

CHAPTER II

GENERAL DESCRIPTION

2.1 Hotel's Profile



Image 2.1 Mövenpick Logo
(<https://all.accor.com>)

Image 2.2 Hotel's Picture
(<https://all.accor.com>)

2.1.1 History

Located just 100 meters from the scenic Jimbaran Bay, the Mövenpick Resort & Spa Jimbaran Bali blends modern hospitality with rich Balinese traditions. As part of the 3.5-hectare Samasta Lifestyle Village, the resort is surrounded by retail outlets, dining venues, and cultural attractions, offering guests a vibrant and immersive lifestyle destination. Officially opened on January 12, 2017, it marked the entry of Swiss hospitality brand Mövenpick into Indonesia and was developed by PT Summarecon Agung Tbk.

The resort's architecture and layout, designed by Hadiprana Design, are deeply rooted in Balinese culture. Inspired by the five traditional elements—earth, water, fire, air, and ether—the design incorporates natural materials such as wood, stone, and clay, and follows the Balinese principles of "procession" and "layering" to create a sense of journey through the space. Its 297 rooms and suites

feature artistic Balinese touches and private balconies, offering both comfort and cultural authenticity.

Guests can enjoy a 2,900-square-meter free-form swimming pool that includes an artificial beach and a lap pool. For families, the resort provides dedicated spaces such as the Meera Kids Club and a Teen Club with supervised programs. Culinary experiences range from the interactive live cooking stations at Anarasa, the main restaurant, to Above Eleven Bali, a rooftop venue offering Peruvian-Japanese fusion cuisine, which opened in February 2017.

As the first five-star hotel by Summarecon and Mövenpick's debut property in the country, the resort stands as a significant milestone in Bali's hospitality sector—symbolizing a successful fusion of international standards and local culture.

2.1.2 Facilities

A. Room Types

Table 2. 1 Room Types

Figure	Description
 (Source: https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/rooms)	The 38 sqm Classic King Pool View Rooms at MÖVENPICK Resort & Spa Jimbaran Bali offer scenic pool views, spacious seating areas, and private balconies or patios, providing a comfortable and relaxing five-star experience.

Figure 2. 1 Classic King Pool View room's bedroom

 <p>(Source: https://movenpick.accor.com/en/asia/in-donesia/bali/jimbaran-bali/rooms)</p> <p>Figure 2. 2 Classic Twin Pool View room's bedroom</p>	<p>The 38 sqm Classic Pool View Rooms at MÖVENPICK Resort & Spa Jimbaran Bali offer stunning pool views and provide guests with access to both indoor comfort and outdoor relaxation.</p>
 <p>(Source: https://movenpick.accor.com/en/asia/in-donesia/bali/jimbaran-bali/rooms)</p> <p>Figure 2. 3 Junior Suite room's bedroom</p>	<p>These 58 sqm luxury suites feature modern design with comfortable furnishings, including a plush king-size bed with crisp white linens to ensure a restful stay. Bathrooms are equipped with both a rain shower and bathtub, while the dressing rooms offer soft bathrobes and slippers for added comfort.</p>

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(Source:<https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/rooms>)

Figure 2.4 Family Duplex room's bedroom

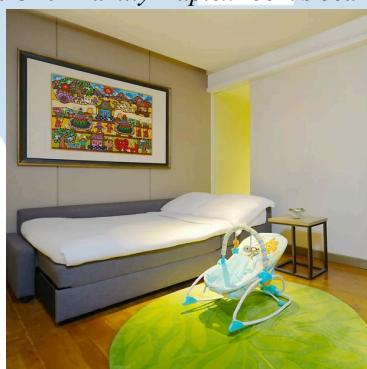


Figure 2.5 Family Duplex children bedroom

The duplex-style Family Rooms at MÖVENPICK Resort & Spa Jimbaran Bali provide ample space for families to relax comfortably during their stay. These bright and airy 60 sqm rooms feature a private king-size bedroom on the ground floor and an additional bedroom with a bathroom on the upper level designed for children. There are 2 options available for the family duplex room which is the normal view and the pool view.

