Oct. 2023, doi: 10.18502/kss.v8i17.14100.
- [2] I. Mergel, H. Dickinson, J. Stenvall, and M. Gasco, "Implementing AI in the public sector," *Public Management Review*, 2023, doi: 10.1080/14719037.2023.2231950.
- [3] C. Vrabie, "Improving municipal responsiveness through AI-powered image analysis in E-Government," 2025.
- [4] M. Garetto, A. Cornacchia, F. Galante, E. Leonardi, A. Nordio, and A. Tarable, "Information Retrieval in the Age of Generative AI: The RGB Model," <https://doi.org/10.48550/arXiv.2504.20610>, Apr. 2025, [Online]. Available: <http://arxiv.org/abs/2504.20610>
- [5] T. Übellacker, "Making Sense of AI Limitations: How Individual Perceptions Shape Organizational Readiness for AI Adoption," https://www.researchgate.net/publication/389315155_Making_Sense_of_AI_Limitations_How_Individual_Perceptions_Shape_Organizational_Readiness_for_AI_Adoption, Feb. 2025, [Online]. Available: <http://arxiv.org/abs/2502.15870>
- [6] A. Al-Surmi, M. Bashiri, and I. Koliouisis, "AI based decision making: combining strategies to improve operational performance," *Int J Prod Res*, vol. 60, no. 14, pp. 4464–4486, 2022, doi: 10.1080/00207543.2021.1966540.
- [7] Beatrice Oyinkansola Adelakun, Tomiwa Gabriel Majekodunmi, and Oluwole Stephen Akintoye, "AI and ethical accounting: Navigating challenges and opportunities," *International Journal of Advanced Economics*, vol. 6, no. 6, pp. 224–241, Jun. 2024, doi: 10.51594/ijae.v6i6.1230.
- [8] A. M. Al-Ansi, A. Garad, M. Jaboob, and A. Al-Ansi, "Elevating e-government: Unleashing the power of AI and IoT for enhanced public services," Dec. 15, 2024, Elsevier Ltd. doi: 10.1016/j.heliyon.2024.e40591.
- [9] Team Jabar Digital Service, "Tentang Jabar Digital Service," <https://digitalservice.jabarprov.go.id/>.
- [10] Fitri Rahmadini and ; Nita Fitriani, "Lima Tahun Perjalanan Transformasi Digital di Jawa Barat 2023," <https://www.slideshare.net/slideshow/lima-tahun-perjalanan-transformasi-digital-di-jawa-barat-2023pdf/261739803#2>. Accessed: Apr. 08, 2025. [Online]. Available:

<https://www.slideshare.net/slideshow/lima-tahun-perjalanan-transformasi-digital-di-jawa-barat-2023pdf/261739803#2>

- [11] L. Fakhriah, R. A. Pramadi, and M. Listiawati, “Pengembangan Media Interaktif Berbasis Google Slide Berbantu Aplikasi Pear Deck pada Materi Sistem Pertahanan Tubuh,” *Jurnal Educatio FKIP UNMA*, vol. 8, no. 1, pp. 15–21, Jan. 2022, doi: 10.31949/educatio.v8i1.1473.
- [12] A. Mager, O. C. Norocel, and R. Rogers, “Advancing search engine studies: The evolution of Google critique and intervention,” Jul. 01, 2023, SAGE Publications Ltd. doi: 10.1177/20539517231191528.
- [13] A. B. Semma, M. Ali, M. Saerozi, Mansur, and Kusriani, “Cloud computing: google firebase firestore optimization analysis,” *Indonesian Journal of Electrical Engineering and Computer Science*, vol. 29, no. 3, pp. 1719–1728, Mar. 2023, doi: 10.11591/ijeecs.v29.i3.pp1719-1728.
- [14] M. Patrou, K. B. Kent, J. Siu, and M. Dawson, “Energy and Runtime Performance Optimization of Node.js Web Requests,” in *Proceedings - 2021 IEEE International Conference on Cloud Engineering, IC2E 2021*, Institute of Electrical and Electronics Engineers Inc., 2021, pp. 71–82. doi: 10.1109/IC2E52221.2021.00021.