

**INTERNSHIP PROGRAM IN FOOD PRODUCTION
DEPARTMENT AT MÖVENPICK RESORT JIMBARAN BALI**



INTERNSHIP REPORT

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**HOTEL OPERATIONS STUDY PROGRAM
FACULTY OF BUSINESS
UNIVERSITAS MULTIMEDIA NUSANTARA
TANGERANG
2026**

**INTERNSHIP PROGRAM IN FOOD PRODUCTION
DEPARTMENT AT MÖVENPICK RESORT JIMBARAN BALI**



INTERNSHIP REPORT

Submitted as one of the requirements for obtaining an Associate Diploma in Tourism (A.Md.Par.)

**Milan Keza
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**HOTEL OPERATIONS PROGRAM
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Tangerang, 6 Januari 2026



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PREFACE

Gratitude for the blessings and grace to God Almighty, for the completion of this internship report with the title: “**Internship Program in Food Production Department at Movenpick Resort & Spa Jimbaran**” is done to fulfil one of the requirements for obtaining the Diploma degree in the field of Hotel Operations Program at the Faculty of Business at Universitas Multimedia Nusantara. I realize that without the assistance and guidance from various parties, from the lecture period to the preparation of this Internship report, it would have been very difficult for me to complete it. Therefore, I express my gratitude to:

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2. Dr. Prio Utomo, S.T, MPC as the Dean of the Faculty Universitas Multimedia Nusantara.
3. Mr. Oqke Prawira, SST.Par, M.Si.Par as the Head of the Study Program at Universitas Multimedia Nusantara.
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5. To my supervisors at Mövenpick Resort Jimbaran Bali that has help me and guide me during my internship
6. To all the staff at Anarasa Restaurant that has teached me and guide me during internship
7. My parents, friends, and family have provided material and moral support, enabling the writer to complete this Internship report.

May this Internship report be beneficial, both as a source of information and inspiration for readers.

Tangerang, 6 Januari 2026



(Milan Keza)

PROGRAM MAGANG DI DEPARTEMEN PRODUKSI MAKAN DI MOVENPICK RESORT JIMBARAN BALI

Milan Keza

ABSTRAK

Laporan ini menggambarkan pengalaman magang penulis di Mövenpick Resort & Spa Jimbaran Bali, khususnya di Departemen Produksi Makanan dan Minuman (Food and Beverage Production) pada Anarasa Restaurant. Magang ini merupakan bagian dari kewajiban akademik dalam Program Studi Diploma 3 Perhotelan di Universitas Multimedia Nusantara, yang bertujuan memberikan pengalaman kerja langsung di lingkungan hotel bintang lima. Selama periode magang, penulis ditempatkan di beberapa bagian dapur seperti *hot kitchen*, *cold kitchen*, dan *breakfast preparation*. Setiap bagian memberikan pemahaman mendalam mengenai alur kerja dapur profesional serta standar yang diterapkan di industri perhotelan. Penulis berhasil mengembangkan keterampilan penting, termasuk dalam menyiapkan bahan makanan, teknik memasak, manajemen waktu, kerja sama tim, serta menjaga kebersihan dan sanitasi sesuai prosedur yang berlaku. Anarasa Restaurant sebagai restoran utama hotel menyajikan masakan Asia dan internasional dengan konsep dapur terbuka, menciptakan suasana belajar yang dinamis dan interaktif bagi mahasiswa magang. Interaksi langsung dengan chef dan staf dapur profesional turut memperkaya pengalaman serta menambah wawasan penulis mengenai dunia kuliner hotel berbintang. Laporan ini diharapkan dapat menjadi sumber informasi yang berguna bagi mahasiswa lain yang tertarik untuk memahami lebih dalam tentang bidang produksi makanan dan minuman di industri perhotelan mewah.