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(Source:<https://movenpick.accor.com/en/asia/in-donesia/bali/jimbaran-bali/rooms>)

Figure 2.6 Family Prestige Room's bedroom



(Source:<https://movenpick.accor.com/en/asia/in-donesia/bali/jimbaran-bali/rooms>)

Figure 2.7 Family Prestige Room's Kids bedroom

76 square meters, consists of two interconnected Classic or Classic Pool View Rooms. This layout provides a combined living space tailored for families, with one room designed for adult relaxation featuring a king-size bed, and the adjacent room offering twin beds and child-friendly amenities. The configuration provides families with enhanced privacy and flexibility during their stay. Standard amenities across both rooms include flat-screen TVs, complimentary Wi-Fi, mini bars, tea and coffee making facilities, in-room safes, air conditioning, and eco-friendly toiletries.

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(Source:<https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/rooms>)

Figure 2. 8 Junior Suite room's bedroom



(Source:<https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/rooms>)

Figure 2. 9 Junior Suite room's bathroom

Spacious 58 square meters, provides a peaceful and elegant haven for guests seeking tranquility. The suite features modern furnishings and a plush king-size bed, complemented by a large bathroom equipped with a rain shower and bathtub. A private balcony or patio offers a relaxing outdoor space, while a separate living area adds to the suite's comfort and functionality. Guests also have access to a flat-screen TV with cable channels, complimentary Wi-Fi, a mini bar, tea and coffee making facilities, an in-room safe, and air conditioning. The provision of eco-friendly toiletries underscores the resort's dedication to environmental responsibility.

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(Source:<https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/rooms>)

Figure 2. 10 Premium Suite room's bedroom



(Source:<https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/rooms>)

Figure 2. 11 Premium Suite room's bathroom



(Source:<https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/rooms>)

Figure 2. 12 Jimbaran Pool Suite room's Bedroom

78 square meters of sophisticated space, blending elegance with Balinese-inspired design. This suite features a plush king-size bed and a luxurious bathroom with both a rain shower and bathtub. Guests can enjoy the tropical surroundings from the private balcony, while the suite's sleek furnishings and separate living area provide an upscale and comfortable environment. Amenities include a flat-screen TV with cable channels, complimentary Wi-Fi, a mini bar, tea and coffee making facilities, an in-room safe, air conditioning, and eco-friendly toiletries

most expansive accommodation, covering 158 square meters. It offers guests stunning views of the Indian Ocean from its large private balconies. This suite includes a private swimming pool, providing ultimate luxury and privacy. The interior boasts elegant furnishings, a king-size bed, and a bathroom featuring both a rain shower and bathtub. Additional amenities include a separate living area, flat-screen TVs, complimentary Wi-Fi, mini bar, tea and coffee facilities, in-room safe, air conditioning, and eco-friendly toiletries. This suite represents the pinnacle of comfort and exclusivity at MÖVENPICK Resort & Spa Jimbaran Bali.



(Source:<https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/rooms>)

Figure 2. 13 Jimbaran Pool Suite room's pool area

Table 2. 1 Room Types

B. Food and Beverages



(Source:<https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/restaurants>)

Figure 2.14 Anarasa Restaurant Dining Area

Anarasa is an urban-style restaurant at the resort, serving breakfast, lunch, and dinner. Overlooking the tropical garden of the luxury 5-star hotel in Jimbaran, it offers a diverse menu featuring Asian dishes, artisanal Balinese specialties, and popular international favorites.



(Source:<https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/restaurants>)

Figure 2.15 JeLaLa Tropical Pool Bar Area

Located within a lush tropical setting, JeLaLa serves as the luxury pool bar at MÖVENPICK Resort & Spa Jimbaran Bali. The pool area features a 45-meter lap swimming pool, a Jacuzzi, an artificial beach, as well as a children's playground and slides, offering a complete recreational experience for guests.

