

DAFTAR PUSTAKA

- [1] C. Bialas, D. Bechtsis, E. Aivazidou, C. Achillas, and D. Aidonis, "Digitalization of the Healthcare Supply Chain through the Adoption of Enterprise Resource Planning (ERP) Systems in Hospitals : An Empirical Study on Influencing Factors and Cost Performance," 2023.
- [2] K. Al-assaf, W. Alzahmi, R. Alshaikh, and Z. Bahroun, "The Relative Importance of Key Factors for Integrating Enterprise Resource Planning (ERP) Systems and Performance Management Practices in the UAE Healthcare Sector," 2024.
- [3] J. R. Kala Kamdjoug, R. E. Bawack, and A. E. T. Tayou, "An ERP success model based on agency theory and IS success model: The case of a banking institution in Africa," *Bus. Process Manag. J.*, vol. 26, no. 6, pp. 1577–1597, 2020, doi: 10.1108/BPMJ-04-2018-0113.
- [4] P. Hudon, M. T. Haren, J. Gartner, and F. Bergeron, "Scoping Review Public Healthcare Procurement Strategies in Response to the COVID-19 Pandemic : A Scoping Review," *Kerman Univ. Med. Sci.*, vol. 14, no. Figure 1, p. 8556, 2025, doi: 10.34172/ijhpm.8556.
- [5] V. Santos, "Rebooting Procurement Processes : Leveraging the Synergy of RPA and BPM for Optimized Efficiency," pp. 1–37, 2025.
- [6] D. Ramananda and K. Katuri, "ERP-Driven Vendor Management : Unlocking Efficiency , Transparency , and Procurement," no. February, 2025, doi: 10.32628/CSEIT251112338.
- [7] C. Mishra, "Optimizing Supplier Portal in PeopleSoft for Enhanced Supplier Engagement and Efficiency," vol. 5, no. 3, pp. 112–118, 2025, doi: 10.56472/25832646/JETA-V5I3P115.
- [8] B. I. Alkhlaifat, M. Alghizzawi, Z. A. Alabaddi, and B. Mahmoud, "The Impact of Enterprise Resource Planning Systems on Project Management The Impact of Enterprise Resource Planning Systems on Project Management Performance in Jordanian Hospitals," no. February, 2024, doi: 10.33168/JSMS.2024.0312.
- [9] G. Banafo, S. Yunfei, and E. Owusu, "International Journal of Accounting Development and validation of an improved DeLone-McLean IS success model - application to the evaluation of a tax administration ERP," *Int. J. Account. Inf. Syst.*, vol. 47, no. January, p. 100579, 2022, doi: 10.1016/j.accinf.2022.100579.
- [10] A. Schorr, "The Technology Acceptance Model (TAM) and its Importance for Digitalization Research : A Review," pp. 55–65, 2023, doi: 10.2478/9788366675896-005.
- [11] K. Al-assaf, W. Alzahmi, V. Ahmed, and Z. Bahroun, "COMPREHENSIVE REVIEW OF ENTERPRISE RESOURCE PLANNING (ERP) SYSTEMS AND PERFORMANCE

- MANAGEMENT INTEGRATION IN HEALTHCARE,” vol. 0, 2025, doi: 10.2478/mspe-2025-0032.
- [12] M. Setiawati, T. Mangihut, and L. Okdinawati, “People , Process , Technology , and Partner in Hospital Supply Chain Management : A Systematic Literature Review,” vol. 6, no. 2, pp. 136–151, 2024, doi: 10.35313/ijabr.v6i02.362.
 - [13] J. R. Kala Kamdjoug, R. E. Bawack, and A. E. T. Tayou, “An ERP success model based on agency theory and IS success model: The case of a banking institution in Africa,” *Bus. Process Manag. J.*, vol. 26, no. 6, pp. 1577–1597, 2020, doi: 10.1108/BPMJ-04-2018-0113.