Kata kunci: *Magang, Mövenpick Resort Jimbaran, Anarasa Restaurant, Produksi Makanan dan Minuman, Industri Perhotelan*

INTERNSHIP PROGRAM IN FOOD PRODUCTION DIVISION AT MÖVENPICK RESORT JIMBARAN BALI

Milan Keza

ABSTRACT

This report outlines the author's internship experience at Mövenpick Resort & Spa Jimbaran Bali, specifically within the Food and Beverage Production Department at Anarasa Restaurant. The internship was conducted as part of the academic requirements for the Hotel Operation Diploma Program at Universitas Multimedia Nusantara and aimed to provide hands-on experience in a five-star hotel environment. Throughout the internship period, the author was assigned to various kitchen sections, including the hot kitchen, cold kitchen, and breakfast preparation. Each area offered valuable insights into the workflow of a professional kitchen and the standards upheld in the hospitality industry. During this time, the author developed essential skills such as ingredient preparation, cooking techniques, time management, teamwork, and maintaining hygiene and sanitation in accordance with established regulations. Anarasa Restaurant, the hotel's main dining venue, features both Asian and international cuisine with an open kitchen concept, offering an interactive and immersive learning experience for interns. Direct interaction with chefs and professional kitchen staff further enriched the author's learning and professional growth. This report is intended to serve as a useful reference for students seeking to gain a deeper understanding of the food and beverage production field within a high-end international hotel setting.

Keywords: *Internship, Mövenpick Resort Jimbaran, Anarasa Restaurant, Food and Beverage Production, Hospitality Industry.*

TABLE OF CONTENT

CONSENT PAGE.....	iii
ENDORSEMENT PAGE.....	iv
APPROVAL OF PUBLICATION.....	v
PREFACE.....	vi
ABSTRAK.....	vii
ABSTRACT.....	viii
TABLE OF CONTENT.....	ix
LIST OF FIGURES.....	x
LIST OF TABLES.....	xi
LIST OF APPENDIX.....	xii
CHAPTER I.....	1
1.1. Background.....	1
1.2. Purpose.....	3
1.3. Period and Procedures.....	4
CHAPTER II.....	6
2.1 Hotel's Profile.....	6
2.1.2 Facilities.....	7
2.2. Organizational Structure.....	14
CHAPTER III.....	17
3.1. Placement and Coordination.....	17
3.2. Job Description.....	18
3.3. Problem and Solution.....	19
CHAPTER IV.....	20
4.1. Conclusion.....	20
4.2. Recommendation.....	20
REFERENCES.....	22
APPENDIX.....	23

LIST OF FIGURES

Figure 2. 1 Classic King Pool View room's bedroom	7
Figure 2. 2 Classic Twin Pool View room's bedroom	7
Figure 2. 3 Junior Suite room's bedroom	8
Figure 2. 4 Family Duplex room's bedroom	9
Figure 2. 5 Family Duplex children bedroom	9
Figure 2. 6 Family Prestige Room's bedroom	10
Figure 2. 7 Family Prestige Room's Kids bedroom	10
Figure 2. 8 Junior Suite room's bedroom	11
Figure 2. 9 Junior Suite room's bathroom	11
Figure 2. 10 Premium Suite room's bedroom	11
Figure 2. 11 Premium Suite room's bathroom	12
Figure 2. 12 Jimbaran Pool Suite room's Bedroom	12
Figure 2. 13 Jimbaran Pool Suite room's pool area	12
Figure 2. 14 Anarasa Restaurant Dining Area	13
Figure 2. 15 JeLaLa Tropical Pool Bar Area	13
Figure 2. 16 Katha Lobby Lounge & Library seating area	13
Figure 2. 17 Mövenpick Café	14
Figure 2. 18 Arkipela Spa Jimbaran	15
Figure 2. 19 Fitness Centre & Pool	15
Figure 2. 20 Akasa Ballroom	16
Figure 2. 21 Baga Room	16
Figure 2. 22 The Boardroom	17
Figure 2. 23 Hot Kitchen	17
Figure 2. 24 Cold Kitchen	18
Figure 2. 25 Pastry Kitchen	18
Figure 2. 26 Pastry Kitchen	18
Figure 2. 27 Pastry Kitchen	18
Figure 2.1.1 Kitchen Organizational Chart	19

LIST OF TABLES

Table 2. 1 Room Types	7
Table 2. 2 Restaurants	10
Table 2. 3 Fitness and Wellness	12
Table 2. 4 Meeting and Events	13
Table 2. 5 Food Production Area	13

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LIST OF APPENDIX

A.	MBKM-01 Cover Letter MBKM Internship Track 1	23
B.	MBKM-02 MBKM Internship Track 1 Card	24
C.	MBKM-03 Daily Task – Internship Track 1	25
D.	MBKM-04 REPORT VERIFICATION	27
E.	TURNITIN RESULT	28
F.	MENU ITEMS	29

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