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(Source: <https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/restaurants>)

Figure 2.16 Katha Lobby Lounge & Library seating area

Katha at MÖVENPICK Resort & Spa Jimbaran Bali offers semi-indoor and outdoor seating overlooking the tropical garden. Named after the Sanskrit word for storytelling, it's a cozy spot to relax and enjoy five single-origin Indonesian espressos. The lounge also serves premium teas, artisanal cocktails, and pastries.



(Source: <https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/restaurants>)

Figure 2.17 Mövenpick Café

MÖVENPICK Café, located within the Samasta Lifestyle Village, is an ideal spot for guests and visitors to enjoy coffee, tea, and fresh snacks on the go. Open daily from 8 AM to 10 PM, the café is known for its high-quality beverages and Swiss-style artisanal ice creams offered in 12 different flavors.



(Source: <https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/restaurants>)

Figure 2.18 Adriana Cocina & Bar

Adriana Cocina & Bar is the rooftop dining venue at Samasta Lifestyle Village, adjacent to MÖVENPICK Resort & Spa Jimbaran Bali, known for its panoramic sunset views and vibrant Mexican-inspired food and cocktails.

Table 2. 2 Food and Beverages

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C. Fitness and Wellness

Figure	Description
 <p>(Source: https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/facilities)</p> <p>Figure 2.19 Arkipela Spa Jimbaran</p>	<p>Arkipela Spa & Wellness offers a relaxing experience inspired by Indonesia's cultural traditions. Named after 'archipelago,' the spa features treatments from across the islands, helping guests find balance and harmony with nature and themselves.</p>
 <p>(Source: https://www.booking.com/hotel/id/movenpick-resort-amp-spa-jimbaran-bali.html)</p> <p>Figure 2. 20 Fitness Centre</p>	<p>24-hour fitness centre, equipped with modern cardio machines, free weights, and strength-training equipment, allowing guests to maintain their workout routine even while travelling. The gym is located within the resort grounds, next to the kids-club area, and provides a clean, comfortable environment overlooking the resort's gardens — a convenient option for both regular exercisers and casual guests.</p>

Table 2. 3 Fitness and Wellness

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D. Meeting and Events

Figure	Description
 <p>(https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/meeting-rooms)</p> <p>Figure 2. 21 Akasa Ballroom</p>	<p>The pillar-less Akasa Ballroom at MÖVENPICK Resort & Spa Jimbaran Bali spans 420 square meters and can be divided into three 140-square-meter rooms. It is ideal for hosting large events such as weddings, business meetings, and conferences, accommodating up to 300 guests for cocktail receptions or 210 for banquets.</p>
 <p>(https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/meeting-rooms)</p> <p>Figure 2. 22 Baga Room</p>	<p>MÖVENPICK Resort & Spa Jimbaran Bali offers three 50 sqm Baga meeting rooms, with two rooms that can be combined for larger conferences. Equipped with modern amenities, one room features natural daylight and tropical garden views, ideal for relaxed business events.</p>

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(<https://movenpick.accor.com/en/asia/indonesia/bali/jimbaran-bali/meeting-rooms>)

Figure 2. 23 The Boardroom

The resort features a modern boardroom accommodating up to 14 participants, designed to provide an intimate and professional environment for corporate meetings. The room is equipped with a black boardroom table, ergonomic five-wheel office chairs, conference call facilities, and a projector with a screen, ensuring effective and successful meetings at the 5-star MÖVENPICK Resort & Spa Jimbaran Bali.

Table 2. 4 Meeting and Events

E. Facilities at Movenpick Anarasa Kitchen



Figure 2. 24 Anarasa Hot Section

Section that are responsible for western and asian cuisine.