 - [14] W. M. Nurrohmah and J. Wiratama, “Enterprise Resource Planning (ERP) SAP Business One Evaluation and Improvement Recommendation using Customized Odoo,” *Ultim. Infosys J. Ilmu Sist. Inf.*, vol. 13, no. 2, p. 77, 2022.
 - [15] L. Meilani, A. I. Suroso, and L. N. Yuliati, “Evaluasi Keberhasilan Sistem Informasi Akademik dengan Pendekatan Model DeLone dan McLean,” *J. Sist. Inf. Bisnis*, vol. 10, no. 2, pp. 137–144, 2020, doi: 10.21456/vol10iss2pp137-144.
 - [16] N. Aeni Hidayah, N. Hasanati, R. Novela Putri, K. Fiqry Musa, Z. Nihayah, and A. Muin, “Analysis Using the Technology Acceptance Model (TAM) and DeLone McLean Information System (DM IS) Success Model of AIS Mobile User Acceptance,” *2020 8th Int. Conf. Cyber IT Serv. Manag. CITSM 2020*, 2020, doi: 10.1109/CITSM50537.2020.9268859.
 - [17] A. Balić, L. Turulja, E. Kuloglija, and M. Pejić-Bach, “ERP Quality and the Organizational Performance: Technical Characteristics vs. Information and Service,” *Inf.*, vol. 13, no. 10, 2022, doi: 10.3390/info13100474.
 - [18] S. Harun, M. Dorasamy, A. Aziz, and B. Ahmad, “Effect of ERP Implementation on Organisational Performance : Manager ’ s Effect of ERP Implementation on Organizational Performance : Manager ’ s Dilemma,” no. October 2022, 2025, doi: 10.14716/ijtech.v13i5.5835.
 - [19] D. Ivanov, C. S. Tang, A. Dolgui, D. Battini, and A. Das, “[Author version ; Accepted for publication in IJPR],” no. August, pp. 0–30, 2020, doi: 10.1080/00207543.2020.1798035.
 - [20] S. Bhuniya, S. Pareek, and B. Sarkar, “A supply chain model with service level constraints and strategies under uncertainty,” *Alexandria Eng. J.*, vol. 60, no. 6, pp. 6035–6052, 2021, doi: 10.1016/j.aej.2021.03.039.
 - [21] S. Andriasari *et al.*, “Analisis Faktor-Faktor Penentu Keberhasilan dalam Implementasi Paket Sistem Enterprise Resource Planning (ERP) untuk Mencapai Keunggulan Bersaing Perusahaan,” vol. 7, pp. 9471–9479, 2023.
 - [22] N. Sutisna, T. Khawa, and A. Rahman, “Web-Based E-Procurement Development in Regional-Owned Enterprises (BUMD): An R & D

- Approach,” vol. 6, no. 1, pp. 135–151, 2025, doi: 10.59395/ijadis.v6i1.1374.
- [23] S. Salih *et al.*, “Adoption and the Critical Issues Related to Security , Usability , and Vendors : A Systematic Literature Review,” 2021.
 - [24] C. Lee, H. F. Kim, and B. G. Lee, “A Systematic Literature Review on the Strategic Shift to Cloud ERP: Leveraging Microservice Architecture and MSPs for Resilience and Agility,” *Electron.*, vol. 13, no. 14, 2024, doi: 10.3390/electronics13142885.
 - [25] P. Wai, M. Dorasamy, and L. Jing, “Exploring Cloud Enterprise Resource Planning and Open Innovation for Small and Medium Enterprises : Insights from Practitioners Journal of Open Innovation : Technology , Market , and Complexity Exploring cloud enterprise resource planning and open innovation for small and medium enterprises : Insights from practitioners,” *J. Open Innov. Technol. Mark. Complex.*, vol. 10, no. 4, p. 100418, 2024, doi: 10.1016/j.joitmc.2024.100418.
 - [26] R. Jaiswal, “Cloud ERP vs . On-Premise QAD ERP : A Cost-Benefit Analysis for Mid-Sized Manufacturers,” no. July, 2025, doi: 10.55708/js0407001.