Figure 2. 25 Anarasa Cold Kitchen

Cold kitchen area that are in charge of appetizers and desserts such as salads and charcuterie board



Figure 2. 26 Anarasa Butcher

Butcher is responsible to prepare for breakfast, lunch and dinner service. Completed with a sous vide and vacuum seal machine. There are 2 walk in chiller available in the butcher each for meat and fish. there are also 1 walk in freezer to storing ala carte items and meat.



Figure 2. 27 Anarasa Pastry Kitchen

Pastry is responsible to make various pastries for ala carte, breakfast service and chocolate hour.

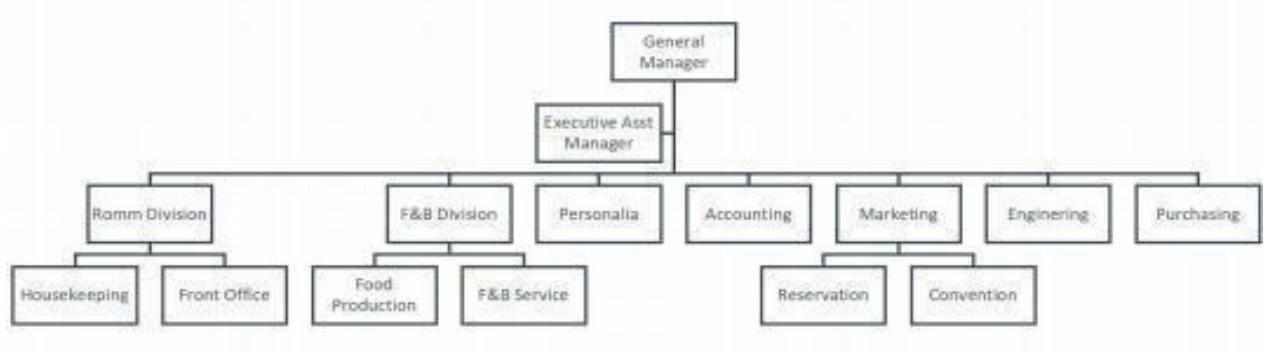
	<p>Same as Pastry kitchen, Bakery responsible for many kinds of bread that are used in hot kitchen, chocolate hour and breakfast service such as burger bun, hotdog bun, baguette, ciabatta, etc.</p>
	<p>Commissary kitchen is used to prepare many kinds of vegetable for breakfast, lunch and dinner service, also used for dimsum preparation for breakfast service. Completed with 1 walk in chiller to store vegetable and 1 dry store at the back.</p>

Table 2. 5 Facilities at Anarasa Kitchen

2.1 Organizational Structure

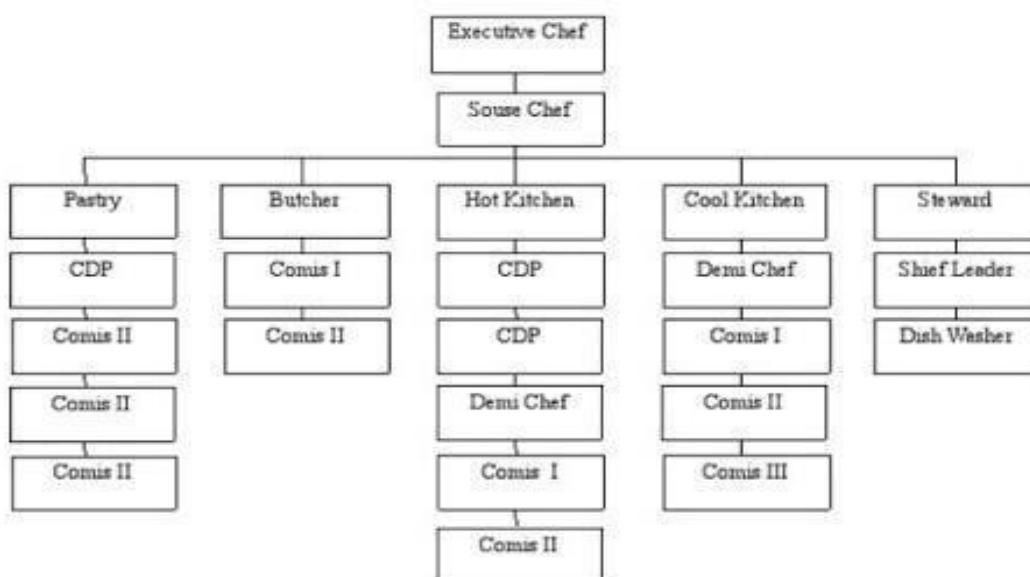
Organizational structure plays an important role in ensuring the smooth operation of a company, whether it is small or large in scale. Through proper organization, work can be carried out more effectively and not concentrated under a single point of control. The organizational structure functions to clarify the division of tasks, authority, and the relationships between departments, allowing each

individual to clearly understand their position and responsibilities. As a result, workflow becomes more organized, coordination between departments improves, and the overall system can operate more efficiently.



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Gambar lampiran 1: Struktur Organisasi Food and Beverage Product.



Source : Movenpick Resort & Spa Jimbaran Bali, 2023

Figure 2. 31 MÖVENPICK Resort & Spa Jimbaran Bali F&B Product Organizational Structure

Below are the job descriptions of each position within the kitchen organizational structure.

1. Executive Chef

The Executive Chef holds the highest authority in the kitchen organizational structure at MÖVENPICK Resort & Spa Jimbaran Bali and is responsible for all culinary operations across the resort's dining outlets, including Anarasa Restaurant, JeJaLa Pool Bar, Mövenpick Café, and banquet events. The role involves ensuring food quality, maintaining consistency in taste and presentation, enforcing hygiene and HACCP standards, and overseeing menu engineering, recipe development, cost control, and supplier coordination. The Executive Chef also leads staff management, conducts regular training, handles kitchen maintenance issues with Engineering, and works closely with the Food and Beverage Director on strategic culinary planning.

2. Executive Sous Chef

Supporting the Executive Chef is the Executive Sous Chef, who manages the daily operational flow of the entire kitchen. This position oversees inventory and purchasing, prepares staff schedules, monitors discipline and productivity, assists in quality control and cost efficiency, and helps implement new menus to ensure all kitchen activities align with the Executive Chef's standards and expectations.

3. Sous Chefs and Junior Sous Chefs

Reporting to the Executive Sous Chef are the Sous Chefs, each responsible for a specific outlet. The Sous Chef of Anarasa Restaurant oversees buffet preparation, à la carte service, and coordination with the service team. The Sous Chef of the Pool Bar & Events manages live cooking stations, BBQ operations, and outdoor functions. The Bakery & Pastry Sous Chef supervises pastry production, bakery items, and cold

dessert preparation. These roles are supported by Junior Sous Chefs, who assist with production flow, hygiene supervision, storage control, and staff scheduling to ensure smooth daily operations.

4. Section Chefs (CDP, Demi Chef, Commis)

The resort's kitchen is divided into specialized sections led by a Chef de Partie (CDP), supported by Demi Chefs and Commis. The Hot Kitchen prepares main dishes, soups, sauces, and warm sides. The Grill Section (Saucier) focuses on grilled items such as steaks and seafood. The Cold Kitchen produces salads, appetizers, dressings, canapés, and cold desserts. Meanwhile, the Bakery & Pastry Section handles daily bread, pastries, dough preparation, and dessert production under the supervision of the Pastry Chef and Bakery CDP.

5. Cross-Training and Interdepartmental Collaboration

Cross-training is an essential practice across all sections, allowing staff to rotate between stations to build versatility, strengthen teamwork, and maintain efficiency during peak hours or staff shortages. The kitchen also collaborates with other departments, including Purchasing for supply coordination and stock control, Engineering for timely equipment maintenance, and the Food and Beverage Service team to ensure smooth communication and a seamless guest dining experience throughout the resort

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