 - [27] T. K. Adenekan, “Integrating IoT , AI , and ERP Systems : A Holistic Approach to Smart Manufacturing and Supply Chain Optimization,” no. January, 2025.
 - [28] J. Zhao, Z. Lin, and M. Zhou, “Three-Dimensional Modeling and Performance Study of High Temperature Solid Oxide Electrolysis Cell with Metal Foam,” *Sustain.*, vol. 14, no. 12, 2022, doi: 10.3390/su14127064.
 - [29] S. A. Hartaniah, R. W. Witjakcono, and M. Saputra, *Analysis of SAP Integration in Procurement Process Based on TOGAF (Case Study: Pharmaceutical Holding Company)*, no. Icoeins. Atlantis Press International BV, 2023. doi: 10.2991/978-94-6463-340-5_17.
 - [30] W. P. Dananjaya, G. H. Prathama, and K. Darmaastawan, “Journal of Computer Networks , Architecture and High Performance Computing User-Centered Design Approach in Developing User Interface and User Experience of Sculptify Mobile Application Journal of Computer Networks , Architecture and High Performance Computing,” vol. 6, no. 3, pp. 1089–1097, 2024.
 - [31] E. R. Subhiyakto and Y. P. Astuti, “UI / UX Design Prototype for Enhancing User Experience using User-Centered Method,” vol. 10, no. 4, pp. 537–548, 2023, doi: 10.15294/sji.v10i4.47528.
 - [32] M. Yaputra, S. Informasi, and U. P. Harapan, “Peran User-Centered Design terhadap Perancangan User Experience Aplikasi Community Marketplace,” vol. 1, no. 1, pp. 48–55, 2023, doi: 10.54259/jdmis.

- [33] M. Darriel, A. Aksana, A. Pratama, and S. Mukaromah, "Evaluating ERP System Success Through the DeLone and McLean Model in Financial Organizations," vol. 8, no. 1, 2025, doi: 10.32877/bt.v8i1.2513.
- [34] A. Raihan and B. Prasetyo, "Integration of Technology Acceptance Model and Information System Success Model to Analyze User Satisfaction and Continuity of Use in Ticket Booking on the " Access By KAI " Application," vol. 7, no. April, pp. 63–81, 2025.
- [35] E. D. Lestari, "Analysis of the Effect of Information Quality , System Quality , and Support Service Quality on User Satisfaction Levels and Its Implications for Blended E-Learning Continuance Intention to Use in the New Normal Era," vol. 1, no. 7, pp. 1067–1082, 2022.
- [36] E. S. Khoirunnisa, N. F. Putri, and S. Kholifah, "Partial Least Squares Structural Equation Modeling (PLS-SEM): the influence of autonomy and relatedness on student competence in English learning," vol. 1, no. 2, pp. 27–36, 2025.
- [37] A. Kamis, R. A. Saibon, F. Amin, N. Yunus, and M. B. Rahim, "The SmartPLS Analyzes Approach in Validity and Reliability of Graduate Marketability Instrument," no. January 2021, 2020.
- [38] P. Abrahamsson, "Agile Software Development Methods : Review and Analysis Agile Software Development Methods : Review and Analysis Authors : Pekka Abrahamsson , Outi Salo , Jussi Ronkainen and Juhani," no. September, 2017, doi: 10.48550/arXiv.1709.08439.
- [39] H. Wulandari, "Systematic Literature and Expert Review of Agile Methodology Usage in Business Intelligence Projects," vol. 9, no. 2, pp. 214–227, 2023.
- [40] S. Al-saqqa, S. Sawalha, and H. Abdelnabi, "Agile Software Development : Methodologies and Trends," pp. 246–270.
- [41] F. Authors, "Article information : When to use and how to report the results of PLS-SEM," 2018.
- [42] J. Becker, K. Klein, and M. Wetzels, "Hierarchical Latent Variable Models in PLS-SEM : Guidelines for Using Reflective-Formative Type Models," *Long Range Plann.*, vol. 45, no. 5–6, pp. 359–394, 2012, doi: 10.1016/j.lrp.2012.10.001.
- [43] Y. P. Chua, "A step-by-step guide to SMARTPLS 4 : Data analysis using PLS-SEM , CB-SEM , Process and Regression," no. March, 2024.
- [44] M. J. Page *et al.*, "The PRISMA 2020 statement: An updated guideline for reporting systematic reviews," *Bmj*, vol. 372, 2021, doi: 10.1136/bmj.n71.
- [45] D. Ivaldi, M. Burgos, G. Oltra, C. E. Liquitay, and L. Garegnani, "Adherence to PRISMA 2020 statement assessed through the expanded checklist in systematic reviews of interventions: A meta-epidemiological study," *Cochrane Evid. Synth. Methods*, vol. 2, no. 5, pp. 1–9, 2024, doi: 10.1002/cesm.12074.

- [46] S. Hillson, "Dental anatomy," *Dent. Anthropol.*, vol. 232, no. 11, pp. 6–67, 2013, doi: 10.1017/cbo9781139170697.002.
- [47] A. A. Veroniki *et al.*, "Update to the PRISMA guidelines for network meta-analyses and scoping reviews and development of guidelines for rapid reviews: a scoping review protocol," *JBI Evid. Synth.*, vol. 23, no. 3, pp. 517–526, 2025, doi: 10.11124/JBIES-24-00308.
- [48] Y. Zaindanu, M. T. Ihsan, and A. Info, "THE ROLE OF GOOGLE FORM AS AN ASSESSMENT TOOL IN ELT : CRITICAL REVIEW OF THE LITERATURE," vol. 1, no. 1, pp. 58–66, 2021.
- [49] N. Diana, "STUDENTS ' PERSPECTIVE TOWARD THE IMPLEMENTATION OF GOOGLE FORM AS A DIGITAL," vol. 7, no. 2, pp. 85–93, 2024.
- [50] H. R. Setiawan and M. S. Maulana, "Analysis of the Use of Google Forms in the Assessment Process of Distance Learning at SMP Rahmat Islamiyah Medan," vol. 4, no. 2, pp. 66–73, 2025.
- [51] N. F. Richter, S. Hauff, C. M. Ringle, and S. P. Gudergan, "The Use of Partial Least Squares Structural Equation Modeling and Complementary Methods in International Management Research," *Manag. Int. Rev.*, vol. 62, no. 4, pp. 449–470, 2022, doi: 10.1007/s11575-022-00475-0.
- [52] P. G. Subhaktiyasa, "PLS-SEM for Multivariate Analysis : A Practical Guide to Educational Research using SmartPLS," vol. 4, no. 3, 2024.
- [53] Q. N. Naveed and M. M. Alam, "Structural Equation Modeling for Mobile Learning Acceptance by University Students : An Empirical Study," pp. 1–17, 2020.
- [54] D. Fitria, A. Husaeni, A. Bayu, and D. Nandiyanto, "ASEAN Journal of Science and Engineering Bibliometric Using Vosviewer with Publish or Perish (using Google Scholar data): From Step-by-step Processing for Users to the Practical Examples in the Analysis of Digital Learning Articles in Pre and Post Covid-19 Pandemic," vol. 2, no. 1, pp. 19–46, 2022.
- [55] J. Blegur, U. Kristen, A. Wacana, Z. A. Tlonaen, and R. Rosari, "Pelatihan Analisis Bibliometrik menggunakan Aplikasi Publish or Perish dan VOSviewer untuk Publikasi Ilmiah Pelatihan Analisis Bibliometrik menggunakan Aplikasi Publish or Perish dan VOS (Donthu dkk ., 2021), seperti," no. October, 2023, doi: 10.37640/japd.v3i2.1843.
- [56] P. Studi, I. Pemerintahan, and U. Halu, "Publish or Perish Analisis Bibliometrika Terhadap Literatur Tentang Sistem Informasi Berbasis E-Government Pada Tahun 2020-2023," vol. 2, no. 1, pp. 58–66, 2024.